

CloudEngine S5731-S Series Switches

CloudEngine S5731-S series switches are next-generation standard gigabit switches that provide GE electrical access ports and 10GE uplink ports.





Introduction

The CloudEngine S5731-S series switches were developed based on next-generation high-performing hardware and the Huawei Versatile Routing Platform (VRP). The CloudEngine S5731-S supports simplified operations and maintenance (O&M), intelligent stack (iStack), flexible Ethernet networking. It also provides enhanced Layer 3 features and mature IPv6 features. The CloudEngine S5731-S can be used in various scenarios. For example, it can be used as an access or aggregation switch on a campus network or as an access switch in a data center.

Product Overview

Models and Appearances

The following models are available in the CloudEngine S5731-S series.


Models and Appearances	Description
 <p>CloudEngine S5731-S24T4X</p>	<ul style="list-style-type: none"> • 24 10/100/1000Base-T Ethernet ports, 4 10GE SFP+ ports • 1+1 power backup • Forwarding performance: 96 Mpps • Switching capacity: 672 Gbit/s
 <p>CloudEngine S5731-S24P4X</p>	<ul style="list-style-type: none"> • 24 10/100/1000Base-T Ethernet ports, 4 10GE SFP+ ports • 1+1 power backup • PoE+ • Forwarding performance: 96 Mpps • Switching capacity: 672 Gbit/s
 <p>CloudEngine S5731-S48T4X</p>	<ul style="list-style-type: none"> • 48 10/100/1000Base-T Ethernet ports, 4 10GE SFP+ ports • 1+1 power backup • Forwarding performance: 125 Mpps • Switching capacity: 672 Gbit/s
 <p>CloudEngine S5731-S48P4X</p>	<ul style="list-style-type: none"> • 48 10/100/1000Base-T Ethernet ports, 4 10GE SFP+ ports • 1+1 power backup • PoE+ • Forwarding performance: 125 Mpps

Models and Appearances	Description
	<ul style="list-style-type: none"> Switching capacity: 672 Gbit/s

Fan Models

The following table lists the fan module applicable to the CloudEngine S5731-S.



Technical specifications of the fan module applicable to the CloudEngine S5731-S series



Fan Module	Technical Specifications	Applied Switch Model
 <p>FAN-023A-B</p>	<ul style="list-style-type: none"> Dimensions (W x D x H): 40 mm x 100.3 mm x 40 mm Number of fans: 1 Weight: 0.1 kg Maximum power consumption: 7.2 W Maximum fan speed: 18500±10% revolutions per minute (RPM) Maximum wind rate: 23 cubic feet per minute (CFM) Hot swap: Supported 	<ul style="list-style-type: none"> CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X

Power Supply

The following table lists the power supplies applicable to the CloudEngine S5731-S.

Technical specifications of the power supplies applicable to the CloudEngine S5731-S series

Power Module	Technical Specifications	Applied Switch Model
 <p>PAC600S12-CB</p>	<ul style="list-style-type: none"> Dimensions (H x W x D): 40 mm x 90 mm x 215 mm (1.6 in. x 3.5 in. x 8.5 in.) Weight: 0.95 kg (2.09 lb) Rated input voltage range: <ul style="list-style-type: none"> 100 V AC to 240 V AC, 50/60 Hz 240 V DC Maximum input voltage range: <ul style="list-style-type: none"> 90 V AC to 290 V AC, 45 Hz to 65 Hz 190 V DC to 290 V DC Maximum input current: <ul style="list-style-type: none"> 100 V AC to 240 V AC: 8 A 240 V DC: 4 A Maximum output current: 50 A Rated output voltage: 12 V Maximum output power: 600 W Hot swap: Supported 	<ul style="list-style-type: none"> CloudEngine S5731-S24T4X CloudEngine S5731-S48T4X
 <p>PAC1000S56-CB</p>	<ul style="list-style-type: none"> Dimensions (H x W x D): 40 mm x 90 mm x 215 mm (1.6 in. x 3.5 in. x 8.5 in.) Weight: 1.1 kg (2.43 lb) Rated input voltage range: <ul style="list-style-type: none"> 100 V AC to 130 V AC, 50/60 Hz 200 V AC to 240 V AC, 50/60 Hz 	<ul style="list-style-type: none"> CloudEngine S5731-S24P4X CloudEngine S5731-S48P4X

Power Module	Technical Specifications	Applied Switch Model
	<ul style="list-style-type: none"> - 240 V DC • Maximum input voltage range: <ul style="list-style-type: none"> - 90 V AC to 290 V AC, 45 Hz to 65 Hz - 190 V DC to 290 V DC • Input current: <ul style="list-style-type: none"> - 100 V AC to 130 V AC: 12 A - 200 V AC to 240 V AC: 8 A - 240 V DC: 8 A • Maximum output current: <ul style="list-style-type: none"> - 100 V AC to 130 V AC input: 16.08 A - 200 V AC to 240 V AC input and 240 V DC input: 17.86 A • Maximum output power: <ul style="list-style-type: none"> - PoE power: 665 W (100 V AC to 130 V AC input)/760 W (200 V AC to 240 V AC input and 240 V DC input) - Total power: 900 W (100 V AC to 130 V AC input)/1000 W (200 V AC to 240 V AC input and 240 V DC input) • Hot swap: Supported 	
 <p>PAC150S12-R</p>	<ul style="list-style-type: none"> • Dimensions (H x W x D): 40 mm x 90 mm x 215 mm (1.6 in. x 3.5 in. x 8.5 in.) • Weight: 0.8 kg (1.76 lb) • Rated input voltage range: 100 V AC to 240 V AC, 50/60 Hz • Maximum input voltage range: 90 V AC to 264 V AC, 47 Hz to 63 Hz • Maximum input current: 3 A • Maximum output current: 12.5 A • Maximum output power: 150 W • Hot swap: Supported 	<ul style="list-style-type: none"> • CloudEngine S5731-S24T4X • CloudEngine S5731-S48T4X
 <p>PDC1000S12-DB</p>	<ul style="list-style-type: none"> • Dimensions (H x W x D): 40 mm x 90 mm x 215 mm (1.6 in. x 3.5 in. x 8.5 in.) • Weight: 1.02 kg (2.25 lb) • Rated input voltage range: -48 V DC to -60 V DC • Maximum input voltage range: -38.4 V DC to -72 V DC • Maximum input current: 30 A • Maximum output current: 83.3 A • Maximum output power: 1000 W • Hot swap: Supported 	<ul style="list-style-type: none"> • CloudEngine S5731-S24T4X • CloudEngine S5731-S48T4X

Product Features and Highlights

Powerful Service Processing Capability and Multiple Security Control Mechanisms

- The CloudEngine S5731-S supports many Layer 2/Layer 3 multicast protocols such as PIM SM, PIM DM, PIM SSM, MLD, and IGMP snooping, to support multi-terminal high-definition video surveillance and video conferencing services.
- The CloudEngine S5731-S supports multiple Layer 3 features including OSPF, IS-IS, BGP, and VRRP, meeting enterprises' requirements on access and aggregation service bearing, and enabling a variety of voice, video, and data applications.
- The CloudEngine S5731-S supports MAC address authentication, 802.1x authentication, and Portal authentication, and implements dynamic delivery of policies (VLAN, QoS, and ACL) to users.
- The CloudEngine S5731-S provides a series of mechanisms to defend against DoS and user-targeted attacks. DoS attacks are targeted at switches and include SYN flood, Land, Smurf, and ICMP flood attacks. User-targeted attacks include bogus DHCP server attacks, IP/MAC address spoofing, DHCP request flood, and change of the DHCP CHADDR value.
- The CloudEngine S5731-S sets up and maintains a DHCP snooping binding table, and discards the packets that do not match the table entries. You can specify DHCP snooping trusted and untrusted ports to ensure that users connect only to the authorized DHCP server.
- The CloudEngine S5731-S supports strict ARP learning, which protects a network against ARP spoofing attacks to ensure normal network access.

Easy O&M

- The CloudEngine S5731-S supports Super Virtual Fabric (SVF), which virtualizes the "Core/aggregation + Access switch + AP" structure into a logical device. The CloudEngine S5731-S provides the innovative network management solution in the industry to simplify device management. It allows plug-and-play access switches and APs. In addition, the CloudEngine S5731-S supports service configuration templates. The templates are configured on core devices and automatically delivered to access devices, enabling centralized control, simplified service configuration, and flexible configuration modification. The CloudEngine S5731-S functions as a client in an SVF system.
- The CloudEngine S5731-S supports zero-touch deployment, replacement of faulty devices without additional configuration, USB-based deployment, batch configuration, and batch remote upgrade. The capabilities facilitate device deployment, upgrade, service provisioning, and other management and maintenance operations, and also greatly reduce O&M costs. The CloudEngine S5731-S can be managed using SNMP v1/v2c/v3, CLI, web-based network management system, or SSH v2.0. Additionally, it supports RMON, multiple log hosts, port traffic statistics collection, and network quality analysis, which facilitate network optimization and reconstruction.

Multiple Reliability Mechanisms

- The CloudEngine S5731-S supports iStack. This technology can virtualize up to nine physical switches into one logical switch. Member switches in a stack implement redundancy backup to improve device reliability and use inter-device link aggregation to improve link reliability. iStack provides high network scalability. You can increase a stack's ports, bandwidth, and processing capacity by simply adding member switches. iStack also simplifies device configuration and management. After a stack is set up, multiple physical switches are virtualized into one logical device. You can log in to any member switch in the stack to manage all the member switches in the stack.
- The CloudEngine S5731-S is equipped with two removable power modules that can work in 1+1 redundancy backup mode.
- In addition to traditional STP, RSTP, and MSTP, the CloudEngine S5731-S supports Huawei-developed Smart Ethernet Protection (SEP) technology and the latest Ethernet Ring Protection Switching (ERPS) standard. SEP is a ring protection protocol specific to the Ethernet link layer, and applies to various ring network topologies, such as open ring topology, closed ring topology, and cascading ring topology. This protocol is reliable, easy to maintain, and implements fast protection switching within 50 ms. ERPS is defined in ITU-T G.8032. It implements millisecond-level protection switching based on traditional Ethernet MAC and bridging functions.
- The CloudEngine S5731-S supports Smart Link. One CloudEngine S5731-S switch can connect to multiple aggregation switches through multiple links, implementing backup of uplinks and significantly improving reliability of access devices.
- The CloudEngine S5731-S supports Ethernet OAM (IEEE 802.3ah/802.1ag) to detect link faults quickly.

Mature IPv6 Technologies

- The CloudEngine S5731-S uses the mature, stable VRP platform and supports IPv4/IPv6 dual stack, IPv6 RIPng, and IPv6 over IPv4 tunnels (including manual, 6-to-4, and ISATAP tunnels). With these IPv6 features, the CloudEngine S5731-S can be deployed on a pure IPv4 network, a pure IPv6 network, or a shared IPv4/IPv6 network, helping achieve IPv4-to-IPv6 transition.

OPS

- Open Programmability System (OPS) is an open programmable system based on the Python language. IT administrators can program the O&M functions of a switch through Python scripts to quickly innovate functions and implement intelligent O&M.

Intelligent O&M

- The CloudEngine S5731-S provides telemetry technology to collect device data in real time and send the data to Huawei campus network analyzer CampusInsight. The CampusInsight analyzes network data based on the intelligent fault identification algorithm, accurately displays the real-time network status, effectively demarcates and locates faults in a timely manner, and identifies network problems that affect user experience, accurately guaranteeing user experience.

- The CloudEngine S5731-S supports a variety of intelligent O&M features for audio and video services, including the enhanced Media Delivery Index (eMDI). With this eMDI function, the switch can function as a monitored node to periodically conduct statistics and report audio and video service indicators to the CampusInsight platform. In this way, the CampusInsight platform can quickly demarcate audio and video service quality faults based on the results of multiple monitored nodes.

Intelligent Upgrade

- Switches support the intelligent upgrade feature. Specifically, switches obtain the version upgrade path and download the newest version for upgrade from the Huawei Online Upgrade Platform (HOUP). The entire upgrade process is highly automated and achieves one-click upgrade. In addition, preloading the version is supported, which greatly shortens the upgrade time and service interruption time.

- The intelligent upgrade feature greatly simplifies device upgrade operations and makes it possible for the customer to upgrade the version independently. This greatly reduces the customer's maintenance costs. In addition, the upgrade policies on the HOUP platform standardize the upgrade operations, which greatly reduces the risk of upgrade failures.

Product Specifications

Functions and Features

The following table lists the functions and features available on the CloudEngine S5731-S.

Function and feature metrics for the CloudEngine S5731-S series

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
Ethernet features	Ethernet basics	Full-duplex, half-duplex, and auto-negotiation	Yes	Yes
		Rate auto-negotiation on an interface	Yes	Yes
		Flow control on an interface	Yes	Yes
		Jumbo frames	Yes	Yes
		Link aggregation	Yes	Yes
		Load balancing among links of a trunk	Yes	Yes
		Transparent transmission of Layer 2 protocol packets	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		Device Link Detection Protocol (DLDP)	Yes	Yes
		Link Layer Discovery Protocol (LLDP)	Yes	Yes
		Link Layer Discovery Protocol-Media Endpoint Discovery (LLDP-MED)	Yes	Yes
		Interface isolation	Yes	Yes
		Broadcast traffic suppression on an interface	Yes	Yes
		Multicast traffic suppression on an interface	Yes	Yes
		Unknown unicast traffic suppression on an interface	Yes	Yes
		VLAN broadcast traffic suppression	Yes	Yes
		VLAN multicast traffic suppression	Yes	Yes
		VLAN unknown unicast traffic suppression	Yes	Yes
	VLAN	VLAN specification	4094	4094
		VLANIF interface specification	1024	1024
		Access mode	Yes	Yes
		Trunk mode	Yes	Yes
		Hybrid mode	Yes	Yes
		QinQ mode	Yes	Yes
		Default VLAN	Yes	Yes
		VLAN assignment based on interfaces	Yes	Yes
		VLAN assignment based on protocols	Yes	Yes
VLAN assignment based on IP subnets	Yes	Yes		
VLAN assignment based on MAC addresses	Yes	Yes		
VLAN assignment based on MAC address + IP address	Yes	Yes		
VLAN assignment based on MAC address + IP address + interface number	Yes	Yes		

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		Adding double VLAN tags to packets based on interfaces	Yes	Yes
		Super-VLAN	Yes	Yes
		Super-VLAN specification	256	256
		Sub-VLAN	Yes	Yes
		Sub-VLAN specification	1K	1K
		VLAN mapping	Yes	Yes
		Selective QinQ	Yes	Yes
		MUX VLAN	Yes	Yes
		Voice VLAN	Yes	Yes
		Guest VLAN	Yes	Yes
	GVRP	GARP	Yes	Yes
		GVRP	Yes	Yes
	VCMP	VCMP	Yes	Yes
	MAC	MAC address	32K	32K
		Automatic learning of MAC addresses	Yes	Yes
		Automatic aging of MAC addresses	Yes	Yes
		Static, dynamic, and blackhole MAC address entries	Yes	Yes
		Interface-based MAC address learning limiting	Yes	Yes
		Sticky MAC	Yes	Yes
		MAC address flapping detection	Yes	Yes
		Configuring MAC address learning priorities for interfaces	Yes	Yes
		MAC address spoofing defense	Yes	Yes
		Port bridge	Yes	Yes
	ARP	Static ARP	Yes	Yes
		Dynamic ARP	Yes	Yes
		ARP entry	16K	16K
		ARP aging detection	Yes	Yes
		Intra-VLAN proxy ARP	Yes	Yes
		Inter-VLAN proxy ARP	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		Routed proxy ARP	Yes	Yes
		Multi-egress-interface ARP	Yes	Yes
Ethernet loop protection	MSTP	STP	Yes	Yes
		RSTP	Yes	Yes
		MSTP	Yes	Yes
		VBST	Yes	Yes
		BPDU protection	Yes	Yes
		Root protection	Yes	Yes
		Loop protection	Yes	Yes
		Defense against TC BPDU attacks	Yes	Yes
	Loopback detection	Loop detection on an interface	Yes	Yes
	SEP	SEP	Yes	Yes
	Smart Link	Smart Link	Yes	Yes
		Smart Link multi-instance	Yes	Yes
		Monitor Link	Yes	Yes
	RRPP	RRPP	Yes	Yes
		Single RRPP ring	Yes	Yes
		Tangent RRPP ring	Yes	Yes
		Intersecting RRPP ring	Yes	Yes
		Hybrid networking of RRPP rings and other ring networks	Yes	Yes
	ERPS	G.8032 v1	Yes	Yes
		G.8032 v2	Yes	Yes
ERPS semi-ring topology		Yes	Yes	
ERPS closed-ring topology		Yes	Yes	
IPv4/IPv6 forwarding	IPv4 and unicast routing	IPv4 static routing	Yes	Yes
		VRF	Yes	Yes
		DHCP client	Yes	Yes
		DHCP server	Yes	Yes
		DHCP relay	Yes	Yes
		DHCP policy VLAN	Yes	Yes
		URPF check	Yes	Yes
		Routing policies	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		IPv4 routes	16K	16K
		RIPv1	Yes	Yes
		RIPv2	Yes	Yes
		OSPF	Yes	Yes
		BGP	Yes	Yes
		MBGP	Yes	Yes
		IS-IS	Yes	Yes
		Policy-based routing (PBR)	Yes	Yes
	Multicast routing features	IGMPv1/v2/v3	Yes	Yes
		PIM-DM	Yes	Yes
		PIM-SM	Yes	Yes
		MSDP	Yes	Yes
		IPv4 multicast routes	1K	1K
		IPv6 multicast routes	1K	1K
		Multicast routing policies	Yes	Yes
		RPF	Yes	Yes
	IPv6 features	IPv6 protocol stack	Yes	Yes
		ND	Yes	Yes
		ND entry	8K	8K
		ND snooping	Yes	Yes
		DHCPv6 snooping	Yes	Yes
		RIPng	Yes	Yes
		DHCPv6 server	Yes	Yes
		DHCPv6 relay	Yes	Yes
		OSPFv3	Yes	Yes
		BGP4+	Yes	Yes
		IS-IS for IPv6	Yes	Yes
		IPv6 routes	8K	8K
		VRRP6	Yes	Yes
		MLDv1/v2	Yes	Yes
		PIM-DM for IPv6	Yes	Yes
		PIM-SM for IPv6	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
	IPv6 transition technology	IPv6 manual tunneling	Yes	Yes
Layer 2 multicast features	-	IGMPv1/v2/v3 snooping	Yes	Yes
		IGMP snooping proxy	Yes	Yes
		MLD snooping	Yes	Yes
		Multicast traffic suppression	Yes	Yes
		Inter-VLAN multicast replication	Yes	Yes
Device reliability	BFD	Single-hop BFD	Yes	Yes
		BFD for static routes	Yes	Yes
		BFD for OSPF	Yes	Yes
		BFD for IS-IS	Yes	Yes
		BFD for BGP	Yes	Yes
		BFD for PIM	Yes	Yes
		BFD for VRRP	Yes	Yes
	Stacking	Service interface-based stacking	Yes	Yes
		Maximum number of stacked devices	9	9
	VRRP	VRRP standard protocol	Yes	Yes
Ethernet OAM	EFM (802.3ah)	Automatic discovery of links	Yes	Yes
		Link fault detection	Yes	Yes
		Link troubleshooting	Yes	Yes
		Remote loopback	Yes	Yes
	CFM (802.1ag)	Software-level CCM	Yes	Yes
		802.1ag MAC ping	Yes	Yes
		802.1ag MAC trace	Yes	Yes
	OAM association	Association between 802.1ag and 802.3ah	Yes	Yes
	Y.1731	Unidirectional delay and jitter measurement	Yes	Yes
		Bidirectional delay and jitter measurement	Yes	Yes
QoS features	Traffic classification	Traffic classification based on ACLs	Yes	Yes
		Matching the simple domains of packets	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
	Traffic behavior	Traffic filtering	Yes	Yes
		Traffic policing (CAR)	Yes	Yes
		Modifying the packet priorities	Yes	Yes
		Modifying the simple domains of packets	Yes	Yes
		Modifying the packet VLANs	Yes	Yes
	Traffic shaping	Traffic shaping on an egress interface	Yes	Yes
		Traffic shaping on queues on an interface	Yes	Yes
	Congestion avoidance	Weighted Random Early Detection (WRED) on queues	Yes	Yes
		Tail drop	Yes	Yes
	Congestion management	Priority Queuing (PQ)	Yes	Yes
		Weighted Deficit Round Robin (WDRR)	Yes	Yes
		PQ+WDRR	Yes	Yes
		Weighted Round Robin (WRR)	Yes	Yes
		PQ+WRR	Yes	Yes
	ACL	Packet filtering at Layer 2 to Layer 4	Basic IPv4 ACL	Yes
Advanced IPv4 ACL			Yes	Yes
Basic IPv6 ACL			Yes	Yes
Advanced IPv6 ACL			Yes	Yes
Layer 2 ACL			Yes	Yes
User group ACL			Yes	Yes
User-defined ACL			Yes	Yes
Configuration and maintenance	Login and configuration management	Command line interface (CLI)-based configuration	Yes	Yes
		Console terminal service	Yes	Yes
		Telnet terminal service	Yes	Yes
		SSH v1.5	Yes	Yes
		SSH v2.0	Yes	Yes
		SNMP-based NMS for unified configuration	Yes	Yes
		Web page-based configuration and management	Yes	Yes

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		EasyDeploy (client)	Yes	Yes
		EasyDeploy (commander)	Yes	Yes
		SVF	Yes	Yes
		Cloud management	Yes	Yes
		OPS	Yes	Yes
	File system	Directory and file management	Yes	Yes
		File upload and download	Yes	Yes
	Monitoring and maintenance	Deception	Yes	Yes
		ECA	Yes	Yes
		eMDI	Yes	Yes
		Hardware monitoring	Yes	Yes
		Log information output	Yes	Yes
		Alarm information output	Yes	Yes
		Debugging information output	Yes	Yes
		Port mirroring	Yes	Yes
		Flow mirroring	Yes	Yes
		Remote mirroring	Yes	Yes
		Energy saving	Yes	Yes
	Version upgrade	Version upgrade	Yes	Yes
		Version rollback	Yes	Yes
Security	ARP security	ARP packet rate limiting	Yes	Yes
		ARP anti-spoofing	Yes	Yes
		Association between ARP and STP	Yes	Yes
		ARP gateway anti-collision	Yes	Yes
		Dynamic ARP Inspection (DAI)	Yes	Yes
		Static ARP Inspection (SAI)	Yes	Yes
		Egress ARP Inspection (EAI)	Yes	Yes
	IP security	ICMP attack defense	Yes	Yes
		IPSG for IPv4	Yes	Yes
		IPSG user capacity	3000	3000
		IPSG for IPv6	Yes	Yes
		IPSGv6 user capacity	1500	1500

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X	
	Local attack defense	CPU attack defense	Yes	Yes	
	MFF	MFF	Yes	Yes	
	DHCP snooping	DHCP snooping	Yes	Yes	
		Option 82 function	Yes	Yes	
		Dynamic rate limiting for DHCP packets	Yes	Yes	
	Attack defense	Defense against malformed packet attacks	Yes	Yes	
		Defense against UDP flood attacks	Yes	Yes	
		Defense against TCP SYN flood attacks	Yes	Yes	
		Defense against ICMP flood attacks	Yes	Yes	
		Defense against packet fragment attacks	Yes	Yes	
		Local URPF	Yes	Yes	
	User access and authentication	AAA	Local authentication	Yes	Yes
			Local authorization	Yes	Yes
RADIUS authentication			Yes	Yes	
RADIUS authorization			Yes	Yes	
RADIUS accounting			Yes	Yes	
HWTACACS authentication			Yes	Yes	
HWTACACS authorization			Yes	Yes	
HWTACACS accounting			Yes	Yes	
NAC		802.1X authentication	Yes	Yes	
		MAC address authentication	Yes	Yes	
		Portal authentication	Yes	Yes	
		Hybrid authentication	Yes	Yes	
Policy association		Functioning as the control device	Yes	Yes	
Network management		-	Ping	Yes	Yes
	Tracert		Yes	Yes	
	NQA		Yes	Yes	
	NTP		Yes	Yes	
	iPCA		Yes	Yes	

Function and Feature		Description	CloudEngine S5731-S24T4X CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X CloudEngine S5731-S48P4X
		Smart Application Control (SAC)	Yes	Yes
		NetStream	Yes	Yes
		SNMP v1	Yes	Yes
		SNMP v2c	Yes	Yes
		SNMP v3	Yes	Yes
		HTTP	Yes	Yes
		HTTPS	Yes	Yes
		RMON	Yes	Yes
		RMON2	Yes	Yes
		NETCONF/YANG	Yes	Yes
VXLAN	-	VXLAN Layer 2 gateway	Yes	Yes
		VXLAN Layer 3 gateway	Yes	Yes
		Centralized gateway	Yes	Yes
		Distributed gateway	Yes	Yes
		BGP-EVPN	Yes	Yes
		BGP-EVPN neighbor capacity	256	256
Interoperability	-	VLAN-based Spanning Tree (VBST)	Yes	Yes
		Link-type Negotiation Protocol (LNP)	Yes	Yes
		VLAN Central Management Protocol (VCMP)	Yes	Yes

NOTE

This content is applicable only to regions outside mainland China. Huawei reserves the right to interpret this content.

Hardware Specifications

The following table lists the hardware specifications of the CloudEngine S5731-S.

Hardware specifications of CloudEngine S5731-S models

Item		CloudEngine S5731-S24T4X	CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X	CloudEngine S5731-S48P4X
Physical specifications	Dimensions (W x D x H, mm)	442 x 420 x 43.6	442 x 420 x 43.6	442 x 420 x 43.6	442 x 420 x 43.6
	Chassis height	1 U	1 U	1 U	1 U
	Chassis weight (full configuration weight,	8.4 kg	8.6 kg	8.55 kg	8.9 kg

Item		CloudEngine S5731-S24T4X	CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X	CloudEngine S5731-S48P4X
	including weight of packaging materials)				
Fixed port	GE port	24	24	48	48
	10GE port	4	4	4	4
Management port	ETH port	Supported	Supported	Supported	Supported
	Console port (RJ45)	Supported	Supported	Supported	Supported
	USB port	USB 2.0	USB 2.0	USB 2.0	USB 2.0
CPU	Frequency	1.4 GHz	1.4 GHz	1.4 GHz	1.4 GHz
	Cores	4	4	4	4
Storage	Memory (RAM)	4 GB	4 GB	4 GB	4 GB
	Flash memory	1 GB	1 GB	1 GB	1 GB
Power supply system	Power supply type	<ul style="list-style-type: none"> 600 W AC (pluggable) 150 W AC (pluggable) 1000 W DC (pluggable) 	1000 W PoE AC (pluggable)	<ul style="list-style-type: none"> 600 W AC (pluggable) 150 W AC (pluggable) 1000 W DC (pluggable) 	1000 W PoE AC (pluggable)
	Power supply specification	For details about power supplies, see the section Power Supply .	For details about power supplies, see the section Power Supply .	For details about power supplies, see the section Power Supply .	For details about power supplies, see the section Power Supply .
	Rated voltage range	<ul style="list-style-type: none"> AC input: 100 V AC to 240 V AC, 50/60 Hz High-Voltage DC input: 240 V DC 	<ul style="list-style-type: none"> AC input: 100 V AC to 240 V AC, 50/60 Hz High-Voltage DC input: 240 V DC 	<ul style="list-style-type: none"> AC input: 100 V AC to 240 V AC, 50/60 Hz High-Voltage DC input: 240 V DC 	<ul style="list-style-type: none"> AC input: 100 V AC to 240 V AC, 50/60 Hz High-Voltage DC input: 240 V DC
	Maximum voltage range	<ul style="list-style-type: none"> AC input: 90 V AC to 290 V AC, 45 Hz to 65 Hz High-Voltage DC input: 190 V DC to 290 V DC 	<ul style="list-style-type: none"> AC input: 90 V AC to 290 V AC, 45 Hz to 65 Hz High-Voltage DC input: 190 V DC to 290 V DC 	<ul style="list-style-type: none"> AC input: 90 V AC to 290 V AC, 45 Hz to 65 Hz High-Voltage DC input: 190 V DC to 290 V DC 	<ul style="list-style-type: none"> AC input: 90 V AC to 290 V AC, 45 Hz to 65 Hz High-Voltage DC input: 190 V DC to 290 V DC
	Maximum power consumption	114 W	<ul style="list-style-type: none"> 121 W (without PDs) 977 W (with PDs, PDs: 740 W) 	124 W	<ul style="list-style-type: none"> 132 W (without PDs) 1750 W (with PDs, PDs: 1440 W)
	Power consumption in the case of 30% traffic load ¹	88 W	95 W	101 W	108 W

Item		CloudEngine S5731-S24T4X	CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X	CloudEngine S5731-S48P4X
	Power consumption in the case of 100% traffic load ¹	114 W	121 W	124 W	132 W
	Minimum power consumption	74 W	82 W	77 W	86 W
Heat dissipation system	Heat dissipation mode	Air-cooled heat dissipation and intelligent fan speed adjustment	Air-cooled heat dissipation and intelligent fan speed adjustment	Air-cooled heat dissipation and intelligent fan speed adjustment	Air-cooled heat dissipation and intelligent fan speed adjustment
	Number of fan modules	Pluggable dual fans	Pluggable dual fans	Pluggable dual fans	Pluggable dual fans
	Airflow	Air flows in from the front side and exhausts from the rear panel.	Air flows in from the front side and exhausts from the rear panel.	Air flows in from the front side and exhausts from the rear panel.	Air flows in from the front side and exhausts from the rear panel.
	Maximum heat dissipation of the device (BTU/hour)	389	<ul style="list-style-type: none"> 413 (without PDs) 3334 (with PDs) 	423	<ul style="list-style-type: none"> 451 (without PDs) 5973 (with PDs)
Environment parameters	Long-term operating temperature	<ul style="list-style-type: none"> 0-1800 m: -5°C to 45°C 1800-5000 m: The operating temperature decreases 1°C every time the altitude increases 220 m. 	<ul style="list-style-type: none"> 0-1800 m: -5°C to 45°C 1800-5000 m: The operating temperature decreases 1°C every time the altitude increases 220 m. 	<ul style="list-style-type: none"> 0-1800 m: -5°C to 45°C 1800-5000 m: The operating temperature decreases 1°C every time the altitude increases 220 m. 	<ul style="list-style-type: none"> 0-1800 m: -5°C to 45°C 1800-5000 m: The operating temperature decreases 1°C every time the altitude increases 220 m.
	Storage temperature	-40°C to +70°C	-40°C to +70°C	-40°C to +70°C	-40°C to +70°C
	Relative humidity	5%–95% (non-condensing)	5%–95% (non-condensing)	5%–95% (non-condensing)	5%–95% (non-condensing)
	Operating altitude	5000 m	5000 m	5000 m	5000 m
	Noise under normal temperature (sound power)	57.5 dB(A)	62.3 dB(A)	57.5 dB(A)	62.3 dB(A)
	Noise under high temperature (sound power)	70.9 dB(A)	71.8 dB(A)	70.9 dB(A)	71.8 dB(A)
	Noise under normal temperature (sound)	47.5 dB(A)	52.8 dB(A)	47.5 dB(A)	52.8 dB(A)

Item		CloudEngine S5731-S24T4X	CloudEngine S5731-S24P4X	CloudEngine S5731-S48T4X	CloudEngine S5731-S48P4X
	pressure)				
	Surge protection specification (RJ45 service port)	±6kV	±6kV	±6kV	±6kV
	Surge protection specification (power port)	<ul style="list-style-type: none"> Differential mode: ±6 kV Common mode: ±6 kV 	<ul style="list-style-type: none"> Differential mode: ±6 kV Common mode: ±6 kV 	<ul style="list-style-type: none"> Differential mode: ±6 kV Common mode: ±6 kV 	<ul style="list-style-type: none"> Differential mode: ±6 kV Common mode: ±6 kV
Reliability	MTBF (year) ²	57.73	57.21	55.31	54.96
	MTTR (hour)	2	2	2	2
	Availability	> 0.99999	> 0.99999	> 0.99999	> 0.99999
Certification		<ul style="list-style-type: none"> EMC certification Safety certification Manufacturing certification <p>For details about certifications, see the section Safety and Regulatory Compliance.</p>	<ul style="list-style-type: none"> EMC certification Safety certification Manufacturing certification <p>For details about certifications, see the section Safety and Regulatory Compliance.</p>	<ul style="list-style-type: none"> EMC certification Safety certification Manufacturing certification <p>For details about certifications, see the section Safety and Regulatory Compliance.</p>	<ul style="list-style-type: none"> EMC certification Safety certification Manufacturing certification <p>For details about certifications, see the section Safety and Regulatory Compliance.</p>

 **NOTE**

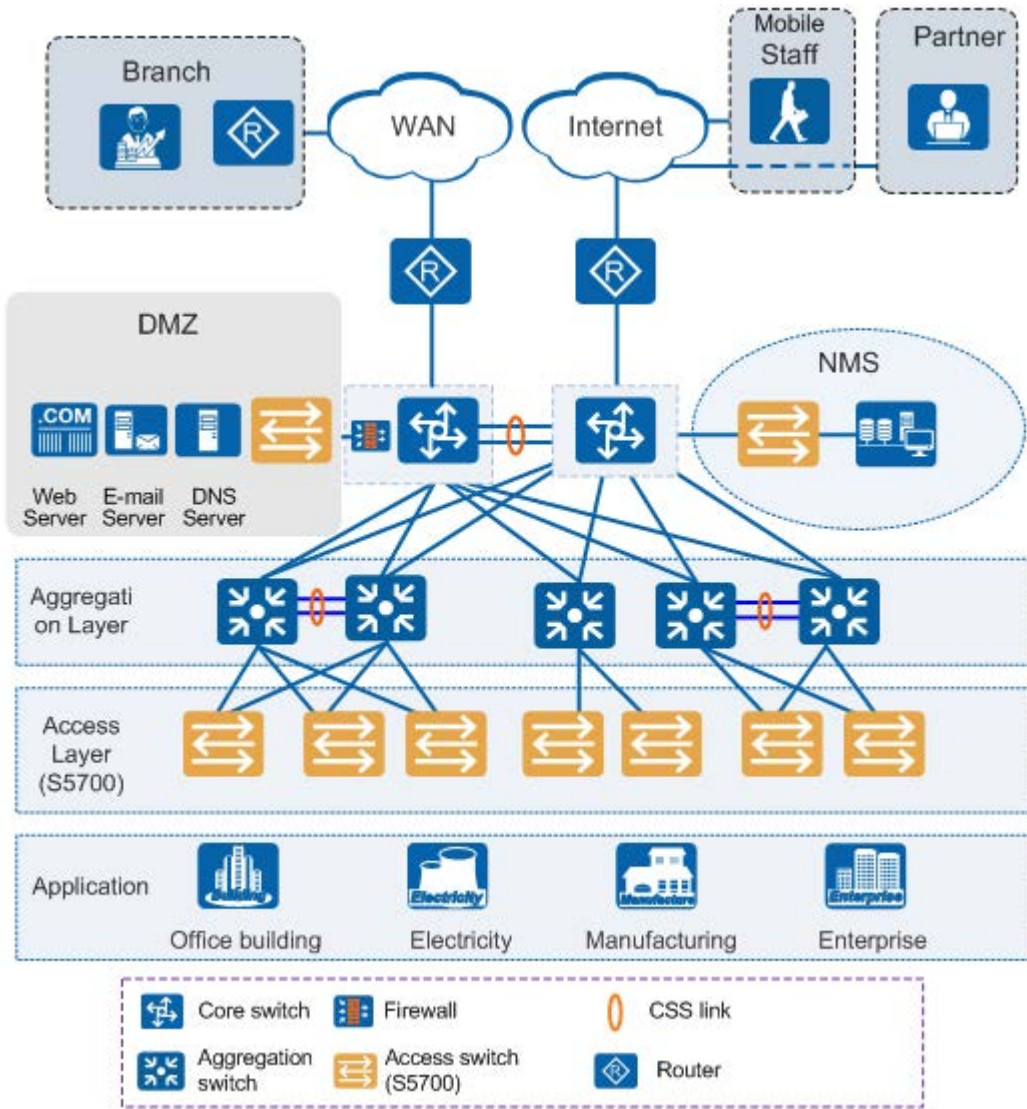
1: The power consumption under different load conditions is calculated according to the ATIS standard. Additionally, the EEE function is enabled and there is no PoE power output.

2: The reliability parameter values are calculated based on the typical configuration of the device. The parameter values vary according to the modules configured by the customer.

Networking and Applications

Large-sized Enterprise Campus Networks

The CloudEngine S5731-S provides various terminal security management features, and supports functions such as PoE, voice VLAN, and QoS. The switch can be used for desktop access and provides gigabit access speed.



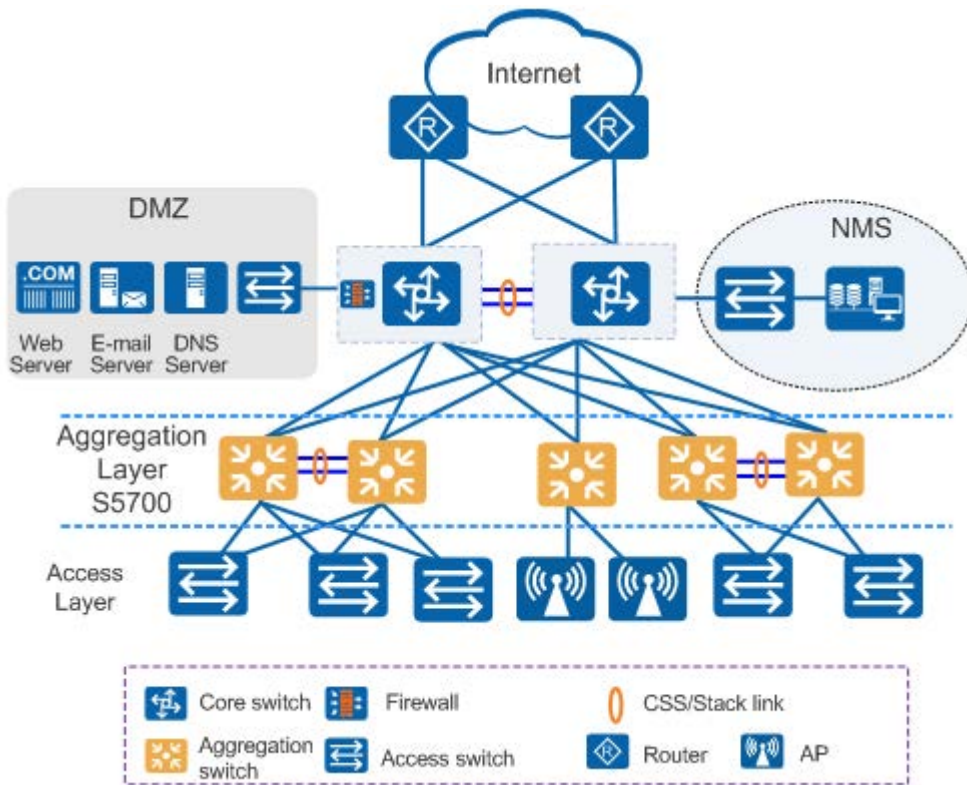
The CloudEngine S5731-S provides various security features including ARP security, IP security, IP source guard, and user access control policies such as NAC and ACLs, to control access of user terminals.

In addition, the switch supports the Link Aggregation Control Protocol (LACP) to provide multi-link access for servers, improving link bandwidth and reliability.

In terms of device management, the CloudEngine S5731-S provides Easy Operation and USB-based deployment, which facilitates device deployment and management.

Small-and Middle-Sized Enterprise Campus Network

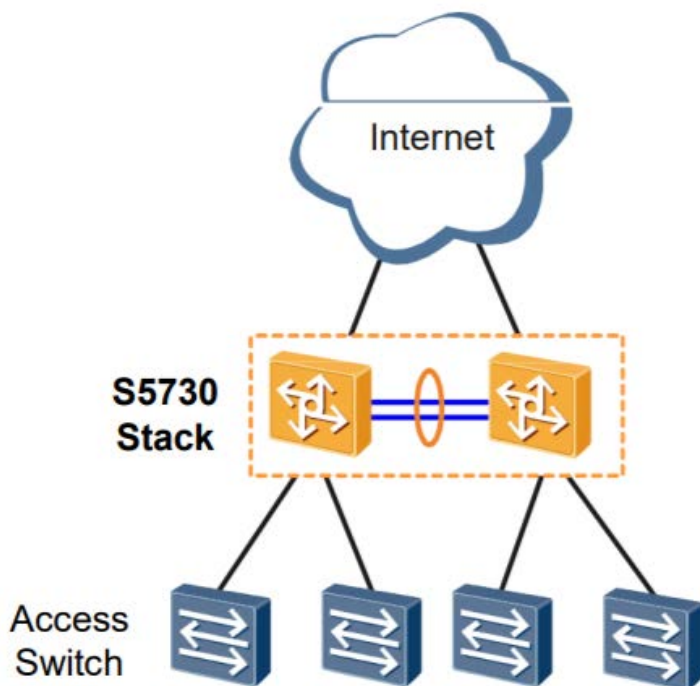
The CloudEngine S5731-S switches can be located at the aggregation layer to build a high-performance, reliable enterprise campus network.



On an enterprise network or campus network, the CloudEngine S5731-S switches connect to access switches through gigabit or 10 gigabit interfaces, provide high performance and large switching capacity, and connect to core switches through 10 gigabit optical interfaces. The network provides 10 Gbit/s rate for the backbone layer and 100 Mbit/s access rate for terminals, meeting requirements for high bandwidth and multi-service.

The CloudEngine S5731-S provides SEP and RRPP to implement millisecond-level protection switchover. The switches form a stack system by using iStack technology to implement the distributed forwarding structure and fast fault recovery. The stack system increases the number of user interfaces and improves packet processing capability. The member switches can be managed in a uniform manner to facilitate network management and maintenance.

Small-Sized Enterprise Campus Network



Other than that, the CloudEngine S5731-S switches can be used as the core switches of a small-sized enterprise campus network, which have powerful aggregation and routing capabilities. The CloudEngine S5731-S switches use iStack to ensure high reliability. The switches provide various access control policies to achieve centralized user management and simplify configuration.

Safety and Regulatory Compliance

The following table lists the safety and regulatory compliance of the CloudEngine S5731-S.

Safety and regulatory compliance of the CloudEngine S5731-S series

Certification Category	Description
Safety	<ul style="list-style-type: none"> • IEC 60950-1 • EN 60950-1/A11/A12 • UL 60950-1 • CSA C22.2 No 60950-1 • AS/NZS 60950.1 • CNS 14336-1 • IEC60825-1 • IEC60825-2 • EN60825-1 • EN60825-2
Electromagnetic Compatibility (EMC)	<ul style="list-style-type: none"> • CISPR22 Class A • CISPR24 • EN55022 Class A • EN55024 • ETSI EN 300 386 Class A • CFR 47 FCC Part 15 Class A • ICES 003 Class A • AS/NZS CISPR22 Class A • VCCI Class A • IEC61000-4-2 • ITU-T K 20 • ITU-T K 21 • ITU-T K 44 • CNS13438
Environment	<ul style="list-style-type: none"> • RoHS • REACH • WEEE

NOTE

- EMC: electromagnetic compatibility
- CISPR: International Special Committee on Radio Interference
- EN: European Standard
- ETSI: European Telecommunications Standards Institute
- CFR: Code of Federal Regulations
- FCC: Federal Communication Commission
- IEC: International Electrotechnical Commission

- AS/NZS: Australian/New Zealand Standard
- VCCI: Voluntary Control Council for Interference
- UL: Underwriters Laboratories
- CSA: Canadian Standards Association
- IEEE: Institute of Electrical and Electronics Engineers
- RoHS: restriction of the use of certain hazardous substances
- REACH: Registration Evaluation Authorization and Restriction of Chemicals
- WEEE: Waste Electrical and Electronic Equipment

MIB and Standards Compliance

Supported MIBs

The following table lists the MIBs supported by the CloudEngine S5731-S.

MIBs supported by the CloudEngine S5731-S series

Category	MIB
Public MIB	<ul style="list-style-type: none"> • BRIDGE-MIB • DISMAN-NSLOOKUP-MIB • DISMAN-PING-MIB • DISMAN-TRACEROUTE-MIB • ENTITY-MIB • EtherLike-MIB • IF-MIB • IP-FORWARD-MIB • IPv6-MIB • LAG-MIB • LLDP-EXT-DOT1-MIB • LLDP-EXT-DOT3-MIB • LLDP-MIB • NOTIFICATION-LOG-MIB • NQA-MIB • OSPF-TRAP-MIB • P-BRIDGE-MIB • Q-BRIDGE-MIB • RFC1213-MIB • RIPv2-MIB • RMON2-MIB • RMON-MIB • SAVI-MIB • SNMP-FRAMEWORK-MIB • SNMP-MPD-MIB • SNMP-NOTIFICATION-MIB • SNMP-TARGET-MIB • SNMP-USER-BASED-SM-MIB • SNMPv2-MIB • TCP-MIB

Category	MIB
	<ul style="list-style-type: none"> • UDP-MIB
Huawei-proprietary MIB	<ul style="list-style-type: none"> • HUAWEI-AAA-MIB • HUAWEI-ACL-MIB • HUAWEI-ALARM-MIB • HUAWEI-ALARM-RELIABILITY-MIB • HUAWEI-BASE-TRAP-MIB • HUAWEI-BRAS-RADIUS-MIB • HUAWEI-BRAS-SRVCFG-EAP-MIB • HUAWEI-BRAS-SRVCFG-STATICUSER-MIB • HUAWEI-CBQOS-MIB • HUAWEI-CDP-COMPLIANCE-MIB • HUAWEI-CONFIG-MAN-MIB • HUAWEI-CPU-MIB • HUAWEI-DAD-TRAP-MIB • HUAWEI-DC-MIB • HUAWEI-DATASYNC-MIB • HUAWEI-DEVICE-MIB • HUAWEI-DHCPR-MIB • HUAWEI-DHCPS-MIB • HUAWEI-DHCP-SNOOPING-MIB • HUAWEI-DIE-MIB • HUAWEI-DNS-MIB • HUAWEI-DLDP-MIB • HUAWEI-ELMI-MIB • HUAWEI-ERPS-MIB • HUAWEI-ERRORDOWN-MIB • HUAWEI-ENERGYMNGT-MIB • HUAWEI-EASY-OPERATION-MIB • HUAWEI-ENTITY-EXTENT-MIB • HUAWEI-ENTITY-TRAP-MIB • HUAWEI-ETHARP-MIB • HUAWEI-ETHOAM-MIB • HUAWEI-FLASH-MAN-MIB • HUAWEI-FWD-RES-TRAP-MIB • HUAWEI-GARP-APP-MIB • HUAWEI-GTSM-MIB • HUAWEI-HGMP-MIB • HUAWEI-HWTACACS-MIB • HUAWEI-IF-EXT-MIB • HUAWEI-INFOCENTER-MIB • HUAWEI-IPPOOL-MIB • HUAWEI-IPV6-MIB • HUAWEI-ISOLATE-MIB • HUAWEI-L2IF-MIB

Category	MIB
	<ul style="list-style-type: none"> • HUAWEI-L2MAM-MIB • HUAWEI-L2VLAN-MIB • HUAWEI_LDT-MIB • HUAWEI-LLDP-MIB • HUAWEI-MAC-AUTHEN-MIB • HUAWEI-MEMORY-MIB • HUAWEI-MFF-MIB • HUAWEI-MFLP-MIB • HUAWEI-MSTP-MIB • HUAWEI-BGP-VPN-MIB • HUAWEI-CCC-MIB • HUAWEI-MULTICAST-MIB • HUAWEI-NAP-MIB • HUAWEI-NTPV3-MIB • HUAWEI-PERFORMANCE-MIB • HUAWEI-PORT-MIB • HUAWEI-PORTAL-MIB • HUAWEI-QINQ-MIB • HUAWEI-RIPv2-EXT-MIB • HUAWEI-RM-EXT-MIB • HUAWEI-RRPP-MIB • HUAWEI-SECURITY-MIB • HUAWEI-SEP-MIB • HUAWEI-SNMP-EXT-MIB • HUAWEI-SSH-MIB • HUAWEI-STACK-MIB • HUAWEI-SWITCH-L2MAM-EXT-MIB • HUAWEI-SWITCH-SRV-TRAP-MIB • HUAWEI-SYS-MAN-MIB • HUAWEI-TCP-MIB • HUAWEI-TFTPC-MIB • HUAWEI-TRNG-MIB • HUAWEI-XQOS-MIB

Standard Compliance

The following table lists the standards that the CloudEngine S5731-S complies with.

Standard compliance list of the CloudEngine S5731-S series

Standard Organization	Standard or Protocol
IETF	<ul style="list-style-type: none"> • RFC 768 User Datagram Protocol (UDP) • RFC 792 Internet Control Message Protocol (ICMP) • RFC 793 Transmission Control Protocol (TCP) • RFC 826 Ethernet Address Resolution Protocol (ARP) • RFC 854 Telnet Protocol Specification

Standard Organization	Standard or Protocol
	<ul style="list-style-type: none"> • RFC 951 Bootstrap Protocol (BOOTP) • RFC 959 File Transfer Protocol (FTP) • RFC 1058 Routing Information Protocol (RIP) • RFC 1112 Host extensions for IP multicasting • RFC 1157 A Simple Network Management Protocol (SNMP) • RFC 1256 ICMP Router Discovery • RFC 1305 Network Time Protocol Version 3 (NTP) • RFC 1349 Internet Protocol (IP) • RFC 1493 Definitions of Managed Objects for Bridges • RFC 1542 Clarifications and Extensions for the Bootstrap Protocol • RFC 1643 Ethernet Interface MIB • RFC 1757 Remote Network Monitoring (RMON) • RFC 1901 Introduction to Community-based SNMPv2 • RFC 1902-1907 SNMP v2 • RFC 1981 Path MTU Discovery for IP version 6 • RFC 2131 Dynamic Host Configuration Protocol (DHCP) • RFC 2328 OSPF Version 2 • RFC 2453 RIP Version 2 • RFC 2460 Internet Protocol, Version 6 Specification (IPv6) • RFC 2461 Neighbor Discovery for IP Version 6 (IPv6) • RFC 2462 IPv6 Stateless Address Auto configuration • RFC 2463 Internet Control Message Protocol for IPv6 (ICMPv6) • RFC 2474 Differentiated Services Field (DS Field) • RFC 2740 OSPF for IPv6 (OSPFv3) • RFC 2863 The Interfaces Group MIB • RFC 2597 Assured Forwarding PHB Group • RFC 2598 An Expedited Forwarding PHB • RFC 2571 SNMP Management Frameworks • RFC 2865 Remote Authentication Dial In User Service (RADIUS) • RFC 3046 DHCP Option82 • RFC 3376 Internet Group Management Protocol, Version 3 (IGMPv3) • RFC 3513 IP Version 6 Addressing Architecture • RFC 3579 RADIUS Support For EAP • RFC 4271 A Border Gateway Protocol 4 (BGP-4) • RFC 4760 Multiprotocol Extensions for BGP-4 • draft-grant-tacacs-02 TACACS+ • RFC 6241 Network Configuration Protocol (NETCONF) • RFC 6020 YANG - A Data Modeling Language for the Network Configuration Protocol (NETCONF)
IEEE	<ul style="list-style-type: none"> • IEEE 802.1D Media Access Control (MAC) Bridges • IEEE 802.1p Traffic Class Expediting and Dynamic Multicast Filtering • IEEE 802.1Q Virtual Bridged Local Area Networks • IEEE 802.1ad Provider Bridges • IEEE 802.2 Logical Link Control

Standard Organization	Standard or Protocol
	<ul style="list-style-type: none"> • IEEE Std 802.3 CSMA/CD • IEEE Std 802.3ab 1000BASE-T specification • IEEE Std 802.3ad Aggregation of Multiple Link Segments • IEEE Std 802.3ae 10GE WEN/LAN Standard • IEEE Std 802.3x Full Duplex and flow control • IEEE Std 802.3z Gigabit Ethernet Standard • IEEE802.1ax/IEEE802.3ad Link Aggregation • IEEE 802.3ah Ethernet in the First Mile. • IEEE 802.1ag Connectivity Fault Management • IEEE 802.1ab Link Layer Discovery Protocol • IEEE 802.1D Spanning Tree Protocol • IEEE 802.1w Rapid Spanning Tree Protocol • IEEE 802.1s Multiple Spanning Tree Protocol • IEEE 802.1x Port based network access control protocol • IEEE 802.3af DTE Power via MIDI • IEEE 802.3at DTE Power via the MDI Enhancements • IEEE 802.3az Energy Efficient Ethernet
ITU	<ul style="list-style-type: none"> • ITU SG13 Y.17ethoam • ITU SG13 QoS control Ethernet-Based IP Access • ITU-T Y.1731 ETH OAM performance monitor
ISO	<ul style="list-style-type: none"> • ISO 10589 IS-IS Routing Protocol
MEF	<ul style="list-style-type: none"> • MEF 2 Requirements and Framework for Ethernet Service Protection • MEF 9 Abstract Test Suite for Ethernet Services at the UNI • MEF 10.2 Ethernet Services Attributes Phase 2 • MEF 11 UNI Requirements and Framework • MEF 13 UNI Type 1 Implementation Agreement • MEF 15 Requirements for Management of Metro Ethernet Phase 1 Network Elements • MEF 17 Service OAM Framework and Requirements • MEF 20 UNI Type 2 Implementation Agreement • MEF 23 Class of Service Phase 1 Implementation Agreement • Xmodem XMODEM/YMODEM Protocol Reference

Ordering Information

The following table lists ordering information of the CloudEngine S5731-S series switches.

Model	Product Description
CloudEngine S5731-S24T4X	CloudEngine S5731-S24T4X (24*10/100/1000BASE-T ports, 4*10GE SFP+ ports, without power module)
CloudEngine S5731-S24P4X	CloudEngine S5731-S24P4X (24*10/100/1000BASE-T ports, 4*10GE SFP+ ports, PoE+, without power module)
CloudEngine S5731-S48T4X	CloudEngine S5731-S48T4X (48*10/100/1000BASE-T ports, 4*10GE SFP+ ports, without power module)

Model	Product Description
CloudEngine S5731-S48P4X	CloudEngine S5731-S48P4X (48*10/100/1000BASE-T ports, 4*10GE SFP+ ports, PoE+, without power module)
PAC600S12-CB	600W AC Power Module
PAC150S12-R	150W AC Power Module
PDC1000S12-DB	1000W DC Power Module
PAC1000S56-CB	1000W AC PoE Power Module
FAN-023A-B	Fan Module

More Information


For more information about Huawei Campus Switches, visit <http://e.huawei.com> or contact us in the following ways:

- Global service hotline: <http://e.huawei.com/en/service-hotline>
- Logging in to the Huawei Enterprise technical support website: <http://support.huawei.com/enterprise/>
- Sending an email to the customer service mailbox: support_e@huawei.com

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