



OceanStor 5300 V5
V500R007

Product Description (Enhanced Edition)

Issue 01
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About This Document

Purpose





This document describes the orientation, features, architecture, technical specifications, product configuration, environment requirements, standard compliance and granted certifications of the OceanStor 5300 V5 storage system.


Intended Audience

This document is intended for: All readers

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
 CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
 NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.

Symbol	Description
 NOTE	Calls attention to important information, best practices and tips. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

Change History

Changes between document issues are cumulative. The latest document issue contains all the changes made in earlier issues.

Issue 01 (2018-08-15)

This issue is the first official release.

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1 Product Positioning

The OceanStor 5300 V5 is Huawei storage designed for midtier-to-enterprise storage environments. This series provides mass data storage, fast data access, high availability, and high utilization in the ease-of-use and energy saving form factor.

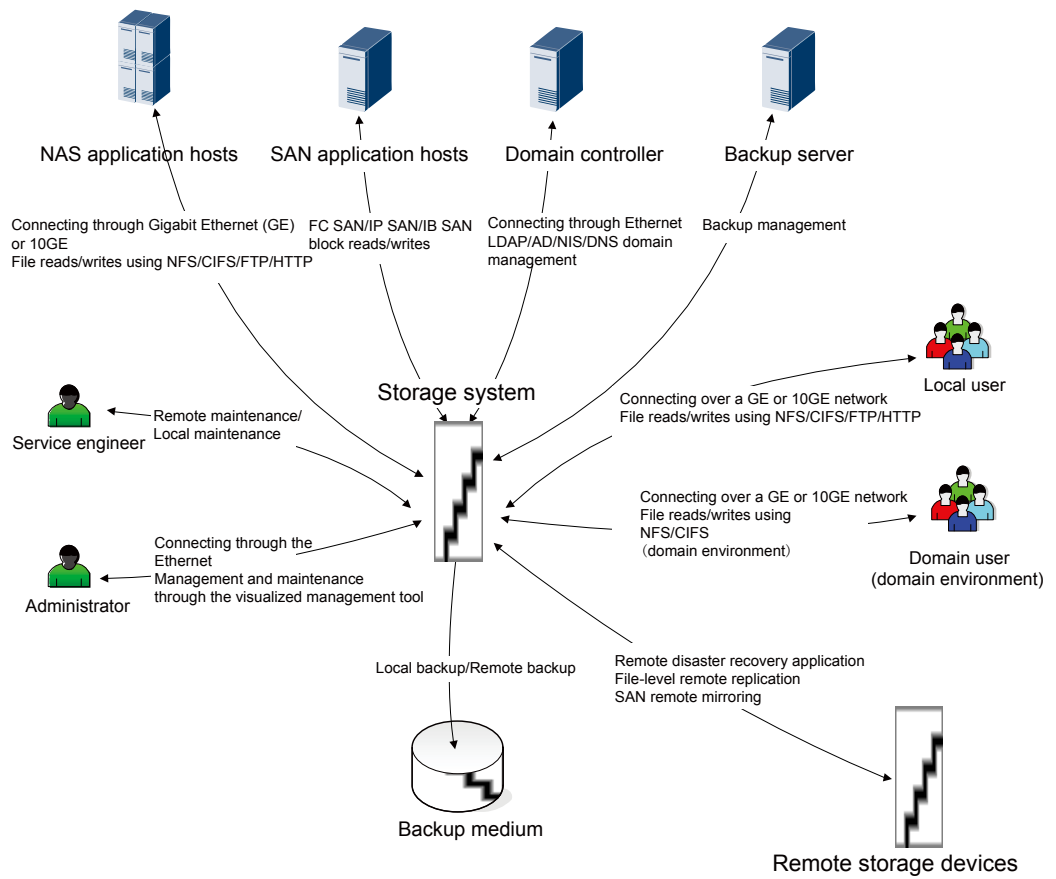
The storage system offers comprehensive and superb solutions by unifying file-based, block-based offerings and various protocols into a single product and using diverse efficiency boost mechanisms to provide industry-leading performance. Those solutions help customers maximize their return on investment (ROI) and meet the requirements of different application scenarios such as Online Transaction Processing (OLTP) and Online Analytical Processing (OLAP) of large databases, high-performance computing (HPC), digital media, Internet operation, centralized storage, backup, disaster recovery, and data migration.

In addition to providing high-performance storage services for application servers, the storage system supports advanced data backup and disaster recovery technologies, ensuring the secure and smooth running of data services. Also, it offers easy-to-use management modes and convenient local/remote maintenance modes, greatly decreasing the management and maintenance costs.

On a Unified SAN and NAS Network

Figure 1-1 shows the position and application of the storage system on a unified SAN and NAS network.

Figure 1-1 OceanStor position and application



2 Product Features

Designed for midtier-to-enterprise storage environments, the storage system utilizes high-specification hardware and is available in block, file, and unified configurations. It offers significant advancements in data applications and protection and provides the following benefits.

Unified Storage

- Support for SAN and NAS storage technologies
Unifies SAN and NAS technologies to store both structured and unstructured data.
- Support for mainstream storage protocols
Supports mainstream storage protocols such as iSCSI, Fibre Channel, NFS, CIFS, HTTP, and FTP.
- Support for hosts to access any LUN or file system using the front-end host ports of any controller.

High Performance

The storage system offers a three-level performance acceleration technology, and delivers hierarchical performance for different applications. The three levels are:

1. State-of-the-art hardware
The storage system is equipped with 64-bit multi-core processors, high-speed and large-capacity caches, and various high-speed interface modules. The superior hardware allows it to offer better storage performance than tradition storage systems.
2. SmartTier
The SmartTier technology identifies hotspot data and periodically promotes them to high-performance storage medium for a performance boost. In addition, SmartTier supports SSD data caching, accelerating access to hotspot data.
3. Solid state drives (SSDs)
The storage system can be fully configured with SSDs to provide peak performance for the most-demanding applications.

Flexible Scalability

The storage system has an outstanding scalability. It supports a wide range of the following disks and host interface modules in a high density:

- Disks:
SAS disks, NL-SAS disks, and SSDs.
- Host interface modules:
8 Gbit/s Fibre Channel, 16 Gbit/s Fibre Channel, GE, 10GE, and SmartIO.

The OceanStor storage system also supports the Scale-out technology to improve storage system performance as the number of controllers increases.

Proven Reliability

The storage system uses advanced technologies to offer protection measures, minimizing risks of failures and data loss.

- Protection against component failures
The storage system components are in 1+1 redundancy and work in active-active mode. Normally, every two components are working simultaneously and share loads. If one component fails or goes offline, the other one takes over all loads and speeds up to compensate. The whole process is transparent to applications.
- RAID 2.0+ underlying virtualization
The storage system employs innovative RAID 2.0+ underlying virtualization technology for automatic disk load balancing. If a disk encounters a fault, all the other disks in the same disk domain help construct the faulty disk's service data, achieving a 20-fold faster reconstruction speed than traditional RAID technology. In addition, RAID 2.0+ significantly reduces the possibility of multi-disk failure.
- Data protection in the event of a controller failure
 - Built-in backup battery units (BBUs) supply power to controller enclosures in the event of unexpected power failures. BBUs enable cache data to be written to built-in disks of controllers to avoid data loss.
 - When a piece of software is faulty, the storage system will attempt to reboot. During the reboot, data is stored in the cache. If the reboot fails, data in the cache will be written into the built-in disks of controllers to avoid data loss.
 - If hardware of a controller is faulty, the storage system will use the memory mirroring technology to enable the other normal controller to take over the services to ensure data consistency.
- Bad sector repair
In a storage system, the frequently occurred faults are bad sectors of disks. The storage system adopts the bad sector repair technology to proactively detect and repair bad sectors, reduce the disk failure rate by 50%, and prolong the service life of disks.
- Disk pre-copy
The disk pre-copy technology enables the storage system to routinely check the hardware status. Once it detects that a disk has fault risks, it will enable data migration from the disk to another normal disk to prevent data loss.
- IP address failover
The storage system adopts IP address failover technology. If a physical host port that implements the NAS protocol is damaged, the IP address assigned to that port automatically fails over to another functional port. Based on the correct networking, services are seamlessly failed over, preventing damage to a port from affecting services.
- Online disk diagnosis

The online disk diagnosis feature is used to handle disk faults. If a disk fault occurs, the storage system takes the disk offline. Then, the online diagnosis module reads the S.M.A.R.T information about the disk and takes analysis, testing, and recovery measures. After the disk is recovered, the online diagnosis module enables the disk to rejoin the RAID, prolonging the lifecycle of the disk.

- Data coffer disk

Data coffer disks consist of a controller enclosure's first four disks and one built-in disk of each controller. They store three types of data: cache data requiring power failure protection, OceanStor OS system data, and system configuration information and logs.

High Availability

In routine maintenance:

The storage system uses Turbo Module, online capacity expansion, and disk roaming technologies to provide high availability for applications and non-disruptive system running during maintenance.

- Turbo Module enables controllers, fans, power modules, interface modules, BBUs, and disks to be hot-swappable, allowing online operations.
- Dynamic capacity expansion enables users to add disks to a disk domain in an online and easy manner.
- Disk roaming enables a storage system to automatically identify relocated disks and resume their services.

Cloud-based operation and maintenance (Call Home service)

Huawei provides the Call Home service to remotely connect OceanStor 5300 V5 to the eService cloud platform, enabling centralized, remote, and intelligent operation and maintenance of storage devices. The Big Data analytics technology is used to prevent faults and locate faults quickly. In addition, it provides the optimal configuration, performance optimization suggestions, and troubleshooting solutions based on user service characteristics.

In data protection:

The storage system provides the following advanced data protection technologies and protocols to protect data integrity and continuous system running even when catastrophic disasters happen:

- Snapshot generates multiple point-in-time images for the source logical unit number (LUN) or source file system data. The snapshot images can be used to recover data quickly when needed.
- LUN copy backs up data among heterogeneous storage systems for data protection.
- Remote replication backs up local data onto a remote storage system for disaster recovery.
- Clone preserves a real-time physical copy of a source LUN for the high availability of local data.
- HyperMirror backs up data in real time. If the source data becomes unavailable, applications can automatically use the data copy, ensuring data security and application continuity.
- HyperMetro synchronizes and replicates data between storage arrays, monitors service operating status, and performs failovers. In addition, it can switch over services and implement service load sharing when storage arrays are running.

- The series supports Network Data Management Protocol (NDMP) for data backup and recovery.

In resource management:

The storage system employs the following resource application technologies and provides flexible resource management to protect customers' storage investments:

- SmartVirtualization enables a local storage system to centrally manage storage resources of heterogeneous storage systems, simplifying storage system management and reducing maintenance costs.
- SmartMigration migrates LUNs in or between storage systems, adjusting and allocating resources along with business development.
- SmartMulti-Tenant enables a storage system to provide different tenants with shared storage resources and to separate tenant access and management.

The storage system supports memory upgrade so that storage performance matches service development.

High System Security

Storage network security:

- Security of management channels
The management operations from physical ports are controlled by the access authentication mechanism of the storage system, and only authorized users are allowed to manage the storage system.
- Anti-attack protection for protocols and ports
The storage system provides only necessary ports to the external for system operations and maintenance. All the ports used are listed in the *Communication Matrix*. Dynamic listening ports are functioning in the proper scope, and no undisclosed interface exists.
- Service ports are isolated from management ports
The Access Control List (ACL) mechanism is adopted to isolate Ethernet ports from internal heartbeat network ports, management network ports, and maintenance network ports.

Storage service security:

- Security of the operating system
The storage system uses a dedicated operating system. Security of the operating system has been hardened before the storage system is delivered. The storage systems update security patches for their operating systems and open-source software based on site requirements, safeguarding users' data.
- Data storage encryption
 - The storage system supports data encryption by using a network password manager. The network password manager employs the standard cryptographic algorithm supported by the State Encryption Administration of China. It allows only the hosts that comply with security policies to access storage system data by auditing access control policies and controlling access attempts from hosts. After the network password manager is deployed, all mutual information between the hosts and storage system will pass the network password manager to enable read/write data encryption and decryption. This ensures data security of the storage system.
 - The storage system supports disk encryption. The hardware circuits and internal data encrypt key of disks are used for data writing encryption and data reading

decryption. To ensure the security of the data encrypt key, the storage system and the third-party key management server jointly provide a highly secure, reliable, and available key management solution.

- Data destruction
When deleting unwanted data, the system erases the specified LUN to make the deleted data unable to be restored, preventing critical data leaks.
- File antivirus
When the storage system runs a file system and shares the file system with clients through CIFS, third-party antivirus software can be used to trigger virus scanning and delete virus-infected files, improving storage system security.

Storage management security:

- Security of management and maintenance
The operations of users can be allowed and denied. All management operations are logged by the system.
- Data integrity protection and tamper resistance
The Write Once Read Many (WORM) feature allows users to set critical data to the read-only state, preventing unauthorized data change and deletion during a specified period of time.

In addition, trusted verification is enabled during the storage system startup to measure and verify **BIOS > Grub > Euler Linux Kernel > Euler Linux > Storage application software** level by level to prove integrity of loaded software at each level and to prevent software tampering. The storage system's power-on process will be verified to ensure that the system is not tampered with.

Virtualization, Intelligence, and Efficiency

The storage system absorbs the concept of "Virtualization, Intelligence, and Efficiency", which fits the up-to-date storage design idea and wins a leading position for the storage system. Compared with traditional storage systems, the series introduces the following technologies to provide higher storage space usage, faster data reconstruction, smarter performance allocation, and finer service quality control:

- RAID 2.0+ underlying virtualization
Divides disk storage space into small-sized data blocks and uses the blocks to create RAID groups for fine-grained resource management. The technology realizes automatic load balancing, higher storage performance, better storage space utilization, faster disk reconstruction, and finer storage space management. RAID 2.0+ serves as a basis for a number of other advanced storage technologies.
- SmartTier (intelligent storage tiering)
Enables a storage system to automatically analyze data access frequency per unit time and relocate data to disks of different performance levels based on the analysis result. High-performance disks store hot data, performance disks store warm data, and large-capacity disks store cold data. As a result, SmartTier optimizes overall performance and reduces costs per IOPS.
- SmartQoS (intelligent service quality control)
Enables a storage system to categorize service data based on data characteristics (each category represents a type of application) and set a priority and performance objective for each category. In this way, resources are assigned to services based on priorities, ensuring the performance of mission-critical services that have the top priority.

- Thin provisioning
Allows on-demand allocation of storage space rather than the traditional method of pre-allocating all storage space at the initial stage. It is more efficient because the amount of resources used is close to the amount of resources allocated. In this way, the initial purchase cost and total cost of ownership are reduced.
- SmartCache (intelligent storage cache)
Uses SSDs as cache resources to significantly promote system read performance when random, small I/Os with hot data require more read operations than write operations.
- Quick document incremental backup with Tivoli Storage Manager (TSM)
When the storage system interworks with the TSM backup software to perform incremental file backup, the Snapdiff feature uses the snapshot mechanism to quickly obtain differential file information and identify changed files. Without the need for full scanning, only changed files are backed, greatly shortening backup time. The backup performance is not affected by the number of files, which greatly improves the backup efficiency.

Cost-Effectiveness and Ease-of-Use

The storage system delivers cost-effective performance through intelligent CPU frequency control, delicate fan speed control, and deduplication and compression. It also provides a series of management and maintenance tools for easy use and maintenance.

- Cost-effectiveness
 - Intelligent CPU frequency control
Automatically changes the CPU frequency based on the system loads, that is, it decreases the CPU frequency and power consumption during off-peak hours for a low operation cost and long CPU service life.
 - Delicate fan speed control
Dynamically adjusts the fan speed based on the storage system's temperature. It lowers the noise and power consumption and cuts the operation cost.
 - Deduplication and compression
Checks and processes duplicate data in disks based on deduplication, and minimizes space occupied by data based on compression to improve disk utilization.
- Ease-of-use
 - DeviceManager
A tool based on the graphical user interface (GUI) allows you to easily manage storage systems through wizard-instructed operations.
 - Integrated management
Implements convenient device management by integrating a management plug-in into mainstream management software such as VMware vCenter plug-in, Hyper-V System Center, vSphere API for Storage Awareness (VASA), vSphere Storage APIs for Array Integration (VAAI), and Volume Shadow Copy Service (VSS) Provider.
 - Tablet management
Supports flexible storage system management on a tablet.
 - Various alarm notification methods
Provides alarm notification by sound, indicator, short message service (SMS), and email.

- Tool for an upgrade at your fingertips
Provides online upgrade for controllers. The operation is easy without interrupting services.

3 Typical Applications

About This Chapter

The storage system offers industry-leading hardware specifications, a flexible and reliable hardware design, a virtualized underlying architecture, and a variety of data protection technologies, addressing the needs of differentiated storage applications. The series is designed for a wide range of applications including high-performance, high-availability, or high-density and multi-service applications.

[3.1 High-Performance Applications](#)

The storage system incorporates various technologies to boost the system performance. Its high-performance hardware delivers outstanding data access performance. The virtualization technology can improve the storage performance continuously and it shatters performance bottlenecks from future business growth. The intelligent data tiering technology SmartTier automatically detects and prioritizes hotspot data. Therefore, the storage system is a great choice for the high-performance applications.

[3.2 High-Availability Applications](#)

The storage system has a highly reliable design, achieving a long mean time between failures (MTBF), and ensuring high availability of storage applications. It also incorporates a variety of data protection technologies, and protects data integrity and service continuity against catastrophic disasters.

[3.3 High-Density and Multi-Service Applications](#)

The storage system delivers industry-leading density of interface modules in an enclosure and a flexible configuration of interface modules and hard disks of different types. This design makes the series suitable for high-density and multi-service applications.

3.1 High-Performance Applications

The storage system incorporates various technologies to boost the system performance. Its high-performance hardware delivers outstanding data access performance. The virtualization technology can improve the storage performance continuously and it shatters performance bottlenecks from future business growth. The intelligent data tiering technology SmartTier automatically detects and prioritizes hotspot data. Therefore, the storage system is a great choice for the high-performance applications.

On-Demand System Performance Boost

In certain scenarios, a storage system may have been provisioned to meet the initial application requirements. However, the future growth of applications often exceeds expectation, and the performance of a traditional storage system will soon become a limiting factor. The virtualization technology of the storage system can address this issue. It dynamically increases storage performance based on current application requirements. This prolongs the system service life and lowers customers' total cost of ownership (TCO).

After the initial purchase, the storage system is equipped with affordable hard disk drives (HDDs) to deliver data storage services. As the service requirements increase and the storage system requires higher performance, administrators can add HDDs or SSDs to boost the system performance. If even greater system performance is required, administrators can replace all the existing HDDs with SSDs to further improve system performance.

This on-demand system performance boost brings the following benefits:

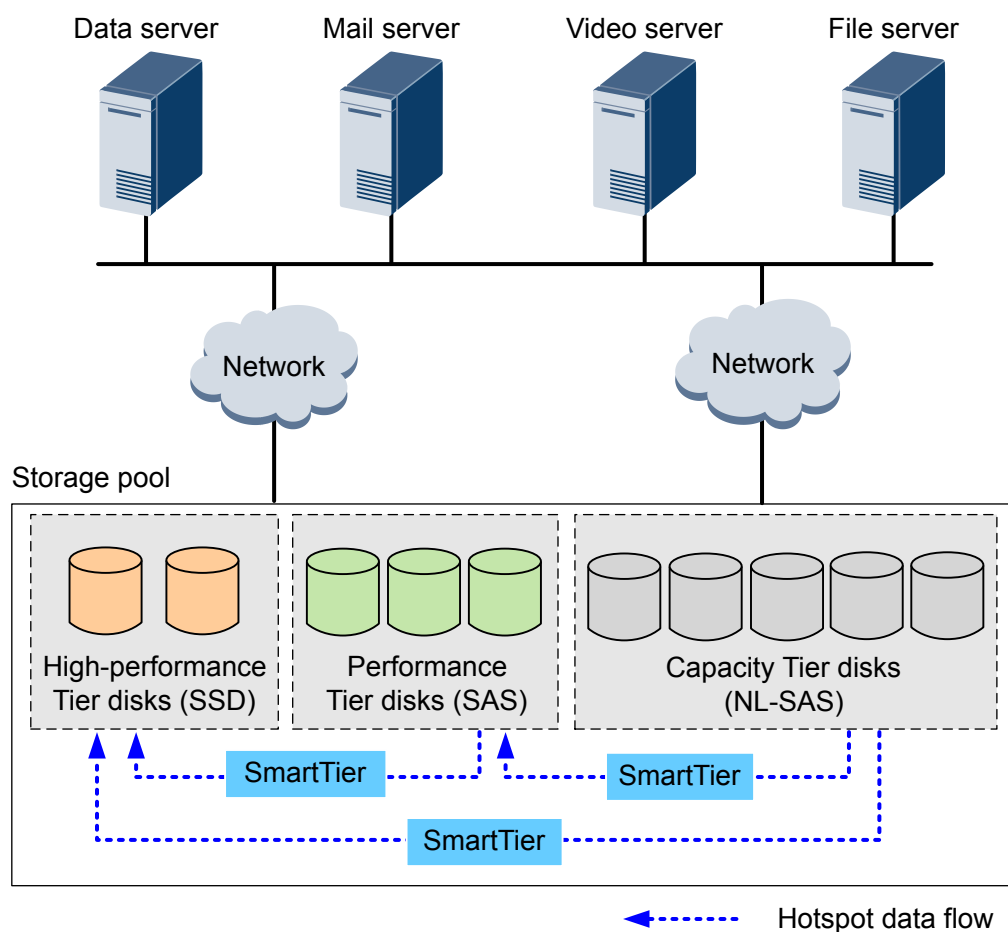
- The system performance is improved gradually, balancing the return on investment (ROI) and the system service life.
- Components for upgrade are available, following the Moore's Law to reduce the purchase cost and the TCO.

Dynamic Storage Tiering for Hotspot Data

In media and website applications, information has a high access frequency, which can generate hotspot data. The hotspot data receives simultaneous read and write requests from a large number of servers, and poses a demanding requirement on storage system performance. Traditional storage systems cannot address such a storage requirement.

The storage system uses its resident intelligent data tiering technology, SmartTier, to identify hotspot data and promote it to high-performance SAS disks or SSDs. If SmartTier later finds out that the hotspot data becomes cold (receiving fewer access requests), it demotes the data to low-performance disks and clears storage space for new hotspot data. [Figure 3-1](#) depicts the working principle of SmartTier.

Figure 3-1 SmartTier working principle



3.2 High-Availability Applications

The storage system has a highly reliable design, achieving a long mean time between failures (MTBF), and ensuring high availability of storage applications. It also incorporates a variety of data protection technologies, and protects data integrity and service continuity against catastrophic disasters.

In-Service Routine Maintenance

In traditional storage systems, routine maintenance tasks, such as component replacement and capacity expansion, must be implemented in offline mode. The storage system, however, assembles advanced technologies for in-service routine maintenance:

- Turbo Module
Enables online replacement of components and requires no system restart.
- Online capacity expansion
Allows online addition of disks and expansion of storage pools.

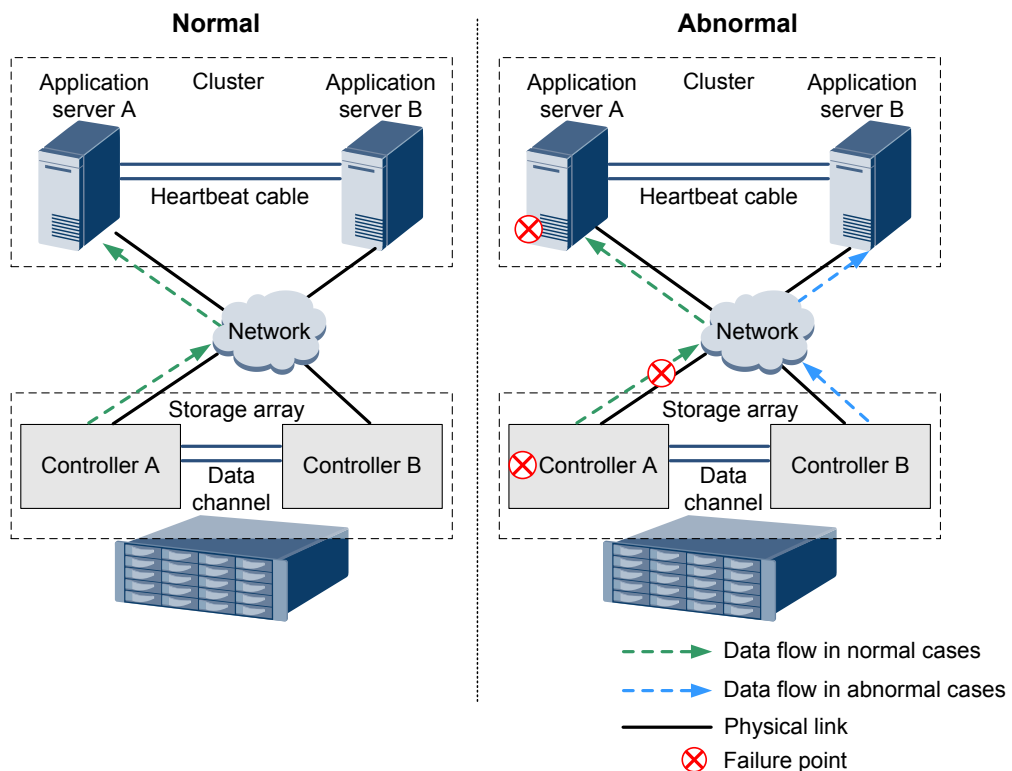
Tolerance of Single Points of Failures

The storage system incorporates a hierarchical redundancy design to eliminate the impact of single points of failure:

- **Hardware redundancy**
All components of the series are in redundancy and work in active-active mode. If one component fails, the other speeds up to compensate so that the storage system can continue operating.
- **Link redundancy**
If there is only one link between the storage system and an application server, the disconnection of the link terminates their communication. To eliminate this failure, the series storage system uses two or more links to communicate with the application server. Therefore, if one link is down, the other links take over the services to continue the data transmission.
- **Application server clustering**
If the storage system cooperates with only one application server, the failure of the application server interrupts services. Application server clustering can address this issue. A cluster consists of two or more application servers that share loads. If one application server in the cluster fails, the other application servers take over its loads, and the whole process is transparent to users. Application server clustering supported by the series ensures business continuity.

Based on the previous protection mechanisms, the storage system has proven tolerance of single points of failure, as shown in [Figure 3-2](#).

Figure 3-2 Tolerance of single points of failure



In the example in [Figure 3-2](#), application server A and controller A are faulty, so a link between the cluster and the storage system is down. Under this circumstance, the redundant components and links compensate for the failed ones. This ensures the nonstop system operations and greatly improves the service availability.

Resilience Against Disasters

The storage system compliments various data protection methods for backup and disaster recovery. Those methods eliminate the risks of unexpected downtime and data loss caused by natural disasters, serious device failures, or man-made misoperations.

The supported data protection methods include:

- Backup

The storage system processes a huge amount of data, and the loss of any data can lead to a disastrous result. Therefore, enterprises are used to periodically back up their critical data. The following backup technologies are most commonly used because they complete data backup in a hitless manner:

- Snapshot: locally generates a virtual duplicate for a source LUN at a specified point in time. The duplicate is immediately usable and any access to it will have no impact on the source LUN data.
- Clone: locally generates a complete copy for a source LUN at a specified point in time. After the clone task, the destination LUN stores the same data as the source LUN, and their relationship can be split. Then any access to the destination LUN has no impact on the source LUN data.
- LUN copy: replicates data from the source LUN to the destination LUN at block level. A LUN copy task can be performed within a storage system or among storage systems (even if they are heterogeneous).
- HyperMirror: backs up data in real time. If the source data becomes unavailable, applications can automatically use the data copy, ensuring data security and application continuity.
- HyperMetro: synchronizes and replicates data between storage arrays, monitors service operating status, and performs failovers. In addition, it can switch over services and implement service load sharing when storage arrays are running.

- Disaster recovery

Disaster recovery is essential for critical applications that must continue operating even during catastrophic disasters. Disaster recovery technologies involve many aspects such as storage systems, application servers, application software, and technicians. From the storage system aspect, the remote replication technology is usually used for disaster recovery because it backs up data in real time.

The remote replication technology duplicates backup data in real time across sites, and utilizes the long distance between sites to eliminate data loss. This ensures that data is readily available on other sites if one site is destroyed.

3.3 High-Density and Multi-Service Applications

The storage system delivers industry-leading density of interface modules in an enclosure and a flexible configuration of interface modules and hard disks of different types. This design makes the series suitable for high-density and multi-service applications.

High-Density Virtual Machine Applications

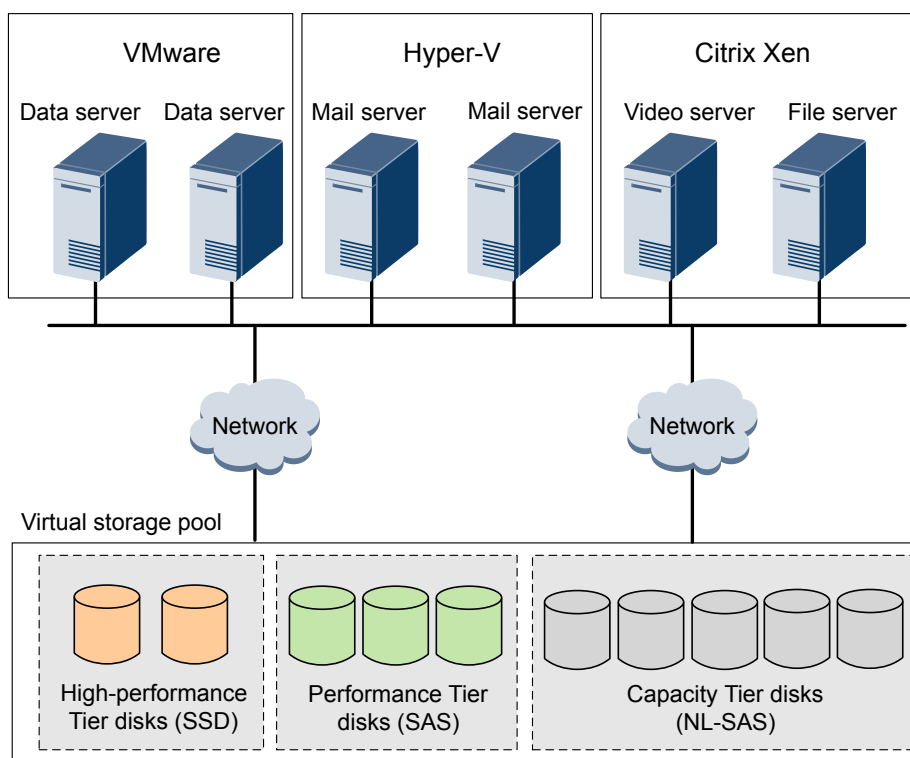
The virtual machine technology greatly improves application servers' utilization, and lowers services' deployment and operating expense. Therefore, it is popular in many application scenarios. However, virtual machines are now facing a challenge, that is, they are equipped with an increasing number of application systems and virtual desktops, leading to the high density of virtual machines. Compared with a single server, high-density virtual machines generate more service data, consume more bandwidth, and pose more demanding requirements on performance and scalability.

Excellent in both performance and compatibility, the storage system is ideal for high-density virtual machine applications:

- The three-level performance acceleration technology provides robust storage performance for high-density virtual machine applications.
- The proprietary Turbo Module technology significantly improves the density of interface modules in a single enclosure. This high-density design translates into a capability to support hundreds of virtual machines.
- Various virtual machine applications are supported, including VMware, Hyper-V, and Citrix Xen.

Figure 3-3 shows an example of the high-density virtual machine application scenario.

Figure 3-3 Example of the high-density virtual machine application scenario



Multi-Service Applications

It is common nowadays for one storage system to process diversified applications. However, those applications have differentiated requirements on storage. Therefore, the storage system must have high flexibility in performance and networking.

Each type of services has its specific requirements for storage systems:

- Database servers (featuring unstructured data) have high requirements on storage performance, data integrity, and system stability.
- Mail servers (featuring high randomness of concurrent accesses) have high requirements on storage performance, data integrity, and system stability.
- Video servers have high requirements on storage capacity, data access continuity, and continuous bandwidths.
- Backup servers have low requirements on performance and bandwidths.

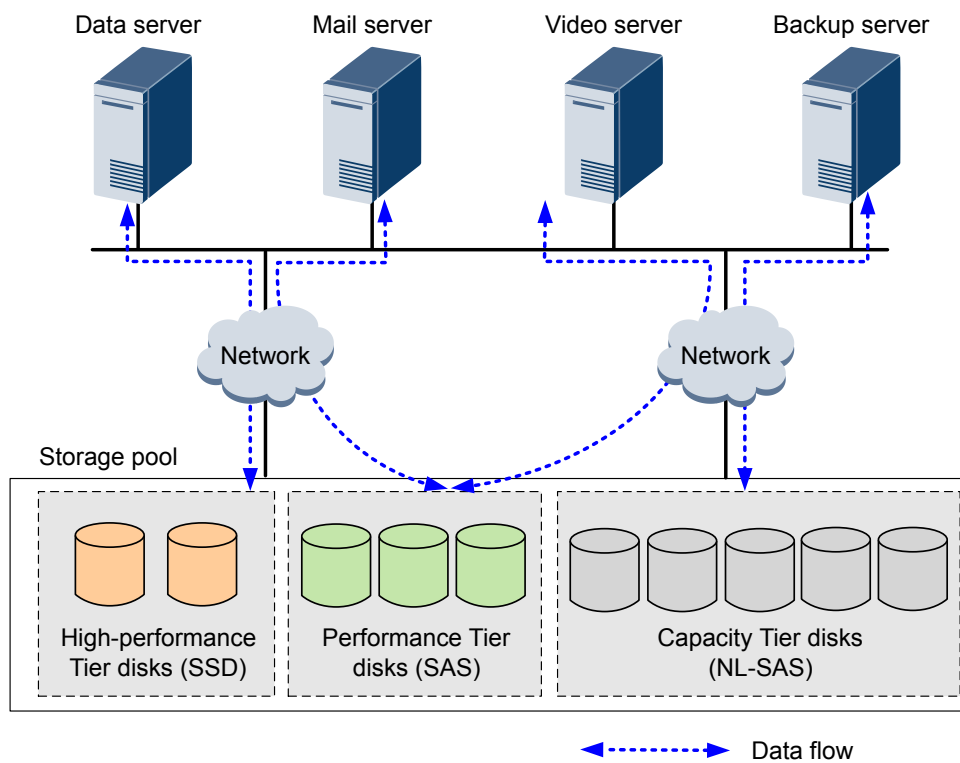
The storage system supports an intermixed configuration of SSDs, SAS disks, and NL-SAS disks to deliver optimal performance.

- SSDs: deliver the highest performance among these three types of disks, and are suitable for application servers such as busy database servers and mail servers that require superior storage performance.
- SAS disks: deliver performance lower than SSDs but higher than NL-SAS disks, and are suitable for application servers such as common database servers, mail servers, and high-definition (HD) video servers that have a moderate storage performance requirement.
- NL-SAS disks: deliver the lowest performance among these three types of disks, and are suitable for application servers such as low-end video servers and backup servers that have a low storage performance requirement.

The storage system has a flexible configuration of front-end interface modules with customizable transmission rates, respectively addressing the storage requirements in Fibre Channel networks and Ethernet networks, or of Fibre Channel data transmission in Ethernet networks.

Figure 3-4 shows an example of the multi-service application scenario.

Figure 3-4 Example of the multi-service application scenario



4 Hardware Architecture

About This Chapter

The OceanStor storage hardware is the basis of data storage. A storage unit typically consists of a controller enclosure or a controller enclosure plus disk enclosures.

[4.1 Device Composition](#)

A storage system consists of one or more controller enclosures and disk enclosures, and it provides an intelligent storage platform that features robust reliability, high performance, and large capacity.

[4.2 2 U Controller Enclosure](#)

This section describes a controller enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

[4.3 Interface Module](#)

Interface modules connect storage devices to application servers and contain service ports to receive data read/write requests from application servers.

[4.4 2 U Disk Enclosure \(2.5-Inch Disks\)](#)

This section describes a disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

[4.5 4 U Disk Enclosure \(3.5-Inch Disks\)](#)

This section describes a disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

[4.6 High-Density Disk Enclosure](#)

This chapter describes a high-density disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

[4.7 Coffer Disk](#)

The storage system has two kinds of coffer disks: built-in coffer disk and external coffer disk. Coffers are used to store three types of data: cache data requiring power failure protection, OceanStor OS system data, and system configuration information and logs.

[4.8 \(Optional\) Data Switch](#)

When storage systems are scaled out and a switch-connection network is used, CE6850-48S4Q-EI and CE6855-48S6Q-HI data switches are required.

[4.9 \(Optional\) Quorum Server](#)

For HyperMetro, if the heartbeats between two storage arrays are interrupted, the quorum server decides which storage array continues providing services, thereby greatly improving host service continuity.

4.10 Device Cables






Device cables used in the storage system include power cables, ground cables, and signal cables. This section displays their appearances and describes the functions and specifications of various cables.

4.1 Device Composition

A storage system consists of one or more controller enclosures and disk enclosures, and it provides an intelligent storage platform that features robust reliability, high performance, and large capacity.

Table 4-1 lists the controller enclosures and disk enclosures used by different product models.

Table 4-1 Controller enclosures and disk enclosures used by different product models

Product Model	Controller Enclosure	Disk Enclosure
OceanStor 5300 V5 Disk and controller integration	<ul style="list-style-type: none"> ● 2 U controller enclosure with 12 disk slots  ● 2 U controller enclosure with 25 disk slots  	<ul style="list-style-type: none"> ● 2 U disk enclosure with 25 disk slots  ● 4 U disk enclosure with 24 disk slots  ● 4 U High-density disk enclosure with 75 disk slots 

4.2 2 U Controller Enclosure

This section describes a controller enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

4.2.1 Overview

The controller enclosure adopts a modular design and consists of a system subrack, controllers, power modules, and disk modules.

The 2 U controller enclosure of OceanStor 5300 V5 supports AC power modules, and a 2 U controller enclosure of OceanStor 5300 V5 supports dual controllers only. The following

figure shows the structure of OceanStor 5300 V5 with dual controllers and AC power modules.

Overall Structure

Figure 4-1 shows the overall structure and components of a 2 U 25-disk controller enclosure, and **Figure 4-2** shows the overall structure and components of a 2 U 12-disk controller enclosure.

Figure 4-1 Overall structure of a 2 U 25-disk controller enclosure

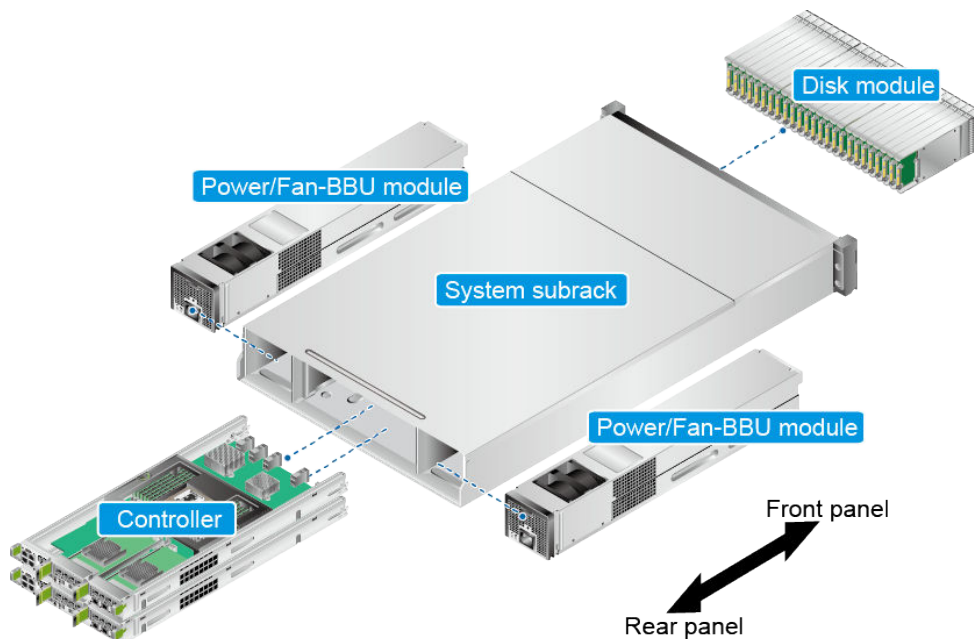
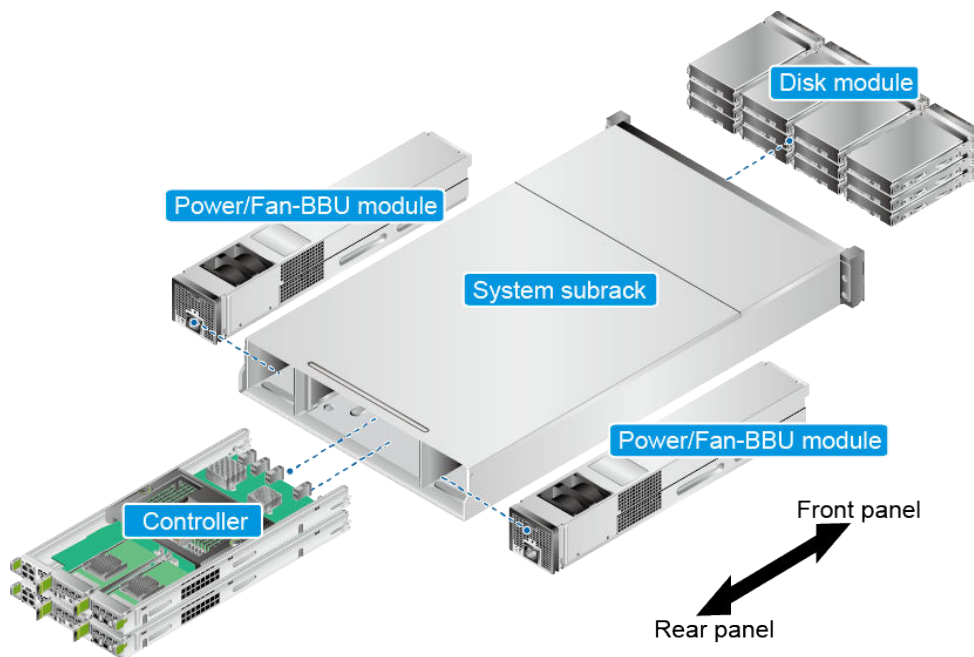


Figure 4-2 Overall structure of a 2 U 12-disk controller enclosure



 **NOTE**

In the rear view of a controller enclosure, controller A is above controller B. Controllers communicate with each other using internal heartbeat links and do not need cable connections.

Front View

Figure 4-3 shows the front view of a 2 U 25-disk controller enclosure, and **Figure 4-4** shows the front view of a 2 U 12-disk controller enclosure.

Figure 4-3 Front view of a 2 U 25-disk controller enclosure

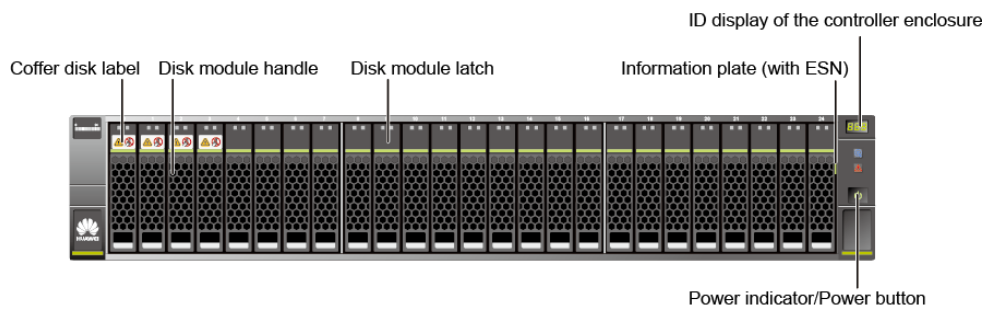
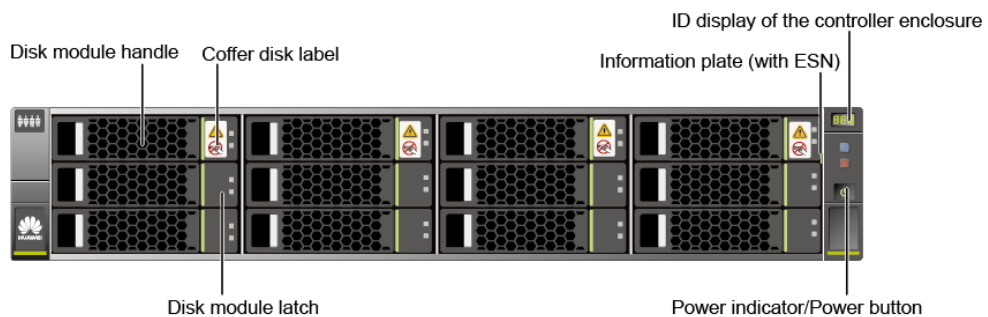


Figure 4-4 Front view of a 2 U 12-disk controller enclosure



 **NOTE**

- The disk slots of a 2 U 25-disk controller enclosure are numbered 0 to 24 from left to right. The four coffer disks are located in slot 0 to slot 3.
- The disk slots of a 2 U 12-disk controller enclosure are numbered 0 to 11 from left to right and from top to bottom. The four coffer disks are located in slot 0 to slot 3.
- SAS, NL-SAS, and SSD disks can be used as coffer disks. The type of the four coffer disks must be the same.
- Slots are used to accommodate and secure disks, interface modules, controller modules, fan modules, and power modules.
- The information plate records device information.

Rear View

Figure 4-5 shows the rear view of a controller enclosure of OceanStor 5300 V5, with AC power supply and SmartIO interface modules.

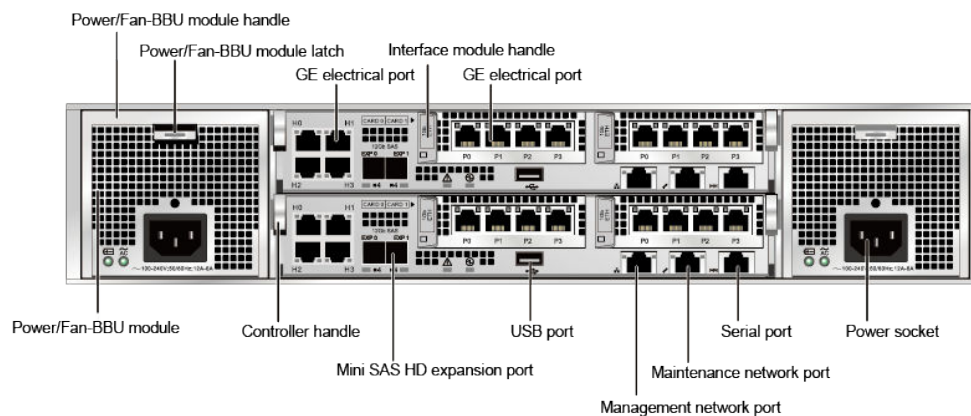
NOTICE

Do not connect the management network port and maintenance network port to the same switch.

NOTE

- OceanStor 5300 V5 provides onboard GE and mini SAS HD ports.
- The controller enclosure of OceanStor 5300 V5 supports 8 Gbit/s Fibre Channel interface modules (four ports), GE electrical interface modules, 10GE electrical interface modules, SmartI/O interface modules, 8 Gbit/s Fibre Channel interface modules (eight ports), 16Gbit/s Fibre Channel interface modules (eight ports) and 12 Gbit/s SAS expansion modules. [Figure 4-5](#) uses GE electrical interface modules of a 2 U controller enclosure as an example.
- When the maintenance network port is used for management and maintenance, the maintenance network port can only be used by Huawei technical support for emergency maintenance and cannot be connected to the same network with the management network port. Otherwise, a network loopback may occur, causing a network storm. The initial value for the IP address of the maintenance network port is 172.31.128.101 or 172.31.128.102. The default subnet mask is 255.255.0.0. You are advised to only connect the management network port to the network.

Figure 4-5 Rear view of a controller enclosure



4.2.2 Component Description

This section provides the detailed illustration and description for each component.

4.2.2.1 System Subrack

The system subrack houses a midplane that provides reliable connections for interface modules and distributes power and signals to inner modules.

Appearance

[Figure 4-6](#) shows the appearance of a system subrack.

Figure 4-6 System subrack



4.2.2.2 Controller

A controller is the core component of a storage system. It processes storage services, receives configuration management commands, saves configuration data, connects to disk enclosures, and saves critical data onto coffer disks.

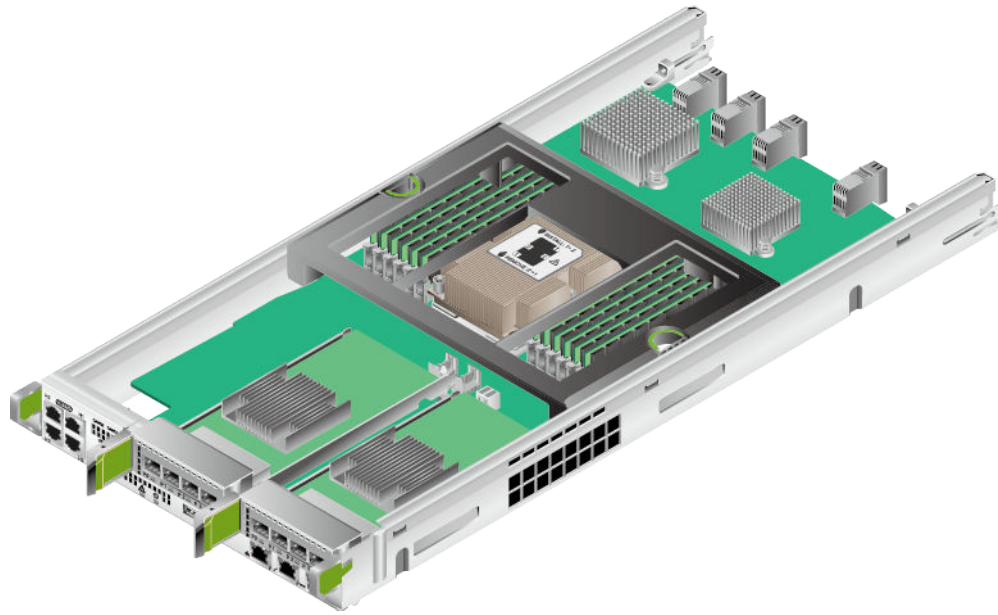
 **NOTE**

Each controller has two built-in disks. The disks are used to store the configuration data of the storage system, data in cache after a power failure, and OceanStor OS data. The disks in controller and those in another are redundant for each other.

Appearance

[Figure 4-7](#) shows the appearance of a controller.

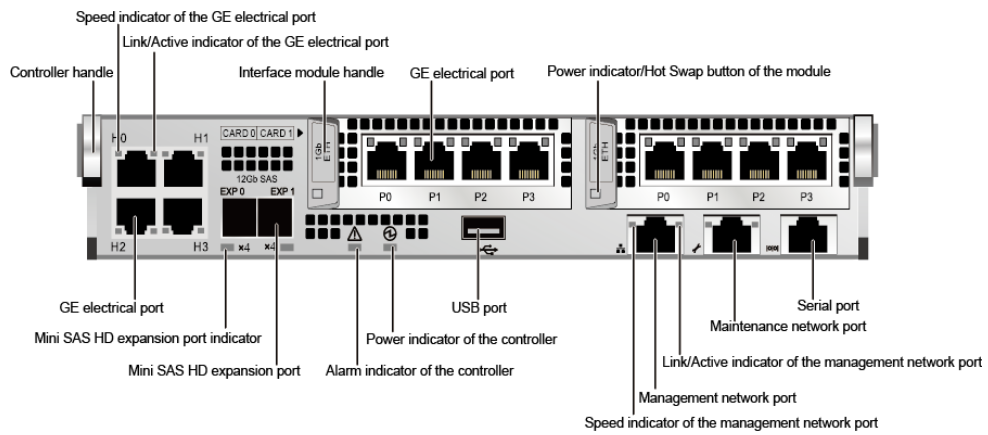
Figure 4-7 Controller



Ports

Figure 4-8 describes the ports of a controller.

Figure 4-8 Ports of a controller



Indicators

Table 4-2 describes the states and corresponding meanings of indicators on a controller after it is powered on.

Table 4-2 Checklist for indicators on a controller

Indicator	Status and Description
Speed indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady orange: The data transfer rate between the storage system and the application server is 1 Gbit/s. ● Off: The data transfer rate between the storage system and the application server is less than 1 Gbit/s.
Link/Active indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady green: The link to the server is normal. ● Blinking green: Data is being transferred. ● Off: The link to the application server is down or no link exists.
Power indicator/Hot Swap button of the module	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: There is a hot swap request to the module. ● Steady red: The module is faulty. ● Off: The module is powered off or hot swappable.
Link/Active indicator of the management network port	<ul style="list-style-type: none"> ● Steady green: The port is connected properly. ● Blinking green: Data is being transferred. ● Off: The port is connected abnormally.
Speed indicator of the management network port	<ul style="list-style-type: none"> ● Steady orange: Data is being transferred at the highest rate. ● Off: The data transfer speed is lower than the highest speed.
Power indicator of the controller	<ul style="list-style-type: none"> ● Steady green: The controller is powered on. ● The Power indicator blinking green and the Alarm indicator blinking red: The controller is being located. ● Blinking green (0.5 Hz): The controller enclosure is powered on and in the BIOS boot process. ● Blinking green (2 Hz): The controller is in the operating system boot process, or the controller is in the power-off process. ● Off: The controller is absent or powered off.
Alarm indicator of the controller	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the controller. ● The Alarm indicator blinking red and the Power indicator blinking green: The controller is being located. ● Off: The controller is working correctly.

Indicator	Status and Description
Mini SAS HD expansion port indicator	<ul style="list-style-type: none"> ● Steady blue: The data transfer rate between the controller enclosure and the disk enclosure is 4 x 12 Gbit/s. ● Steady green: The data transfer rate between the controller enclosure and the disk enclosure is 4 x 6 Gbit/s or 4 x 3 Gbit/s. ● Steady red: The port is faulty. ● Off: The link is down.

4.2.2.3 Power/Fan-BBU Module

A Power/Fan-BBU module consists of a power module and a BBU. Power modules are supported and they allow the controller enclosure to work correctly in maximum power consumption mode. BBUs provide enough power to ensure that any data in flight is de-staged to the vault area in the event of a power failure. If a BBU is faulty, it can be isolated without affecting the normal running of the storage system. If a power failure occurs, BBUs ensure that the storage system writes cached data to the built-in disks of the controllers, preventing data loss. After the external power supply resumes, the driver reads data from the built-in disks of the controllers to the cache. In a system using the lithium batteries, the battery capacity is updated and detected by charging and discharging the batteries. In this way, the problems can be detected in advance that the battery capacity attenuates, the batteries fail to meet the power backup requirements of the system, and thus the data backup fails when the batteries are not used for a long time. Then, the reliability of data protection upon the system power failure can be improved.

Appearance

Figure 4-9, and **Figure 4-10** show the front view of an AC Power/Fan-BBU module, and the rear view of a Power/Fan-BBU module respectively.

Figure 4-9 Front view of an AC Power/Fan-BBU module

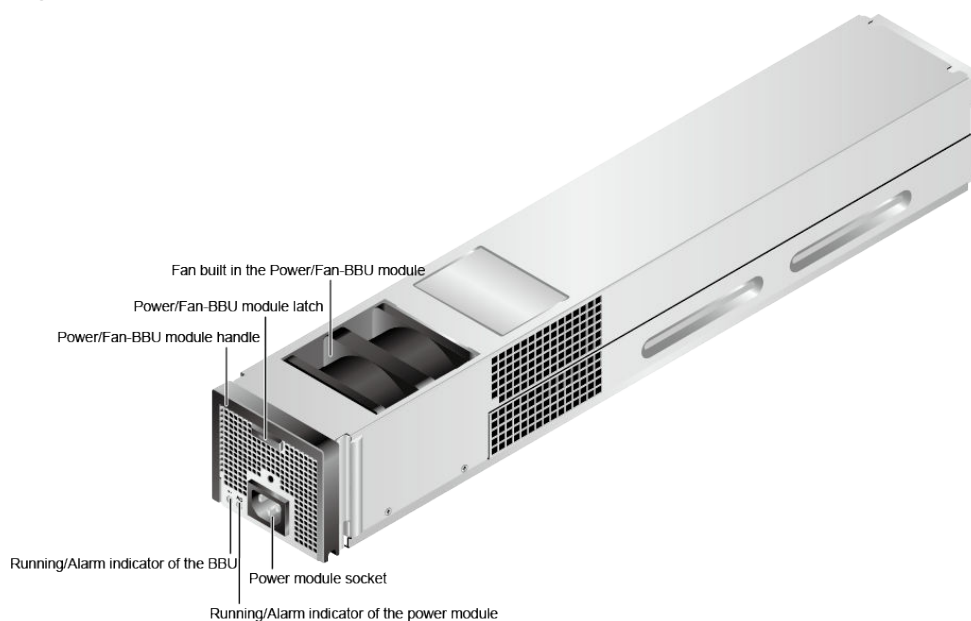
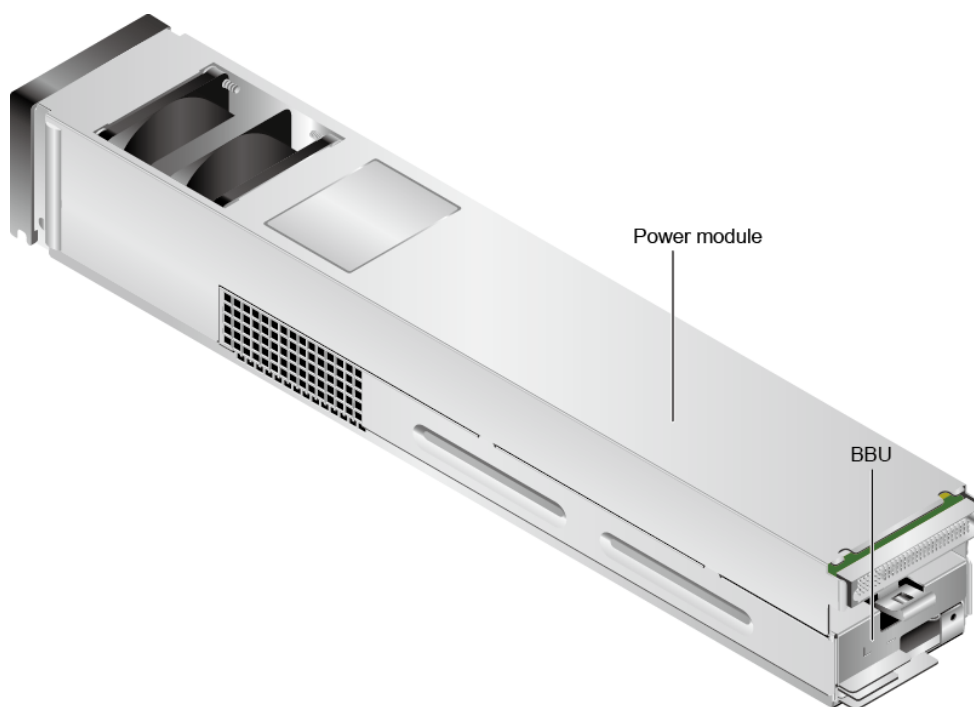


Figure 4-10 Rear view of a Power/Fan-BBU module



Indicators

Table 4-3 describes indicators on a Power/Fan-BBU module of a powered-on storage system.

Table 4-3 Indicators on a Power/Fan-BBU module

Indicator	Status and Description
Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is normal. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power supply is faulty. ● Off: No external power input is found.
Running/Alarm indicator of the BBU	<ul style="list-style-type: none"> ● Steady green: The BBU is fully charged. ● Blinking green (1 Hz): The BBU is being charged. ● Blinking green (4 Hz): The BBU is being discharged. ● Steady red: The BBU is faulty.

4.2.2.4 Disk Module

Disk modules provide storage capacity for a storage system. Disk modules can function as system coffer disks to save service data, system data, and cache data.

Appearance

Figure 4-11 shows the appearance of a 2.5-inch disk module. **Figure 4-12** shows the appearance of a 3.5-inch disk module.

Figure 4-11 2.5-inch disk module

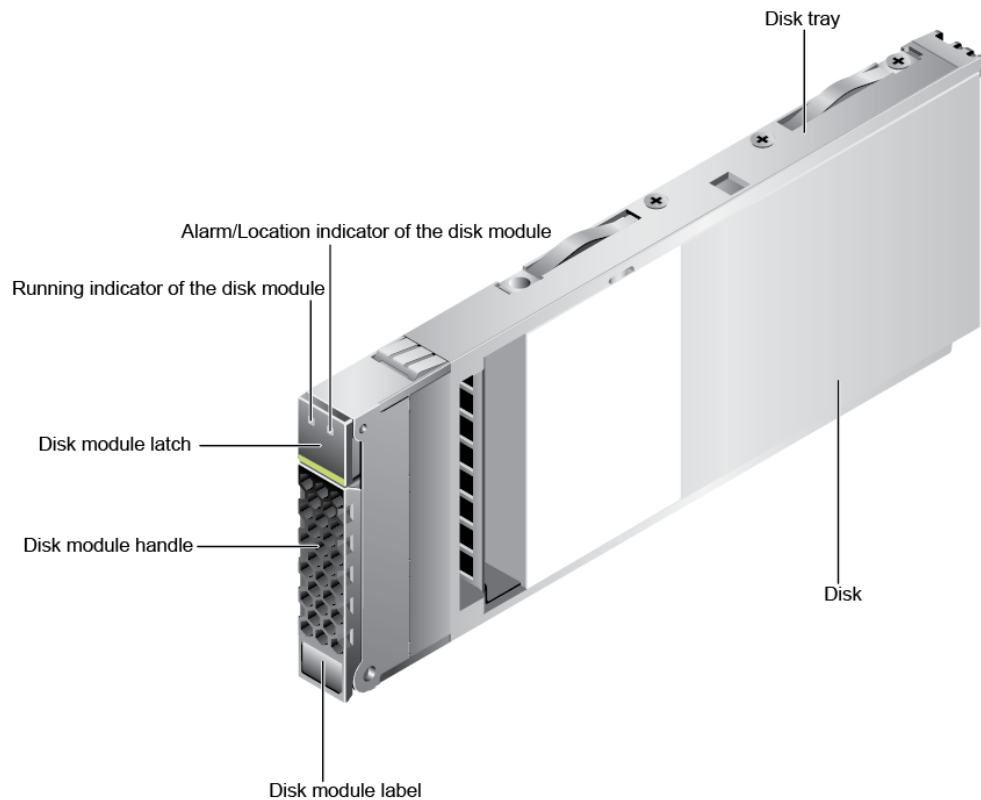
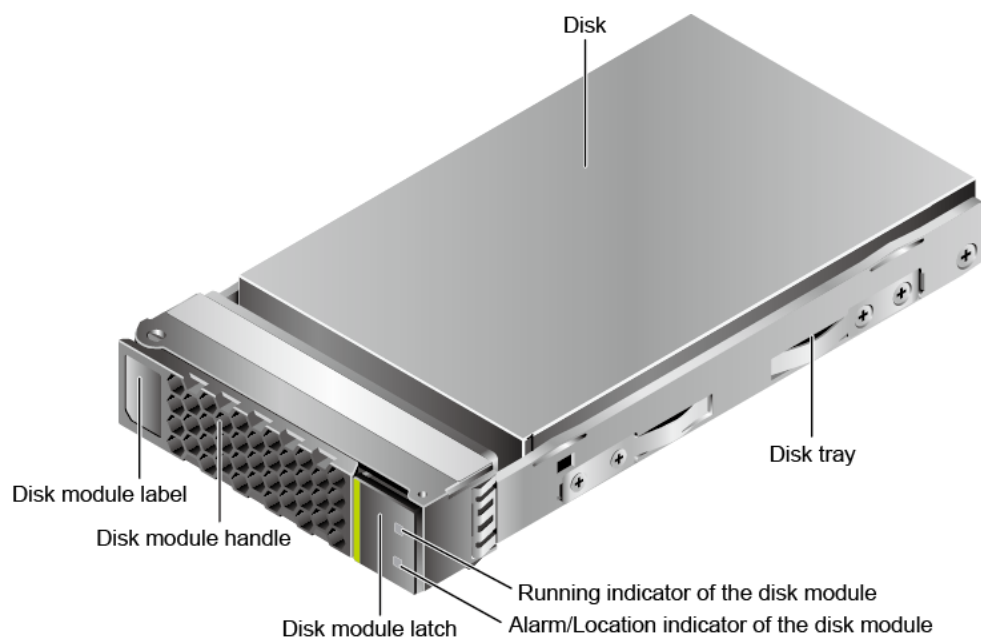


Figure 4-12 3.5-inch disk module



Indicators

Table 4-4 describes indicators on a disk module of a powered-on storage system.

Table 4-4 Indicators on a disk module

Indicator	Status and Description
Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.
Alarm/Location indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.

4.2.3 Indicator Introduction

After a controller enclosure is powered on, you can check the current operating status of the controller enclosure by viewing its indicators.

Indicators on the Front Panel

Figure 4-13 shows the indicators on the front panel of a 2 U 25-disk controller enclosure and **Figure 4-14** shows the indicators on the front panel of a 2 U 12-disk controller enclosure.

Figure 4-13 Indicators on the front panel of a 2 U 25-disk controller enclosure

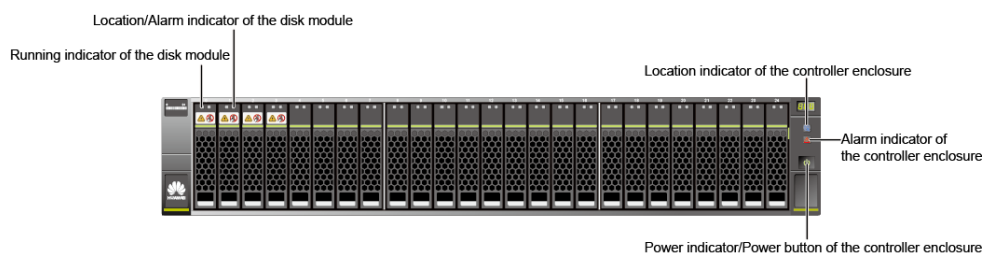


Figure 4-14 Indicators on the front panel of a 2 U 12-disk controller enclosure

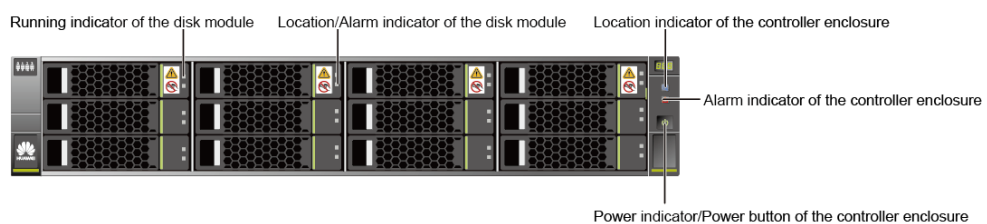


Table 4-5 describes the indicators on the front panel of a controller enclosure.

Table 4-5 Description of the indicators on the front panel of a controller enclosure

Module	Indicator	Status and Description
Disk module	Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.
	Location/Alarm indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.
System subrack	Location indicator of the controller enclosure	<ul style="list-style-type: none"> ● Blinking blue: The controller enclosure is being located. ● Off: The controller enclosure is not located.
	Alarm indicator of the controller enclosure	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the controller enclosure. ● Off: The controller enclosure is working correctly.
	Power indicator/Power button of the controller enclosure	<ul style="list-style-type: none"> ● Steady green: The controller enclosure is powered on. ● Blinking green (0.5 Hz): The controller enclosure is being powered on. ● Blinking green (1 Hz): The controller enclosure is in the burn-in test. ● Blinking green (2 Hz): The controller enclosure is in the operating system boot process, or is being powered off. ● Off: The controller enclosure is powered off or is in the standby state.

Indicators on the Rear Panel

Figure 4-15 shows the indicators on the rear panel of a controller enclosure.

Figure 4-15 Indicators on the rear panel of a controller enclosure

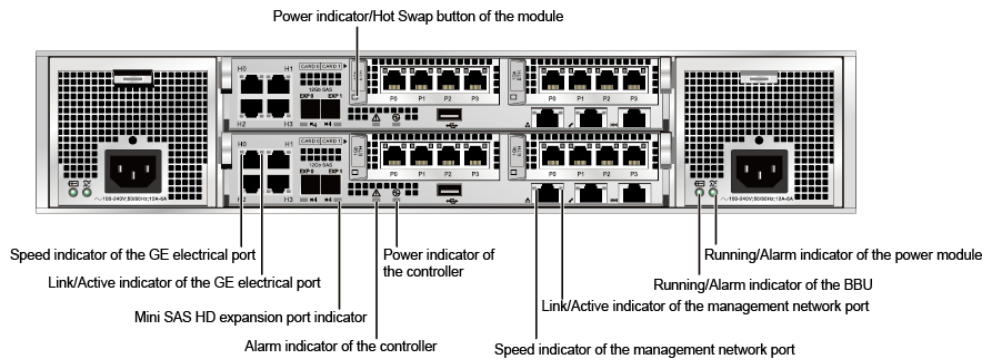


Table 4-6 describes the indicators on the rear panel of the controller enclosure.

Table 4-6 Description of the indicators on the rear panel of a controller enclosure

Module	Indicator	Status and Description
Interface module	Power indicator/Hot Swap button on the interface module	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: The interface module receives a hot swap request. ● Steady red: The interface module is faulty. ● Off: The interface module is powered off or hot swappable.
Power/Fan-BBU module	Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is correct. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power module is faulty. ● Off: No external power input is found.
	Running/Alarm indicator of the BBU	<ul style="list-style-type: none"> ● Steady green: The BBU is fully charged. ● Blinking green (1 Hz): The BBU is being charged. ● Blinking green (4 Hz): The BBU is being discharged. ● Steady red: The BBU is faulty.
Controller	Link/Active indicator of the management network port	<ul style="list-style-type: none"> ● Steady green: The port is connected properly. ● Blinking green: Data is being transferred. ● Off: The port is connected abnormally.
	Speed indicator of the management network port	<ul style="list-style-type: none"> ● Steady orange: Data is being transferred at the highest rate. ● Off: The data transfer speed is lower than the highest speed.

Module	Indicator	Status and Description
	Power indicator of the controller	<ul style="list-style-type: none"> ● Steady green: The controller is powered on. ● The Power indicator blinking green and the Alarm indicator blinking red: The controller is being located. ● Blinking green (0.5 Hz): The controller enclosure is powered on and in the BIOS boot process. ● Blinking green (2 Hz): The controller is in the operating system boot process, or the controller is in the power-off process. ● Off: The controller is absent or powered off.
	Alarm indicator of the controller	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the controller. ● The Alarm indicator blinking red and the Power indicator blinking green: The controller is being located. ● Off: The controller is working correctly.
	Mini SAS HD expansion port indicator	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.
	Link/Active indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady green: The link to the server is normal. ● Blinking green: Data is being transferred. ● Off: The link to the application server is down or no link exists.
	Speed indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady orange: The data transfer rate between the storage system and the application server is 1 Gbit/s. ● Off: The data transfer rate between the storage system and the application server is less than 1 Gbit/s.

4.3 Interface Module

Interface modules connect storage devices to application servers and contain service ports to receive data read/write requests from application servers.

4.3.1 GE Electrical Interface Module

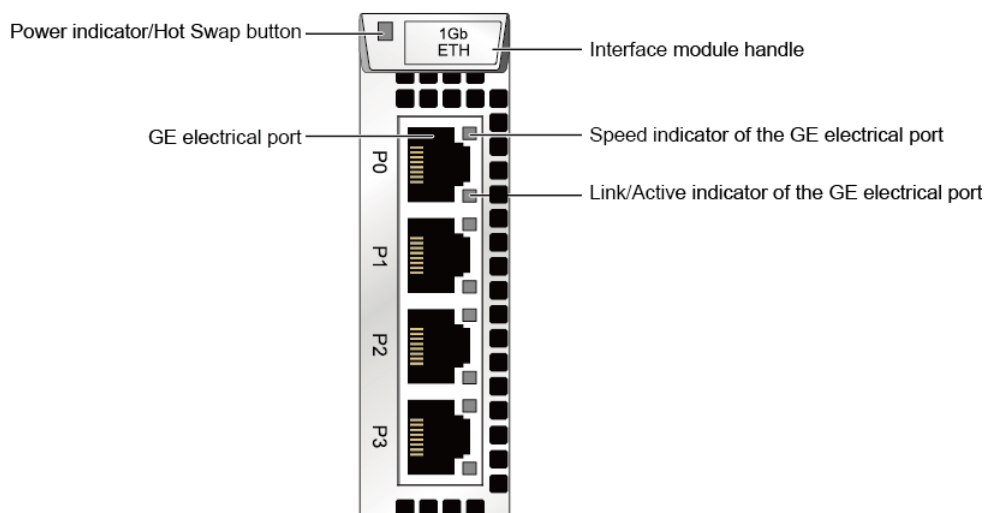
Function

A GE electrical interface module has four 1 Gbit/s electrical ports.

Ports

Figure 4-16 shows the appearance of a GE electrical interface module.

Figure 4-16 GE electrical interface module



Indicators

Table 4-7 describes indicators on a GE electrical interface module of a powered-on storage system.

Table 4-7 Indicators on a GE electrical interface module

Indicator	Status and Description
Power indicator/Hot Swap button	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: There is a hot swap request to the module. ● Steady red: The module is faulty. ● Off: The interface module is powered off or hot swappable.
Link/Active indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady green: The link to the application server is normal. ● Blinking green: Data is being transferred. ● Off: The link to the application server is down or no link exists.
Speed indicator of the GE electrical port	<ul style="list-style-type: none"> ● Steady orange: The data transfer rate between the storage system and the application server is 1 Gbit/s. ● Off: The data transfer rate between the storage system and the application server is less than 1 Gbit/s.

4.3.2 10GE Electrical Interface Module

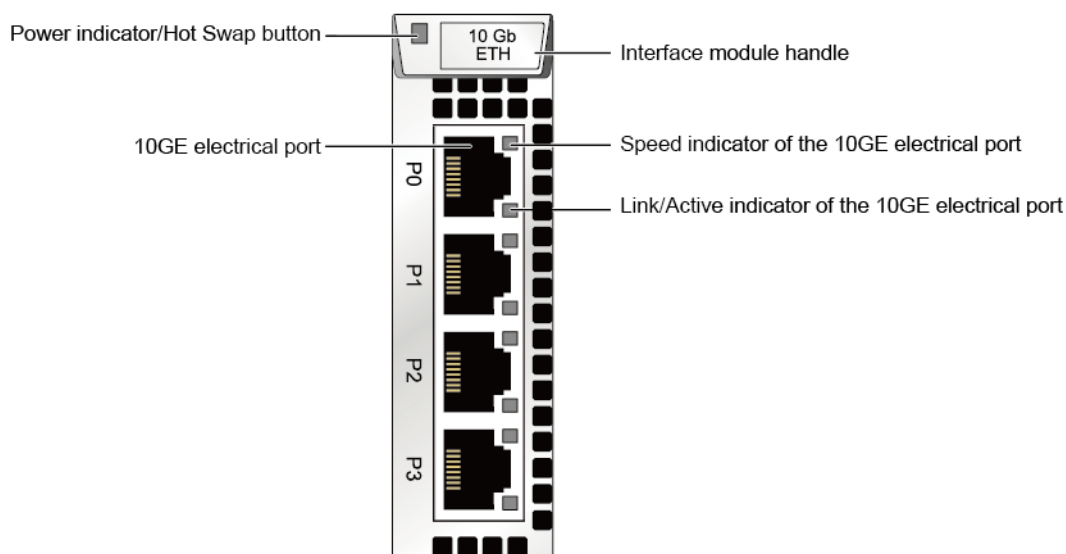
Function

A 10GE electrical interface module has four 10 Gbit/s electrical ports.

Ports

Figure 4-17 shows the appearance of a 10GE electrical interface module. 10GE electrical interface modules of the storage system support GE/10GE autonegotiation.

Figure 4-17 10GE electrical interface module



Indicators

Table 4-8 describes indicators on a 10GE electrical interface module of a powered-on storage system.

Table 4-8 Indicators on a 10GE electrical interface module

Indicator	Status and Description
Power indicator/Hot Swap button	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: There is a hot swap request to the module. ● Steady red: The module is faulty. ● Off: The module is powered off or hot swappable.

Indicator	Status and Description
Link/Active indicator of the 10GE electrical port	<ul style="list-style-type: none"> ● Steady green: The link to the application server is normal. ● Blinking green: Data is being transferred. ● Off: The link to the application server is down or no link exists.
Speed indicator of the 10GE electrical port	<ul style="list-style-type: none"> ● Steady orange: The data transfer rate between the storage system and the application server is 10 Gbit/s. ● Off: The data transfer rate between the storage system and the application server is less than 10 Gbit/s.

4.3.3 8 Gbit/s Fibre Channel Interface Module (Four Ports)

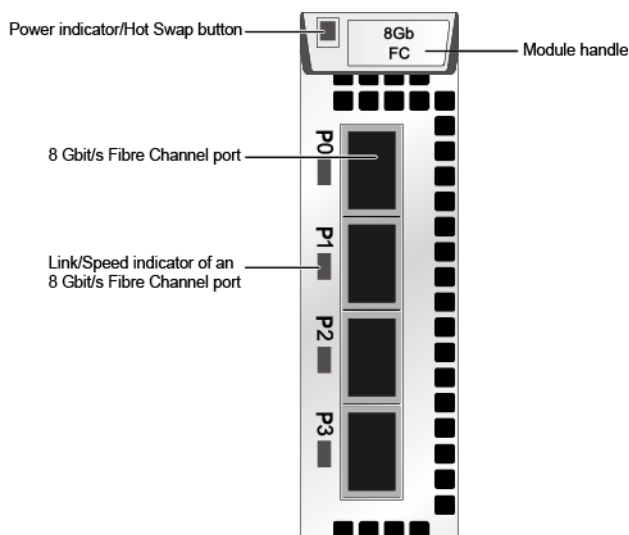
Function

An 8 Gbit/s Fibre Channel interface module (four ports) provides four 8 Gbit/s Fibre Channel ports. If the port speed is auto-negotiable, the port will auto-negotiate 2 Gbit/s, 4 Gbit/s, or 8 Gbit/s. If the port speed is manually set but inconsistent with the data transfer speed of the connected application server, the connection will be interrupted.

Ports

Figure 4-18 shows the appearance of an 8 Gbit/s Fibre Channel interface module (four ports).

Figure 4-18 8 Gbit/s Fibre Channel interface module (four ports)



Indicators

Table 4-9 describes the indicators on an 8 Gbit/s Fibre Channel interface module (four ports) of a storage system that is powered on.

Table 4-9 Indicators on an 8 Gbit/s Fibre Channel interface module (four ports)

Indicators	Status and Description
Power indicator/Hot Swap button	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: The interface module receives a hot swap request. ● Steady red: The interface module is faulty. ● Off: The interface module is powered off or hot swappable.
Link/Speed indicator of an 8 Gbit/s Fibre Channel port	<ul style="list-style-type: none"> ● Steady blue: The data transfer rate between the storage system and the application server is 8 Gbit/s. ● Blinking blue: Data is being transferred. ● Steady green: The data transfer rate between the storage system and the application server is 2 Gbit/s or 4 Gbit/s. ● Blinking green: Data is being transferred. ● Steady red: The port is faulty. ● Off: The link to the port is down.

4.3.4 8 Gbit/s Fibre Channel Interface Module (Eight Ports)

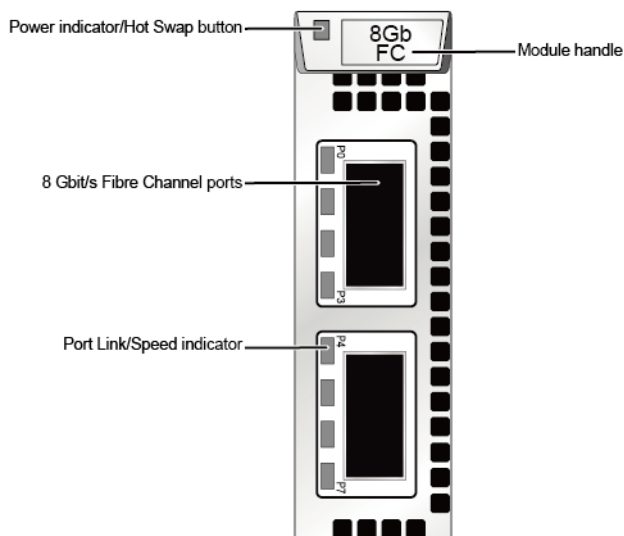
Function

An 8 Gbit/s Fibre Channel interface module (eight ports) provides two ports and can be converted to eight 8 Gbit/s Fibre Channel ports through dedicated fiber cables. If the port speed is auto-negotiable, the port will auto-negotiate 2 Gbit/s, 4 Gbit/s, or 8 Gbit/s. If the port speed is manually set but inconsistent with the data transfer speed of the connected application server, the connection will be interrupted.

Interface

Figure 4-19 shows the appearance of an 8 Gbit/s Fibre Channel interface module (eight ports).

Figure 4-19 8 Gbit/s Fibre Channel interface module (eight ports)



Indicators

Table 4-10 describes the states of indicators and their meanings on an 8 Gbit/s Fibre Channel interface module (eight ports) after the storage device is powered on.

Table 4-10 Indicator status description for an 8 Gbit/s Fibre Channel interface module (eight ports)

Indicator	Status Description
Module Power/Hot Swap indicator	<ul style="list-style-type: none"> ● Steady green: The interface module is running properly. ● Blinking green: The interface module receives a hot swap request. ● Steady red: The interface module is faulty. ● Off: The interface module is not powered on or can be hot-swappable.
Link/Speed indicator of the 8 Gbit/s Fibre Channel host port	<ul style="list-style-type: none"> ● Steady blue: Data is being transmitted between the storage system and the application server at a rate of 8 Gbit/s. ● Blinking blue: Data is being transferred. ● Steady green: Data is being transmitted between the storage system and the application server at a rate of 2 Gbit/s or 4 Gbit/s. ● Blinking green: Data is being transmitted. ● Steady red: The port is faulty. ● Off: The port link is down.

4.3.5 16 Gbit/s Fibre Channel Interface Module (Eight Ports)

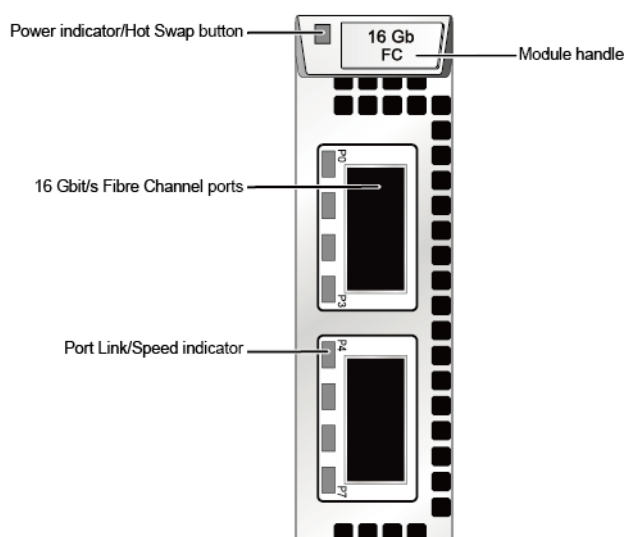
Function

A 16 Gbit/s Fiber Channel interface (eight ports) module provides two ports and can be converted to eight 16 Gbit/s Fibre Channel ports through dedicated fiber cables. If the port speed is auto-negotiable, the port will auto-negotiate 4 Gbit/s, 8 Gbit/s, or 16 Gbit/s. If the port speed is manually set but inconsistent with the data transfer speed of the connected application server, the connection will be interrupted.

Interface

Figure 4-20 shows the appearance of a 16 Gbit/s Fibre Channel interface module (eight ports).

Figure 4-20 16 Gbit/s Fibre Channel interface module (eight ports)



Indicators

Table 4-11 describes the states of indicators and their meanings on a 16 Gbit/s Fibre Channel interface module (eight ports) after the storage device is powered on.

Table 4-11 Indicator status description for a 16 Gbit/s Fibre Channel interface module (eight ports)

Indicator	Status Description
Module Power/Hot Swap indicator	<ul style="list-style-type: none"> ● Steady green: The interface module is running properly. ● Blinking green: The interface module receives a hot swap request. ● Steady red: The interface module is faulty. ● Off: The interface module is not powered on or can be hot-swappable.

Indicator	Status Description
Link/Speed indicator of the 16 Gbit/s Fibre Channel host port	<ul style="list-style-type: none"> ● Steady blue: Data is being transmitted between the storage system and the application server at a rate of 16 Gbit/s. ● Blinking blue: Data is being transferred. ● Steady green: Data is being transmitted between the storage system and the application server at a rate of 4 Gbit/s or 8 Gbit/s. ● Blinking green: Data is being transmitted. ● Steady red: The port is faulty. ● Off: The port link is down.

4.3.6 SmartIO Interface Module

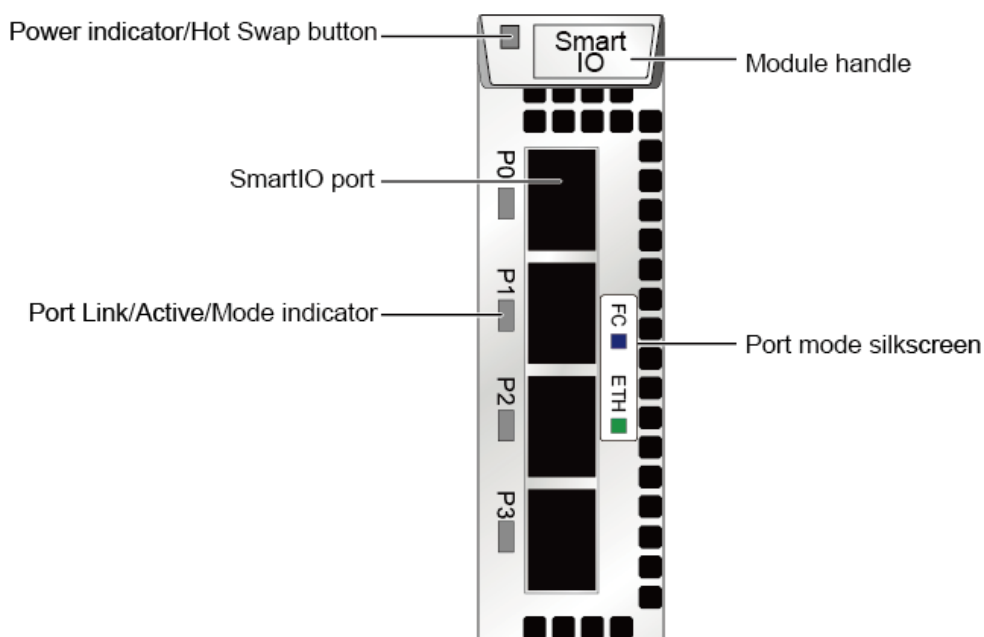
Function

A SmartIO interface module provides 8 Gbit/s, 10 Gbit/s, and 16 Gbit/s optical transceiver.

Interface

Figure 4-21 shows the components of a SmartIO interface module.

Figure 4-21 SmartIO interface module



Indicators

Table 4-12 describes the states of indicators and their meanings on a SmartIO interface module after the storage device is powered on.

Table 4-12 Indicator status description for a SmartIO interface module

Indicator	Status Description
Power indicator/Hot Swap button	<ul style="list-style-type: none"> ● Steady green: The interface module is running properly. ● Blinking green: The interface module receives a hot swap request. ● Steady red: The interface module is faulty. ● Off: The interface module is not powered on or can be hot-swappable.
Port Link/Active/Mode indicator	<ul style="list-style-type: none"> ● Blinking blue slowly (1 Hz): The interface module is working in FC mode, and the port link is down. ● Blinking blue quickly (2 Hz): The interface module is working in FC mode, and data is being transmitted. ● Steady blue: The interface module is working in FC mode, the port link is up, and no data is being transmitted. ● Blinking green slowly (1 Hz): The interface module is working in ETH mode, and the port link is down. ● Blinking green quickly (2 Hz): The interface module is working in ETH mode, and data is being transmitted. ● Steady green: The interface module is working in ETH mode, the port link is up, and no data is being transmitted. ● Steady red: The port is faulty. ● Off: The port is not powered on.

NOTE

The SmartIO interface module supports multiple working modes which need to be adjusted based on the used optical module. For details, see section "Checking and Setting the Working Mode of the SmartIO Interface Module" in Hardware Installation Guide.

4.3.7 12 Gbit/s SAS Expansion Module

An expansion module provides expansion ports that are used for communication between a controller enclosure and a disk enclosure. The module transfers data between a controller enclosure and a disk enclosure.

Function

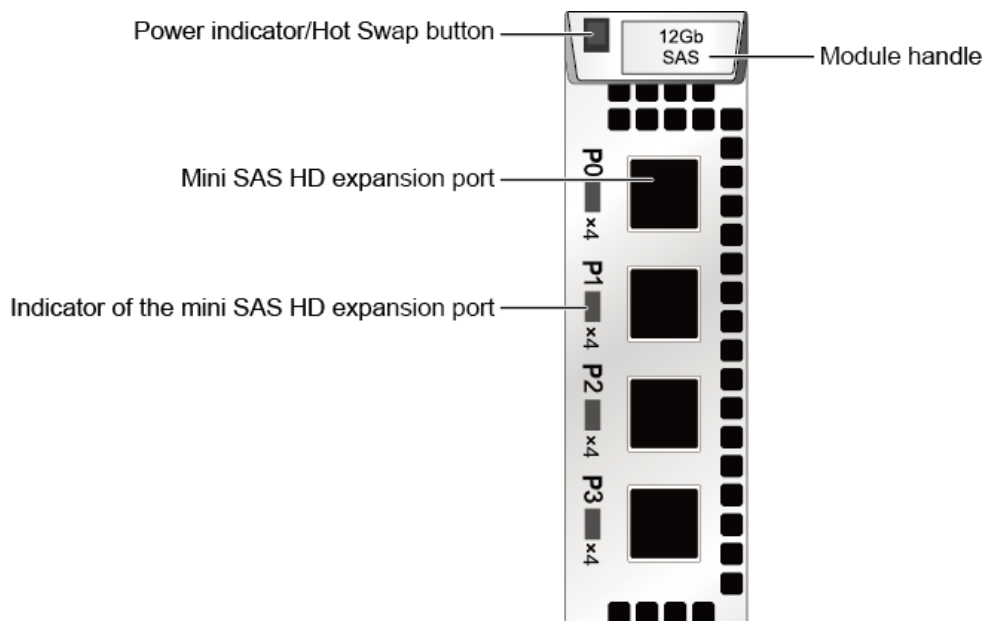
A SAS interface module provides four 4 x 12 Gbit/s mini SAS HD expansion ports that provide connectivity to disk enclosures. The SAS interface module connects to the back-end

storage array of the storage system through a mini SAS HD cable. When the transfer rate of the connected device is less than that of the expansion port, the expansion port automatically adjusts the transfer rate to that of the connected device to ensure the connectivity of the data transfer channel.

Ports

Figure 4-22 shows the appearance of a 12 Gbit/s SAS expansion module.

Figure 4-22 12 Gbit/s SAS expansion module



Indicators

Table 4-13 describes indicators on a 12 Gbit/s SAS expansion module of a powered-on storage system.

Table 4-13 Indicators on a 12 Gbit/s SAS expansion module

Indicator	Status and Description
Power indicator/Hot Swap button	<ul style="list-style-type: none"> ● Steady green: The interface module is working correctly. ● Blinking green: There is a hot swap request to the module. ● Steady red: The module is faulty. ● Off: The interface module is powered off or hot swappable.

Indicator	Status and Description
Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.

4.4 2 U Disk Enclosure (2.5-Inch Disks)

This section describes a disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

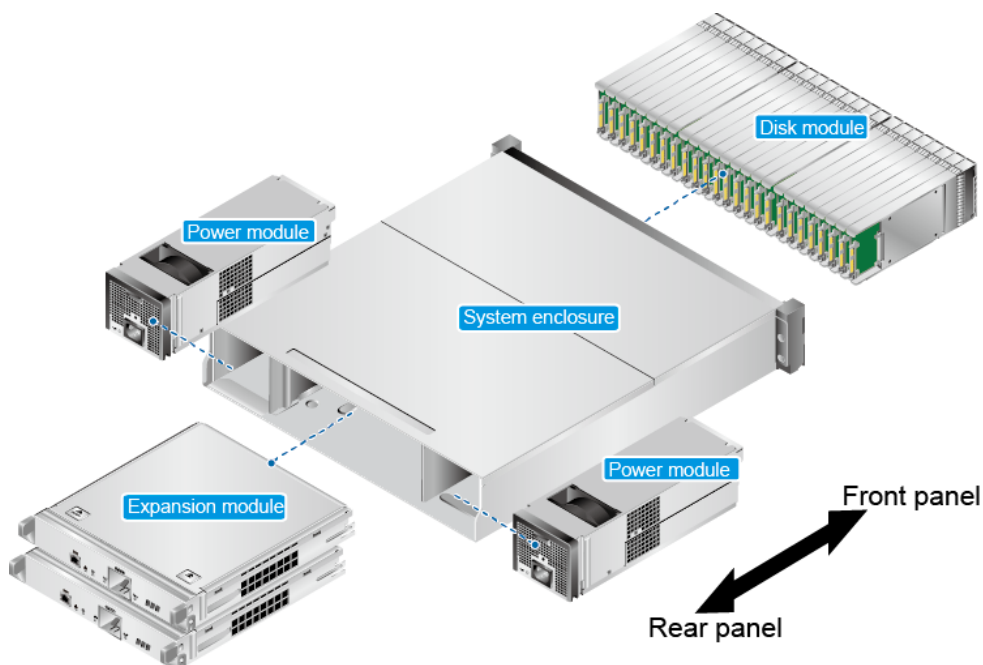
4.4.1 Overview

The disk enclosure consists of a system subrack, expansion modules, disk modules, and power modules.

Overall Structure

Figure 4-23 shows the overall structure of a disk enclosure.

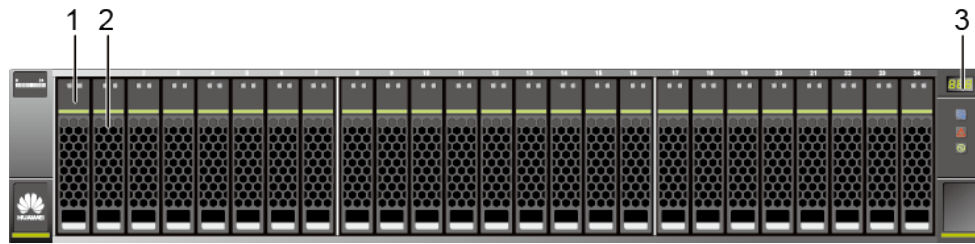
Figure 4-23 Overall structure of a disk enclosure



Front View

Figure 4-24 shows the front view of a disk enclosure.

Figure 4-24 Front view of a disk enclosure



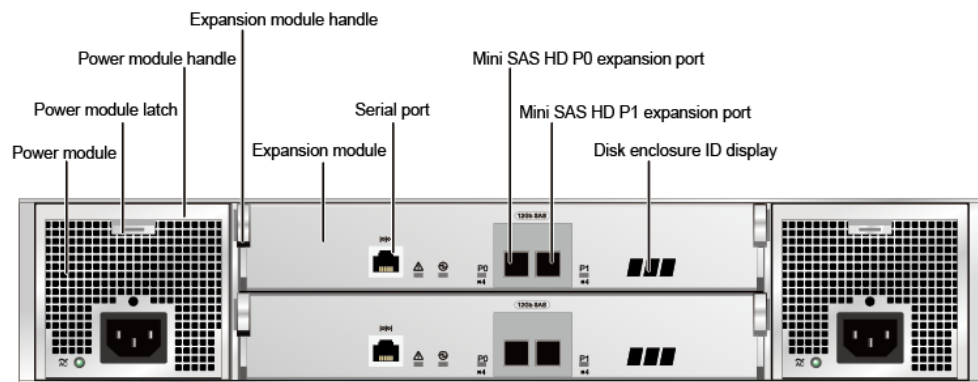
NOTE

The disk slots are numbered 0 to 24 from left to right.
The first four disks (slot 0 to slot 3) in the first disk enclosure that is connected to the 3 U or 6 U controller enclosure are coffer disks.

Rear View

Figure 4-25 shows the rear view of a disk enclosure with the AC power module.

Figure 4-25 Rear view of a disk enclosure with the AC power module



4.4.2 Component Description

This section provides the detailed illustration and description for each component.

4.4.2.1 System Subrack

The system subrack houses a midplane to provide reliable connections for interface modules and to distribute power and signals to inner modules.

Appearance

Figure 4-26 shows the appearance of a system subrack.

Figure 4-26 System subrack



4.4.2.2 Expansion Module

An expansion module connects the disk enclosure and the server through expansion ports. Each expansion module provides a P0 expansion port and a P1 expansion port.

Appearance

Figure 4-27 shows the appearance of an expansion module.

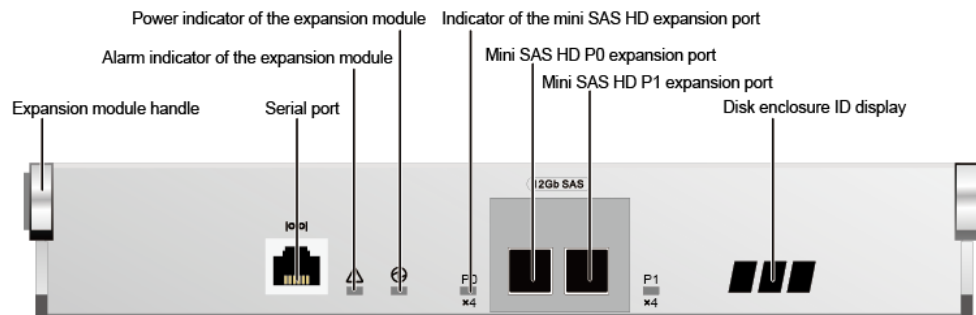
Figure 4-27 Expansion module



Ports

Figure 4-28 shows the ports of an expansion module.

Figure 4-28 Interfaces of an expansion module



Indicators

Table 4-14 describes indicators on an expansion module of a powered-on storage system.

Table 4-14 Indicators on an expansion module

Indicator	Status and Description
Alarm indicator of the expansion module	<ul style="list-style-type: none"> ● Steady red: An alarm is generated in the expansion module. ● Off: The expansion module is working correctly.
Power indicator of the expansion module	<ul style="list-style-type: none"> ● Steady green: The expansion module is powered on. ● Off: The expansion module is powered off.
Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.

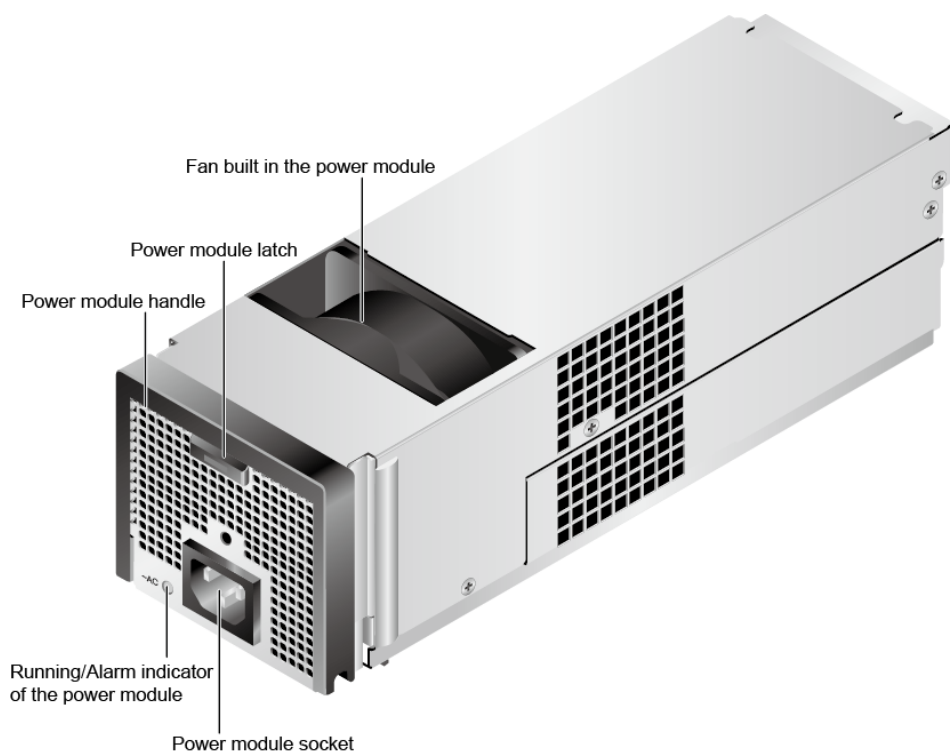
4.4.2.3 Power Module

Power modules can ensure that the disk enclosure works correctly in maximum power consumption mode.

Appearance

Figure 4-29 shows the appearance of an AC power module.

Figure 4-29 AC power module



Indicators

Table 4-15 describes indicators on a power module of a powered-on storage system.

Table 4-15 Indicators on a power module

Indicator	Status and Description
Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is correct. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power module is faulty. ● Off: No external power input is found.

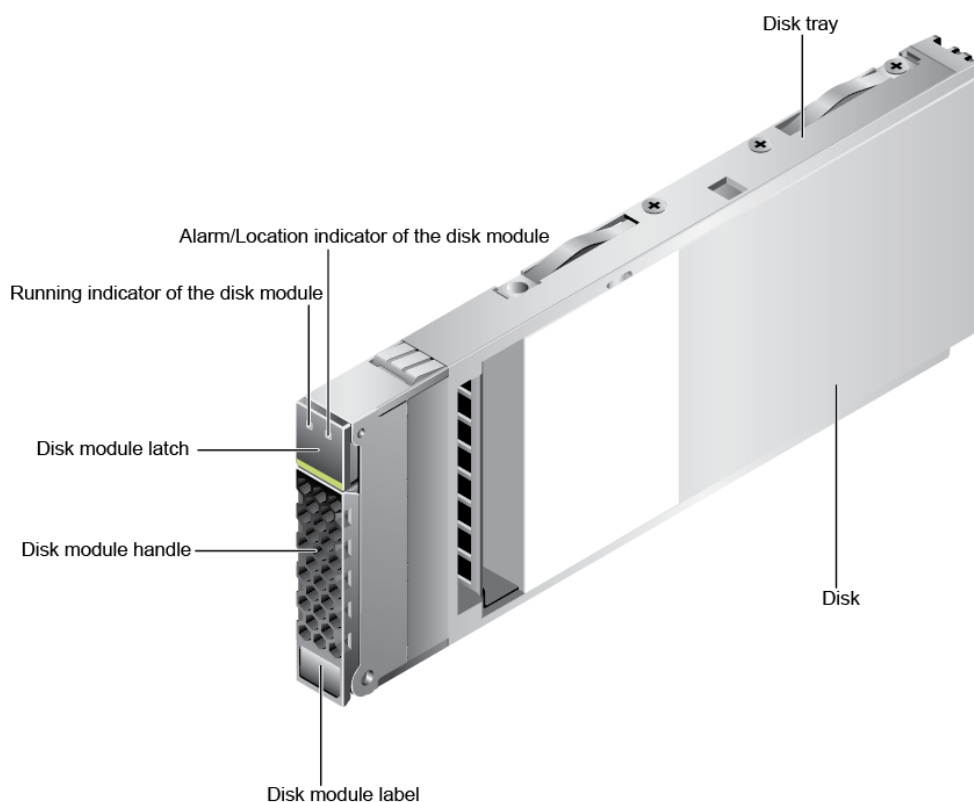
4.4.2.4 Disk Module

Disk modules provide storage capacity for a storage system. Disk modules can function as system coffer disks to save service data, system data, and cache data.

Appearance

Figure 4-30 shows the appearance of a disk module.

Figure 4-30 Disk module



Indicators

Table 4-16 describes indicators on a disk module of a powered-on storage system.

Table 4-16 Indicators on a disk module

Indicator	Status and Description
Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.
Alarm/Location indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.

4.4.3 Indicator Introduction

After a disk enclosure is powered on, you can check the current operating status of the disk enclosure by viewing its indicators.

Indicators on the Front Panel

Figure 4-31 shows the indicators on the front panel of a disk enclosure.

Figure 4-31 Indicators on the front panel of a disk enclosure

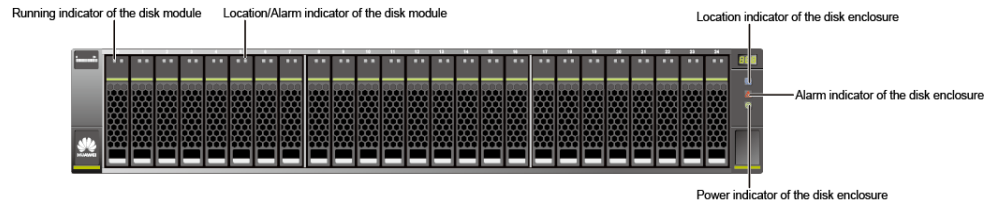


Table 4-17 describes the indicators on the front panel of the disk enclosure.

Table 4-17 Description of the indicators on the front panel of a disk enclosure

Module	Indicator	Status and Description
Disk module	Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.
	Alarm/Location indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.
System subrack	Location indicator of the disk enclosure	<ul style="list-style-type: none"> ● Blinking blue: The disk enclosure is being located. ● Off: The disk enclosure is not located.
	Alarm indicator of the disk enclosure	<ul style="list-style-type: none"> ● Steady red: An alarm is generated in the disk enclosure. ● Off: The disk enclosure is working correctly.
	Power indicator of the disk enclosure	<ul style="list-style-type: none"> ● Steady green: The disk enclosure is powered on. ● Off: The disk enclosure is powered off.

Indicators on the Rear Panel

Figure 4-32 shows the indicators on the rear panel of a disk enclosure.

Figure 4-32 Indicators on the rear panel of a disk enclosure

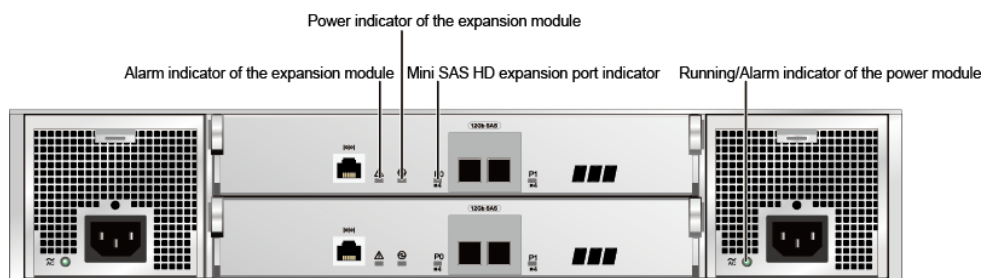


Table 4-18 describes the indicators on the rear panel of the disk enclosure.

Table 4-18 Description of the indicators on the rear panel of a disk enclosure

Module	Indicator	Status and Description
Expansion module	Alarm indicator of the expansion module	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the expansion module. ● Off: The expansion module is working correctly.
	Power indicator of the expansion module	<ul style="list-style-type: none"> ● Steady green: The expansion module is powered on. ● Off: The expansion module is powered off.
	Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.
Power module	Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is correct. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power supply is faulty. ● Off: No external power input is found.

4.5 4 U Disk Enclosure (3.5-Inch Disks)

This section describes a disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

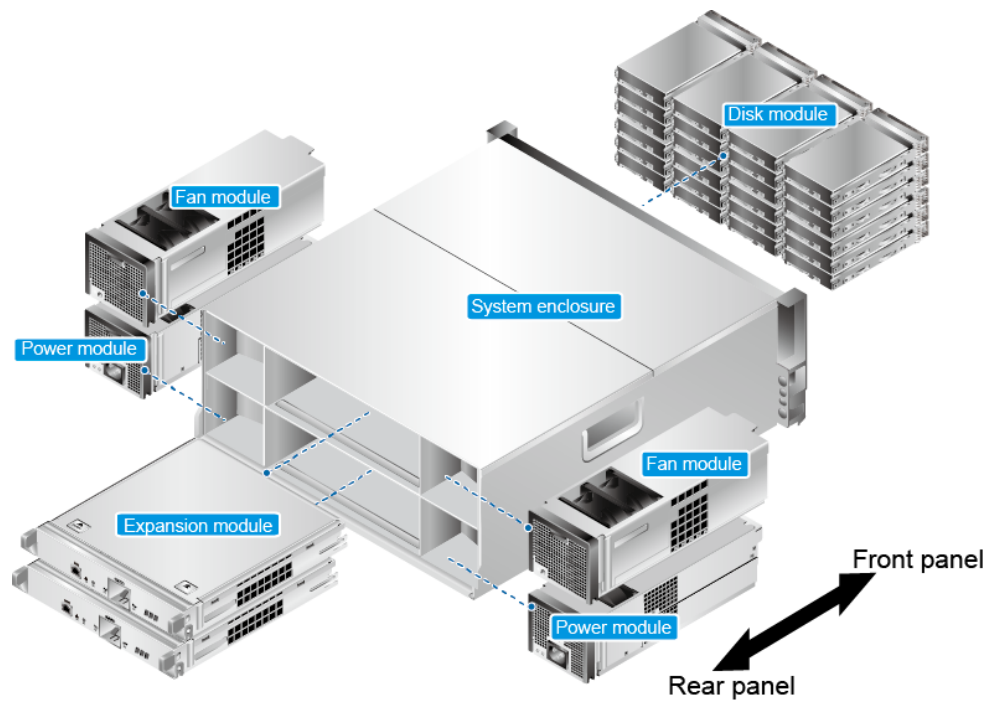
4.5.1 Overview

The disk enclosure consists of a system subrack, expansion modules, disk modules, and power modules.

Overall Structure

Figure 4-33 shows the overall structure of a 4 U disk enclosure.

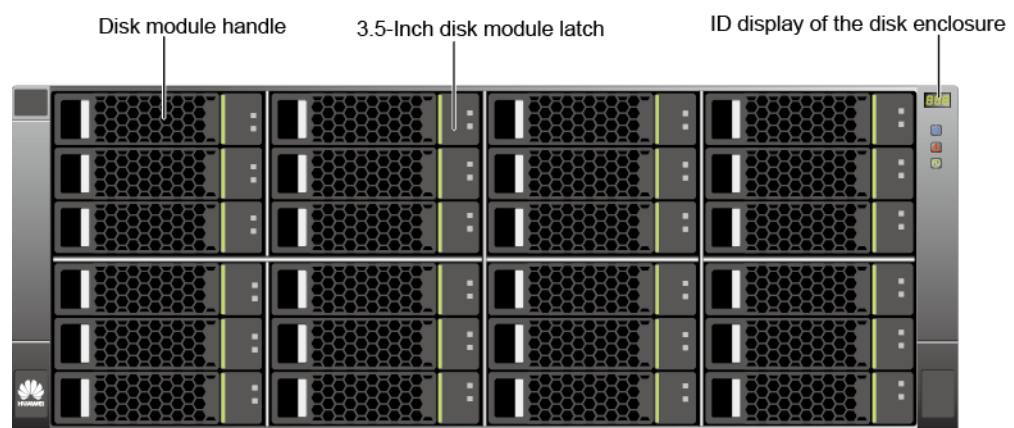
Figure 4-33 Overall structure of a 4 U disk enclosure



Front View

Figure 4-34 shows the front view of a 4 U disk enclosure.

Figure 4-34 Front view of a 4 U disk enclosure



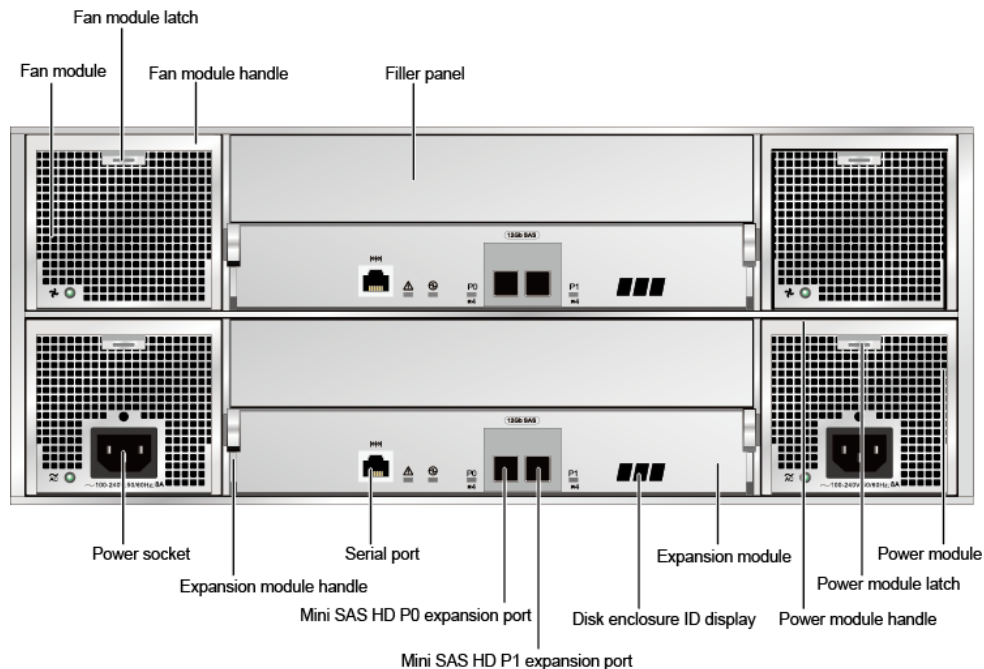
NOTE

The disk slots of a 4 U disk enclosure are numbered 0 to 23 from left to right and from top to bottom. The first four disks in the first disk enclosure that is connected to the 3U or 6 U controller enclosure are coffer disks. The coffer disks are inserted into slot 0 to slot 3.

Rear View

Figure 4-35 shows the rear view of a disk enclosure with AC power module as an example.

Figure 4-35 Rear view of a disk enclosure



4.5.2 Component Description

This section provides the detailed illustration and description for each component.

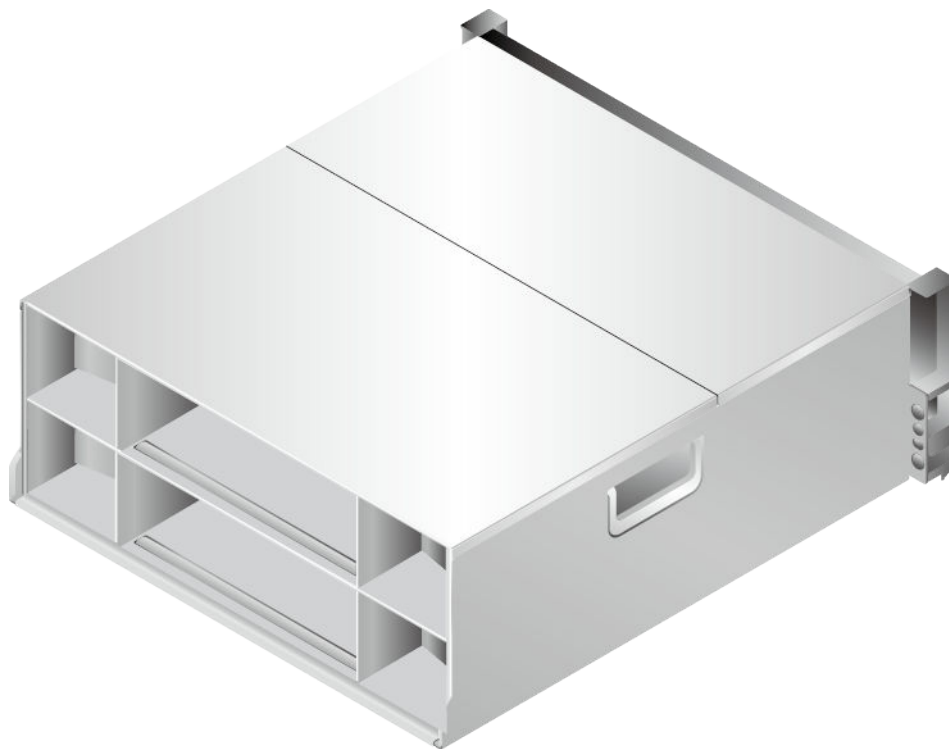
4.5.2.1 System Subrack

The system subrack houses a midplane to provide reliable connections for interface modules and to distribute power and signals to inner modules.

Appearance

Figure 4-36 shows the appearance of a system subrack.

Figure 4-36 System subrack



4.5.2.2 Expansion Module

An expansion module connects the disk enclosure and the server through expansion ports. Each expansion module provides a P0 expansion port and a P1 expansion port.

Appearance

Figure 4-37 shows the appearance of an expansion module.

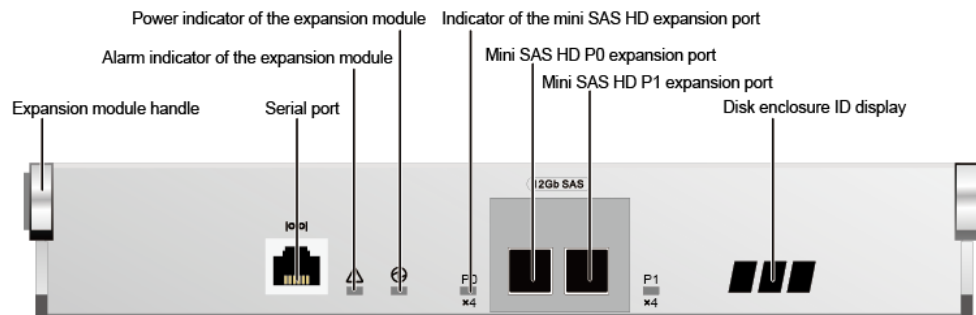
Figure 4-37 Expansion module



Ports

Figure 4-38 shows the ports of an expansion module.

Figure 4-38 Interfaces of an expansion module



Indicators

Table 4-19 describes indicators on an expansion module of a powered-on storage system.

Table 4-19 Indicators on an expansion module

Indicator	Status and Description
Alarm indicator of the expansion module	<ul style="list-style-type: none"> ● Steady red: An alarm is generated in the expansion module. ● Off: The expansion module is working correctly.
Power indicator of the expansion module	<ul style="list-style-type: none"> ● Steady green: The expansion module is powered on. ● Off: The expansion module is powered off.
Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.

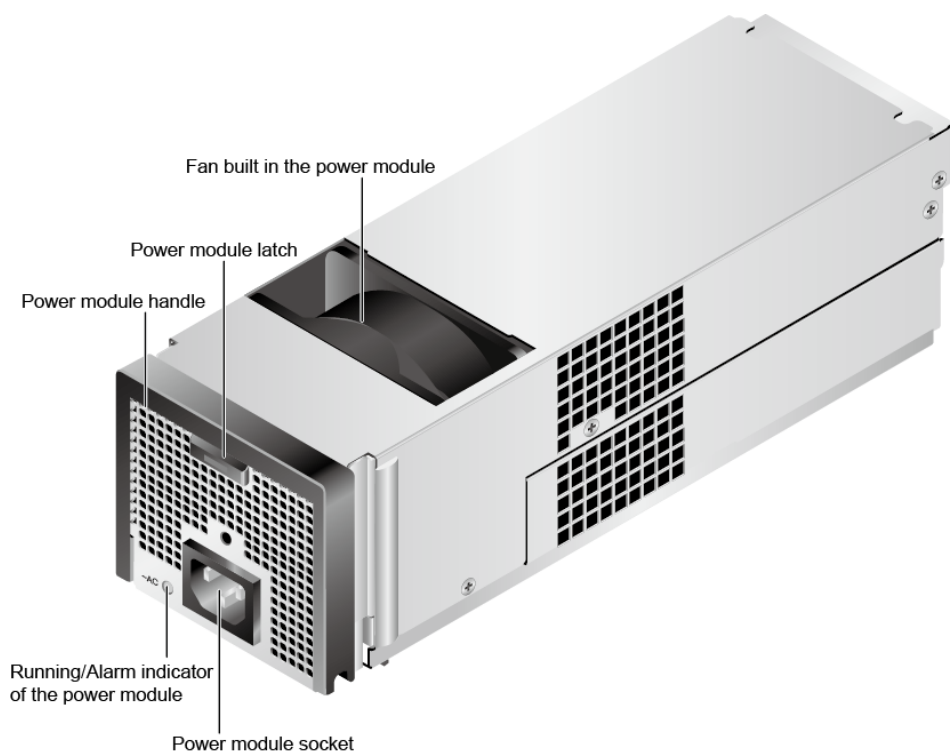
4.5.2.3 Power Module

Power modules can ensure that the disk enclosure works correctly in maximum power consumption mode.

Appearance

Figure 4-39 shows the appearance of an AC power module.

Figure 4-39 AC power module



Indicators

Table 4-20 describes indicators on a power module of a powered-on storage system.

Table 4-20 Indicators on a power module

Indicator	Status and Description
Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is correct. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power module is faulty. ● Off: No external power input is found.

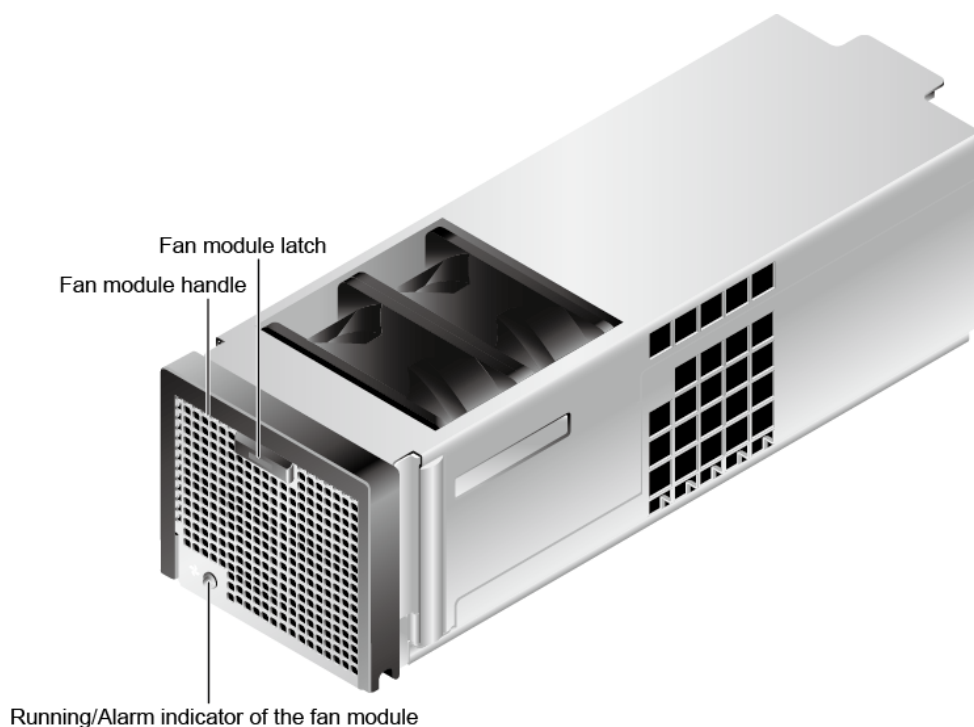
4.5.2.4 Fan Module

A fan module provides heat dissipation and supports the normal running of the disk enclosure in maximum power consumption mode.

Appearance

Figure 4-40 shows the appearance of a fan module.

Figure 4-40 Fan module



Indicators

Table 4-21 describes indicators on a fan module of a powered-on storage system.

Table 4-21 Indicators on a fan module

Indicator	Status and Description
Running/Alarm indicator of the fan module	<ul style="list-style-type: none">● Steady green: The fan module is working correctly.● Steady red: The fan module is faulty.● Off: The fan module is powered off.

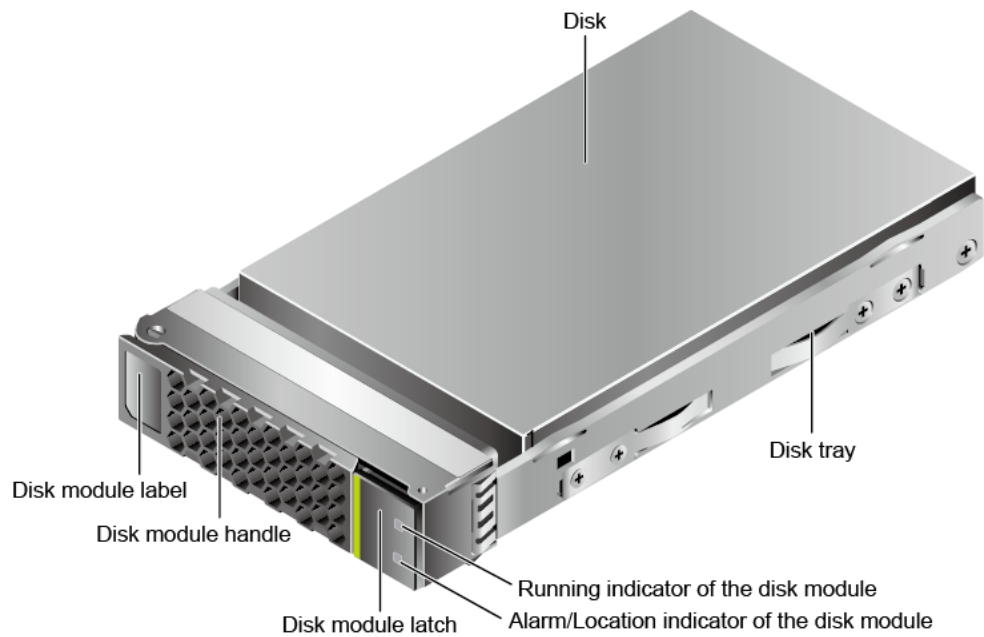
4.5.2.5 Disk Module

Disk modules provide storage capacity for a storage system to store service data.

Appearance

Figure 4-41 shows the appearance of a disk module.

Figure 4-41 Disk module



Indicators

Table 4-22 describes indicators on a disk module of a powered-on storage system.

Table 4-22 Indicators on a disk module

Indicator	Status and Description
Alarm/Location indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.
Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.

4.5.3 Indicator Introduction

After a disk enclosure is powered on, you can check the current operating status of the disk enclosure by viewing its indicators.

Indicators on the Front Panel

Figure 4-42 shows the indicators on the front panel of a disk enclosure.

Figure 4-42 Indicators on the front panel of a disk enclosure

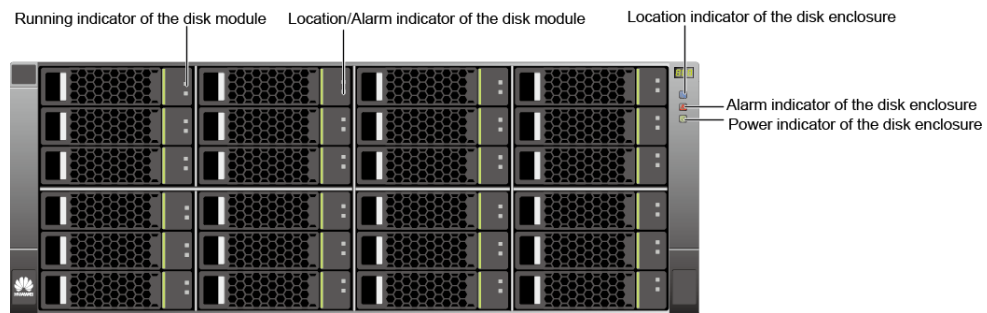


Table 4-23 describes the indicators on the front panel of the disk enclosure.

Table 4-23 Description of the indicators on the front panel of a disk enclosure

Module	Indicator	Status and Description
Disk module	Running indicator of the disk module	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Off: The disk module is powered off or powered on incorrectly.
	Alarm/Location indicator of the disk module	<ul style="list-style-type: none"> ● Steady red: The disk module is faulty. ● Blinking red: The disk module is being located. ● Off: The disk module is working correctly or hot swappable.
System subrack	Location indicator of the disk enclosure	<ul style="list-style-type: none"> ● Blinking blue: The disk enclosure is being located. ● Off: The disk enclosure is not located.
	Alarm indicator of the disk enclosure	<ul style="list-style-type: none"> ● Steady red: An alarm is generated in the disk enclosure. ● Off: The disk enclosure is working correctly.
	Power indicator of the disk enclosure	<ul style="list-style-type: none"> ● Steady green: The disk enclosure is powered on. ● Off: The disk enclosure is powered off.

Indicators on the Rear Panel

Figure 4-43 shows the indicators on the rear panel of a disk enclosure.

Figure 4-43 Indicators on the rear panel of a disk enclosure

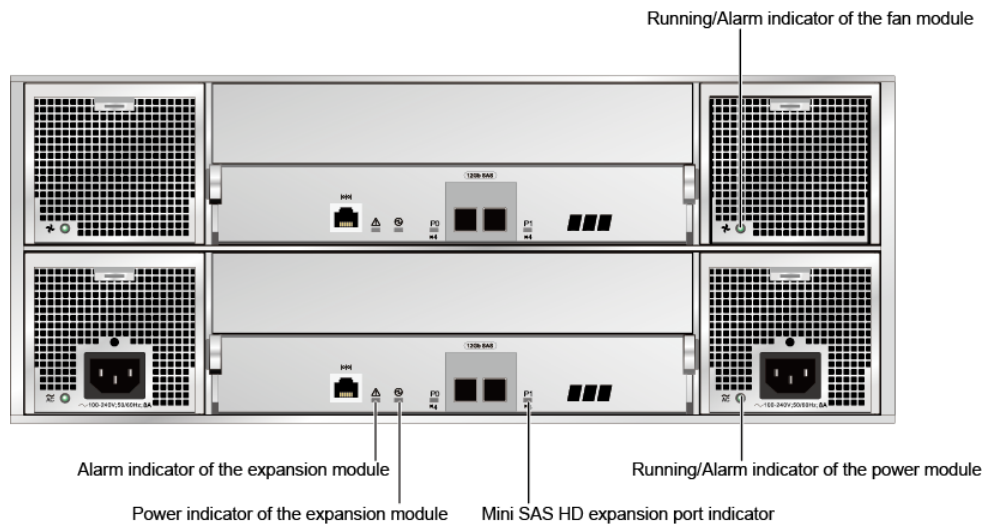


Table 4-24 describes the indicators on the rear panel of the disk enclosure.

Table 4-24 Description of the indicators on the rear panel of a disk enclosure

Module	Indicator	Status and Description
Fan module	Running/ Alarm indicator of the fan module	<ul style="list-style-type: none"> ● Steady green: The fan module is working correctly. ● Steady red: The fan module is faulty. ● Off: The fan module is powered off.
Power module	Running/ Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power supply is correct. ● Blinking green: The power input is normal but the disk enclosure is powered off. ● Steady red: The power supply is faulty. ● Off: No external power input is found.
Expansion module	Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: Data is transferred to the downstream disk enclosure at the rate of 4 x 12 Gbit/s. ● Steady green: Data is transferred to the downstream disk enclosure at the rate of 4 x 3 Gbit/s or 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the port is down.
	Power indicator of the expansion module	<ul style="list-style-type: none"> ● Steady green: The expansion module is powered on. ● Off: The expansion module is powered off.
	Alarm indicator of the expansion module	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the expansion module. ● Off: The expansion module is working correctly.

4.6 High-Density Disk Enclosure

This chapter describes a high-density disk enclosure in terms of its hardware structure, component functions, front and rear views, and indicators.

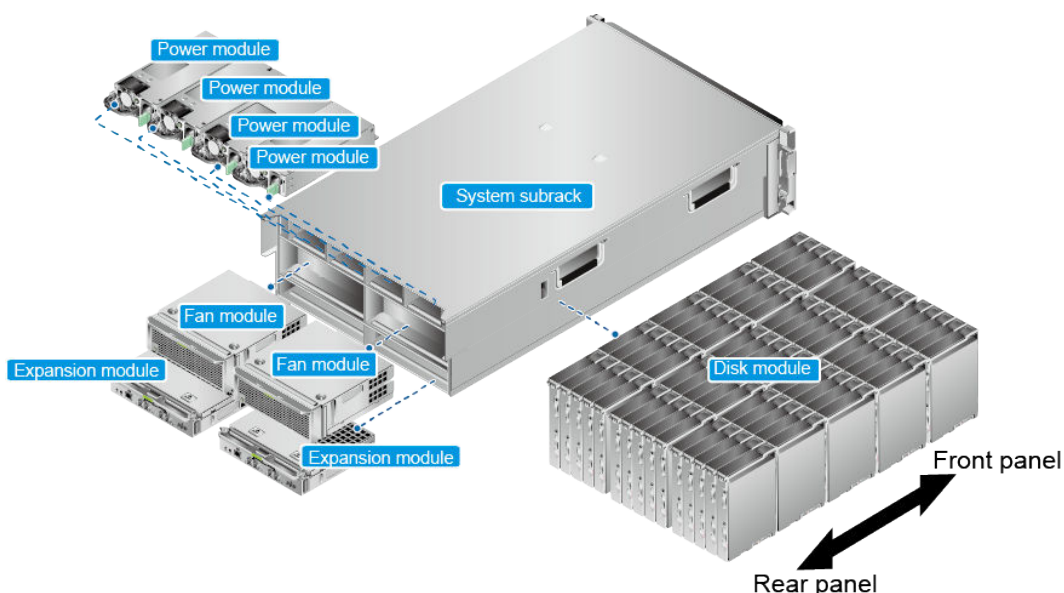
4.6.1 Overview

A high-density disk enclosure employs a modular design and consists of a system subrack, disk modules, fan modules, power modules, and expansion modules.

Overall Structure

Figure 4-44 shows the overall structure of a high-density disk enclosure.

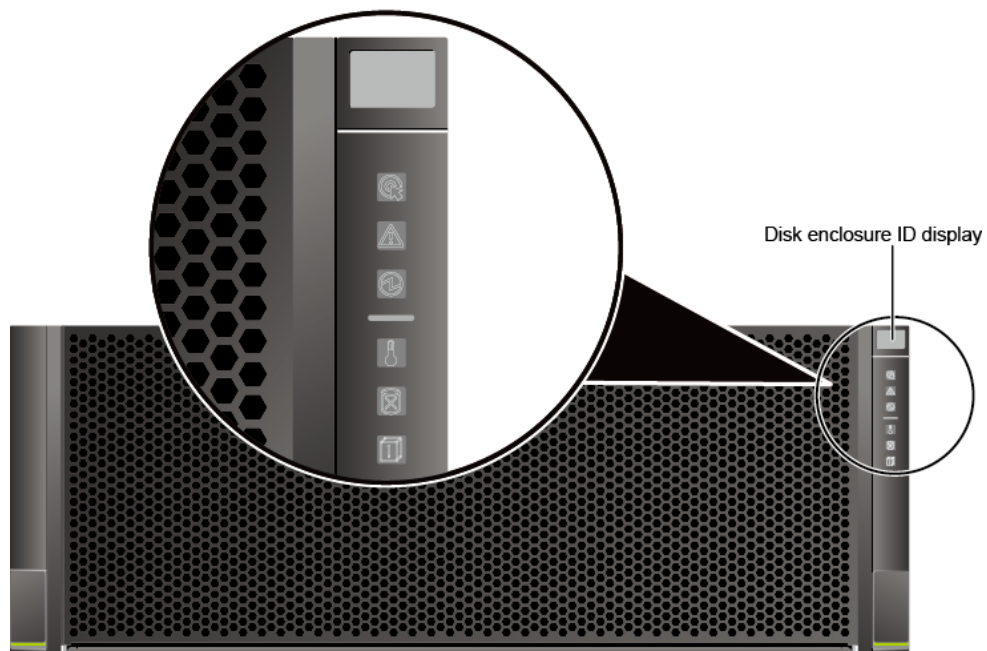
Figure 4-44 Overall structure of a high-density disk enclosure with four 1200 W power modules



Front View

Figure 4-45 shows the front view of a high-density disk enclosure.

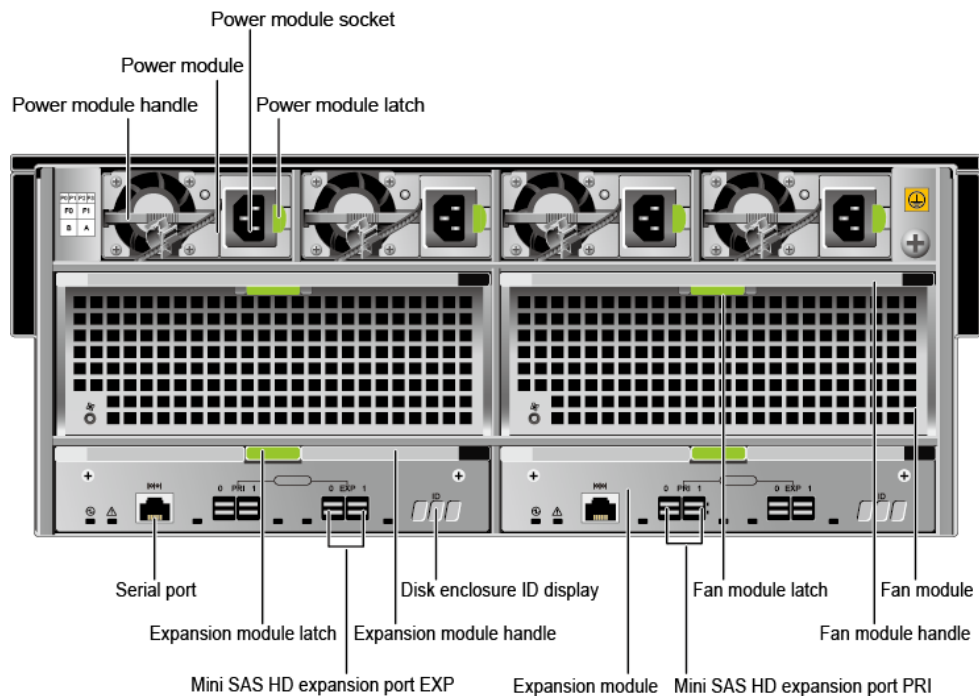
Figure 4-45 Front view of a high-density disk enclosure



Rear View

Figure 4-46 shows the rear view of a high-density disk enclosure.

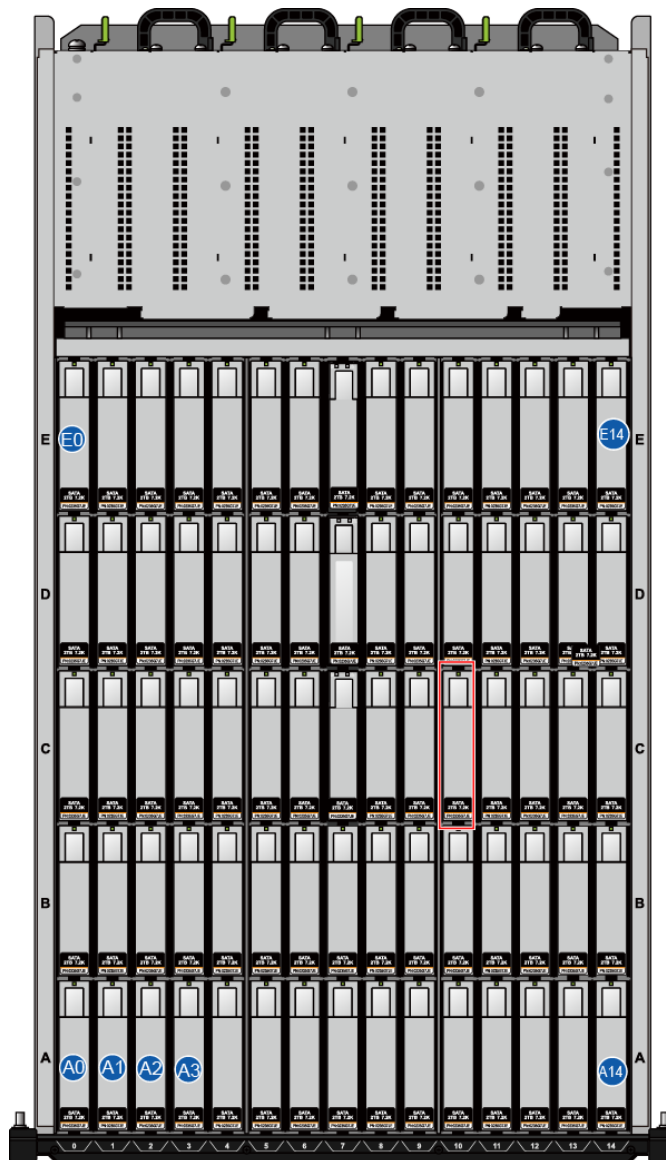
Figure 4-46 Rear view of a high-density disk enclosure



Top View

Figure 4-47 shows the top view of a high-density disk enclosure.

Figure 4-47 Top view of a high-density disk enclosure



The disk number of a high-density disk enclosure displayed on DeviceManager or CLI ranges from 0 to 74. These disks are numbered from left to right (15 columns) and from bottom to top (five rows). The slots of a high-density disk enclosure are numbered 0 to 14 from left to right (15 columns), and A to E from bottom to top (five rows). For example, in the preceding figure, the disk in the red box is numbered 40 in slot C10.

Table 4-25 lists the mappings between disk numbers and slot numbers of high-density disk enclosures.

Table 4-25 Mappings between disk numbers and slot numbers of high-density disk enclosures

Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number
0	A0	15	B0	30	C0	45	D0	60	E0

Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number	Disk Number	Slot Number
1	A1	16	B1	31	C1	46	D1	61	E1
2	A2	17	B2	32	C2	47	D2	62	E2
3	A3	18	B3	33	C3	48	D3	63	E3
4	A4	19	B4	34	C4	49	D4	64	E4
5	A5	20	B5	35	C5	50	D5	65	E5
6	A6	21	B6	36	C6	51	D6	66	E6
7	A7	22	B7	37	C7	52	D7	67	E7
8	A8	23	B8	38	C8	53	D8	68	E8
9	A9	24	B9	39	C9	54	D9	69	E9
10	A10	25	B10	40	C10	55	D10	70	E10
11	A11	26	B11	41	C11	56	D11	71	E11
12	A12	27	B12	42	C12	57	D12	72	E12
13	A13	28	B13	43	C13	58	D13	73	E13
14	A14	29	B14	44	C14	59	D14	74	E14

4.6.2 Component Description

This section provides the detailed illustration and description for each component.

4.6.2.1 System Subrack

The system subrack houses a midplane to provide reliable connections for interface modules and to distribute power and signals to inner modules.

Appearance

[Figure 4-48](#) shows the appearance of a system subrack.

Figure 4-48 System subrack



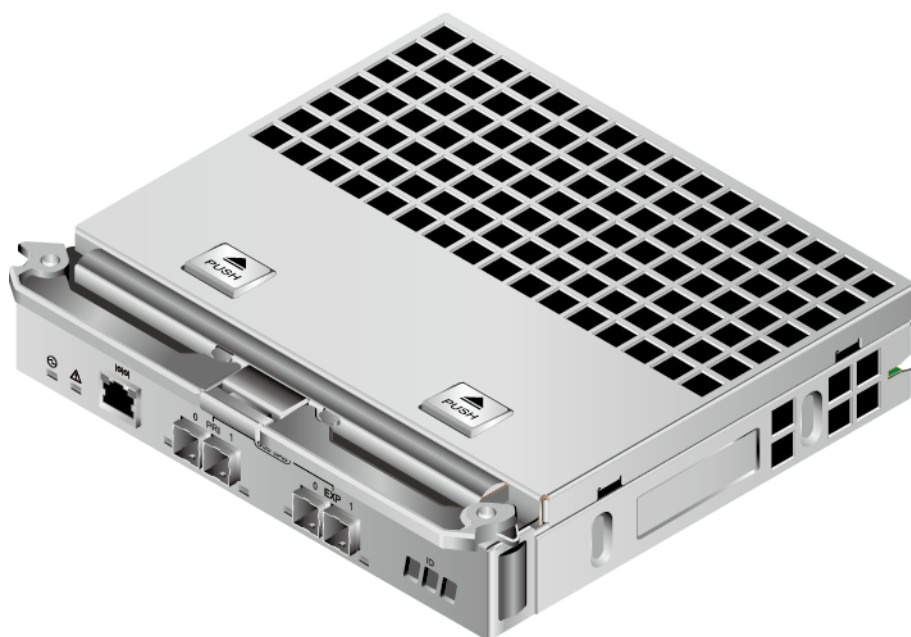
4.6.2.2 Expansion Module

Each expansion module provides two PRI HD expansion ports and two EXP HD expansion ports. Expansion modules enable a high-density disk enclosure to communicate with a controller enclosure or another high-density disk enclosure.

Appearance

Figure 4-49 shows the appearance of an expansion module.

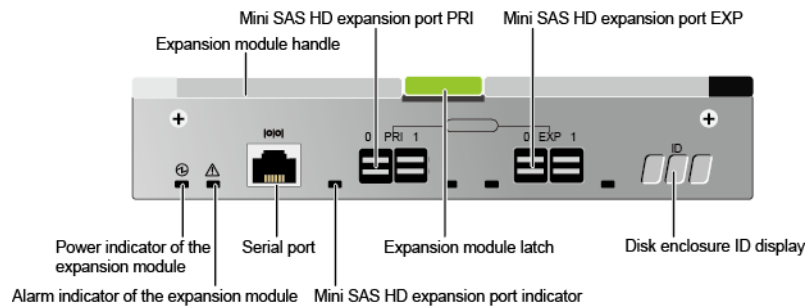
Figure 4-49 Expansion module



Ports

Figure 4-50 shows the ports of an expansion module.

Figure 4-50 Ports on an expansion module



Indicators

Table 4-26 describes the indicators on a disk enclosure expansion module of a storage system that is powered on.

Table 4-26 Indicators on an expansion module in a disk enclosure

Indicator	Status and Description
Power indicator of the expansion module	<ul style="list-style-type: none"> ● Steady green: The expansion module is working correctly. ● Off: The expansion module is powered off.
Alarm indicator of the expansion module	<ul style="list-style-type: none"> ● Steady red: An alarm about the expansion module is generated. ● Off: The expansion module is powered off or working correctly.
Mini SAS HD expansion port indicator	<ul style="list-style-type: none"> ● Steady blue: The link to the expansion port is normal, and the data transfer rate is 4 x 12 Gbit/s. ● Steady green: The link to the expansion port is normal, and the data transfer rate is 4 x 6 Gbit/s. ● Steady red: The port is faulty. ● Off: The link to the expansion port is down.

4.6.2.3 Disk Module

Disk modules provide storage capacity for a storage system to store service data.

Appearance

Figure 4-51 shows the appearance of a disk module.

Figure 4-51 Disk module



Indicator

Table 4-27 describes the indicator on a disk module of a storage system that is powered on.

Table 4-27 Indicator on a disk module

Indicator	Status and Description
Disk module status indicator	<ul style="list-style-type: none"> ● Steady green: The disk module is working correctly. ● Blinking green: Data is being read and written on the disk module. ● Steady red: The disk module is faulty. ● Blinking red: The disk module is located. ● Off: The disk module is powered off or powered on incorrectly.

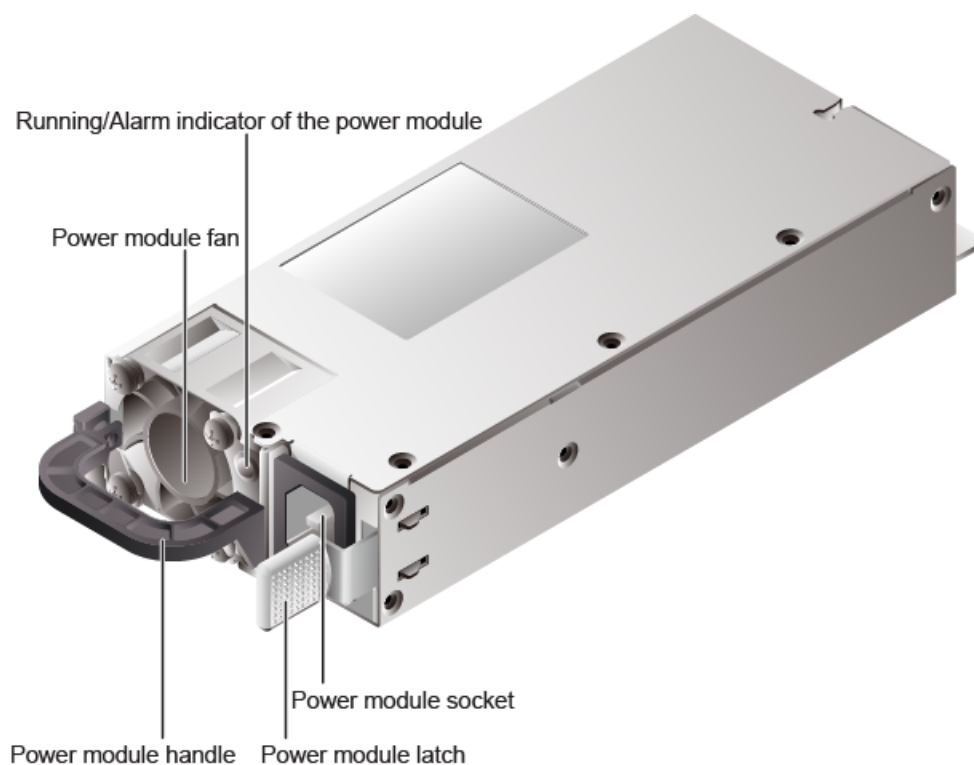
4.6.2.4 Power Module

The storage system supports AC power modules that ensure that a high-density disk enclosure works correctly in maximum power consumption mode.

Appearance

Figure 4-52 shows the appearance of a power module.

Figure 4-52 AC power module



Indicator

Table 4-28 describes the indicator on a power module of a storage system that is powered on.

Table 4-28 Indicator on a power module

Indicator	Status and Description
Running/Alarm indicator of the power module	<ul style="list-style-type: none">● Steady green: The power module is working correctly.● Off: The power module is power off, or undervoltage, overvoltage, overtemperature, or short-circuit occurs.

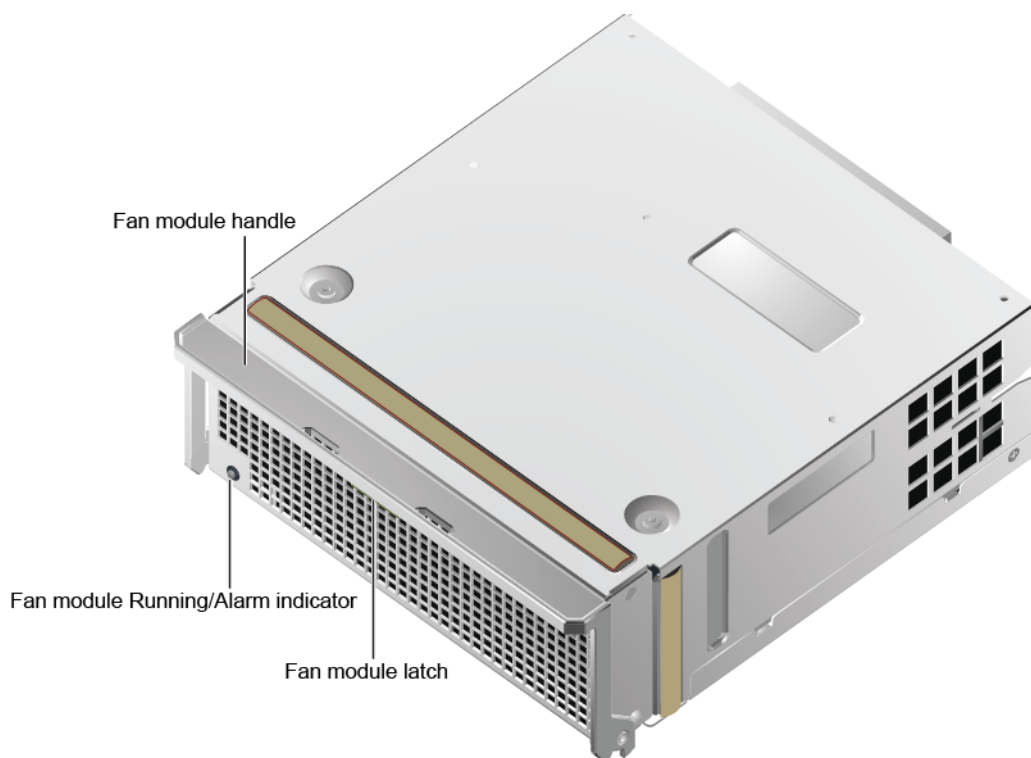
4.6.2.5 Fan Module

A fan module provides heat dissipation and supports the normal running of the disk enclosure in maximum power consumption mode.

Appearance

Figure 4-53 shows the appearance of a fan module.

Figure 4-53 Fan module



Indicator

Table 4-29 describes the indicator on a fan module of a storage system that is powered-on.

Table 4-29 Indicator on a fan module

Indicator	Status and Description
Fan module Running/Alarm indicator	<ul style="list-style-type: none">● Steady green: The fan module is working correctly.● Steady red: The fan module is faulty.● Off: The fan module is powered off.

4.6.3 Indicator Introduction

After a disk enclosure is powered on, you can check the current operating status of the disk enclosure by viewing its indicators.

Indicators on the Front Panel

Figure 4-54 shows the indicators on the front panel of a high-density disk enclosure.

Figure 4-54 Indicators on the front panel of a high-density disk enclosure

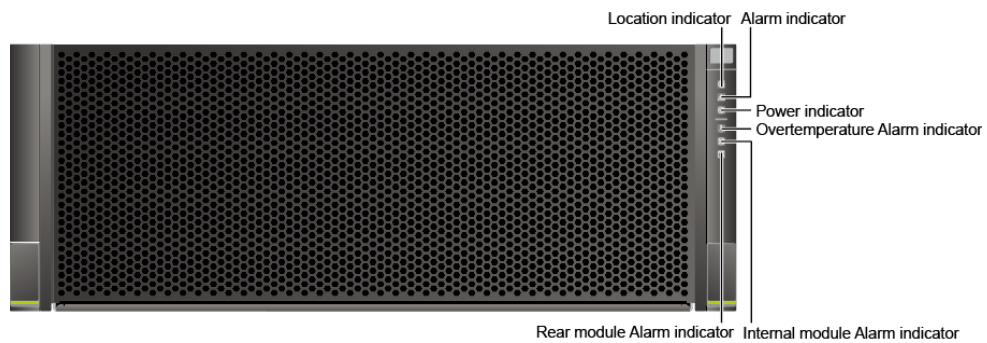


Table 4-30 describes the indicators on the front panel of a high-density disk enclosure.

Table 4-30 Description of the indicators on the front panel of a high-density disk enclosure

Module	Indicator	Status and Description
System subrack	Location indicator	<ul style="list-style-type: none"> ● Blinking blue: The high-density disk enclosure has been located. ● Off: The high-density disk enclosure is not located.
	Alarm indicator	<ul style="list-style-type: none"> ● Steady red: An alarm is generated in the high-density disk enclosure. ● Off: The high-density disk enclosure is running correctly.
	Power indicator	<ul style="list-style-type: none"> ● Steady green: The high-density disk enclosure is powered on. ● Off: The high-density disk enclosure is not powered on.
	Overtemperature Alarm indicator	<ul style="list-style-type: none"> ● Steady red: The temperature of the high-density disk enclosure is too high. ● Off: The temperature of the high-density disk enclosure is within the normal range.
	Internal module Alarm indicator	<ul style="list-style-type: none"> ● Steady red: Internal disk modules of the high-density disk enclosure are faulty. ● Off: Internal disk modules are running correctly.
	Rear module Alarm indicator	<ul style="list-style-type: none"> ● Steady red: The number of rear field replaceable units (FRUs) is fewer than half of that in standard configuration or rear FRUs are faulty. <p>NOTE Modules on the rear of the high-density disk enclosure include power modules, fan modules, and expansion modules.</p> <ul style="list-style-type: none"> ● Off: Rear FRUs are running correctly.

Indicators on the Rear Panel

Figure 4-55 shows the indicators on the rear panel of a high-density disk enclosure.

Figure 4-55 Indicators on the rear panel of a high-density disk enclosure

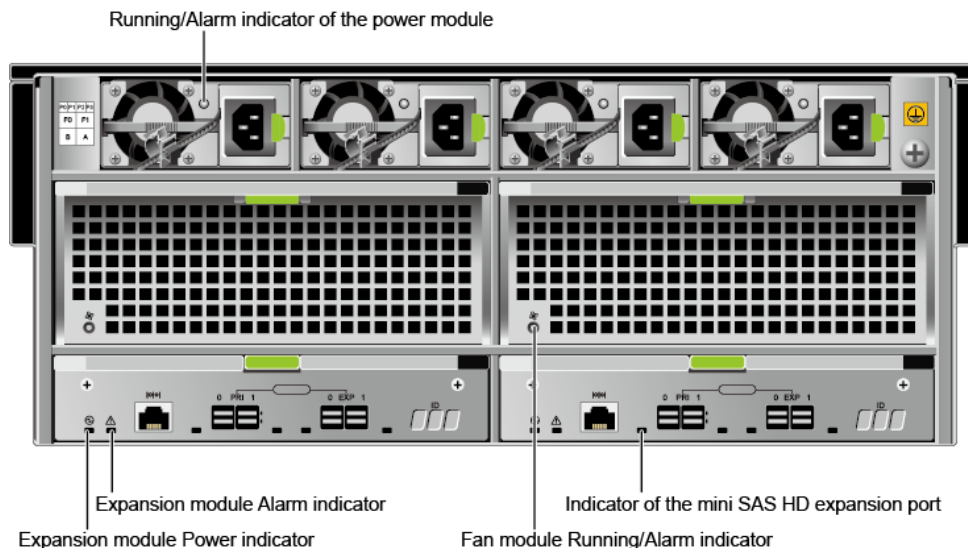


Table 4-31 describes the indicators on the rear panel of a high-density disk enclosure.

Table 4-31 Description of the indicators on the rear panel of a high-density disk enclosure

Module	Indicator	Status and Description
Power module	Running/Alarm indicator of the power module	<ul style="list-style-type: none"> ● Steady green: The power module is working correctly. ● Off: The power module is power off, or undervoltage, overvoltage, overtemperature, or short-circuit occurs.
Expansion module	Indicator of the mini SAS HD expansion port	<ul style="list-style-type: none"> ● Steady blue: The link is up and the data transfer rate is 4 x 12 Gbit/s. ● Steady green: The link is up and the data transfer rate is 4 x 6 Gbit/s. ● Steady red: The expansion port is faulty. ● Off: The link is down.
Fan module	Fan module Running/Alarm indicator	<ul style="list-style-type: none"> ● Steady green: The fan module is running correctly. ● Steady red: The fan module is faulty. ● Off: The fan module is not powered on.

Module	Indicator	Status and Description
Expansion module	Expansion module Alarm indicator	<ul style="list-style-type: none"> ● Steady red: An alarm is generated on the expansion module. ● Off: The expansion module is running correctly.
	Expansion module Power indicator	<ul style="list-style-type: none"> ● Steady green: The expansion module is running correctly. ● Off: The expansion module is not powered on.

4.7 Coffer Disk

The storage system has two kinds of coffer disks: built-in coffer disk and external coffer disk. Coffers disks are used to store three types of data: cache data requiring power failure protection, OceanStor OS system data, and system configuration information and logs.

Built-in Coffers Disk

Each controller houses one disk as coffer disks. [Table 4-32](#) describes capacity partitions of the built-in coffer disks.

Table 4-32 Capacity partitions of built-in coffer disks

Built-in Coffers Disk	Each Controller	Description
Size	1 x 64 GB M.2 SATA disk	The flushing speed of each M.2 SATA disk is 105 MB/s.
Cache dirty data partition	21 GB	Stores the cache dirty data that has not been written into a disk when the storage system is powered off.
OS system partition	10 GB	Stores the OceanStor OS system data.
CCDB partition	2 GB	Stores the user configuration information (such as remote replication, HyperMetro, and NAS data).
LogZone partition	2 GB	Stores system logs and run logs when the storage system is powered off and write through is enabled.
DB partition	1 GB	Stores the user configuration information (such as information about the LUN capacity, ID, WWN, Fibre Channel ports, and iSCSI ports).

External Coffers Disk

If a storage system employs the disk and controller separation architecture, the first four disks in the first disk enclosure are configured as coffer disks. If a storage system employs the disk

and controller integration architecture, the first four disks in the storage system are configured as coffer disks. SAS, NL-SAS, or SSD disks can be used as coffer disks. The type of the four coffer disks must be the same.

Appearance

Figure 4-56 and **Figure 4-57** show the appearance of a coffer disk.

Figure 4-56 2.5-inch coffer disk

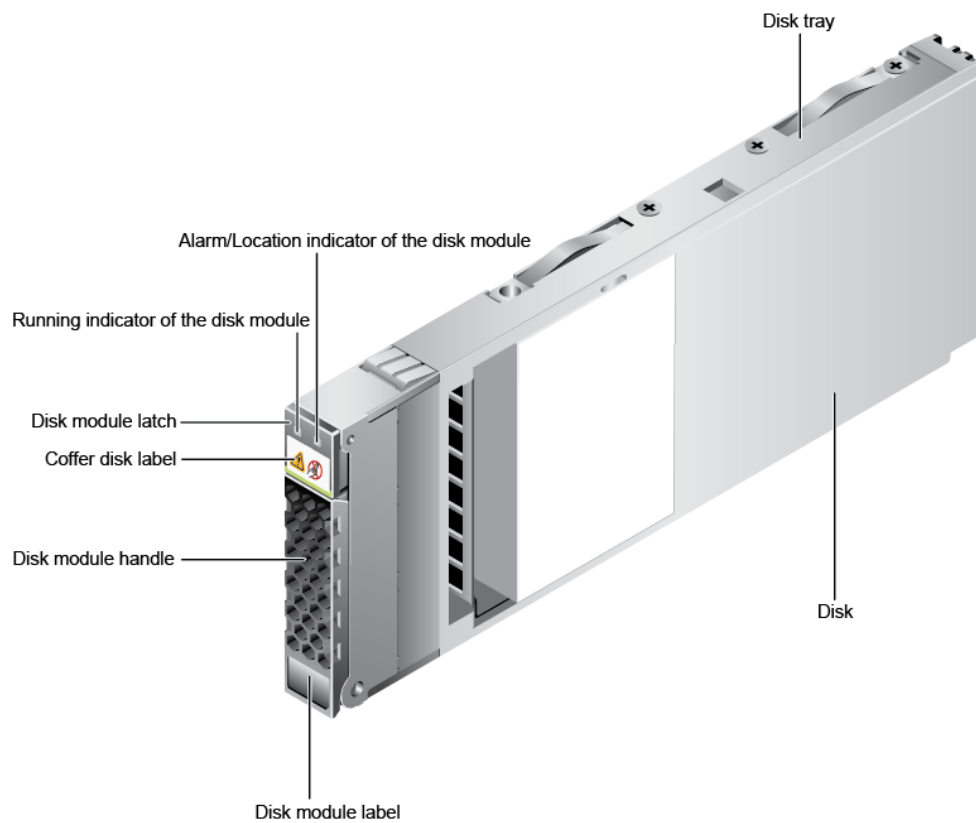
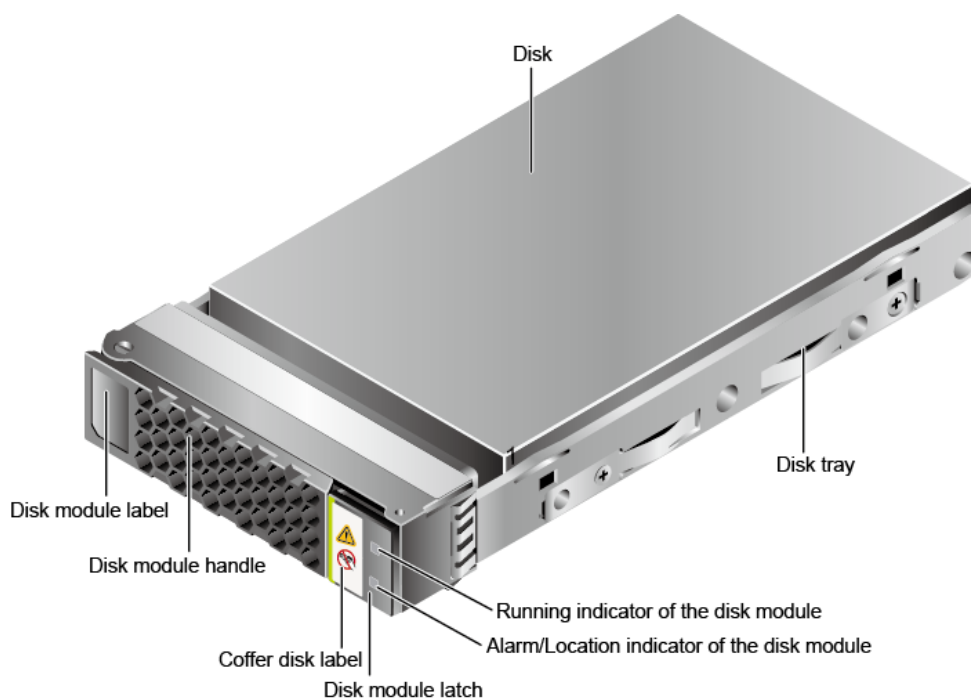


Figure 4-57 3.5-inch coffer disk



Positions

If a storage system employs the disk and controller integration architecture, the first four disks in the storage system are configured as coffer disks. [Figure 4-58](#) uses 2 U controller enclosure with 25 disk slots as an example.

Figure 4-58 Positions of external coffer disks in the disk and controller integration architecture



Capacity partitions

The rest of the coffer disk space can be used to store service data. [Table 4-33](#) describes capacity partitions of external coffer disks.

Table 4-33 Capacity partitions of external coffer disks

Partition Name	Partition Size	Description
CCDB partition	2 GB	Stores the user configuration information (such as remote replication, HyperMetro, and NAS data). The 4 coffer disks are mirrors of each other for redundancy.
LogZone partition	2 GB	Stores system logs and run logs when the storage system is powered off and write through is enabled. The 4 coffer disks are mirrors of each other for redundancy.
DB partition	1 GB	Stores the user configuration information (such as information about the LUN capacity, ID, WWN, Fibre Channel ports, and iSCSI ports). The 4 coffer disks are mirrors of each other for redundancy.

4.8 (Optional) Data Switch

When storage systems are scaled out and a switch-connection network is used, CE6850-48S4Q-EI and CE6855-48S6Q-HI data switches are required.

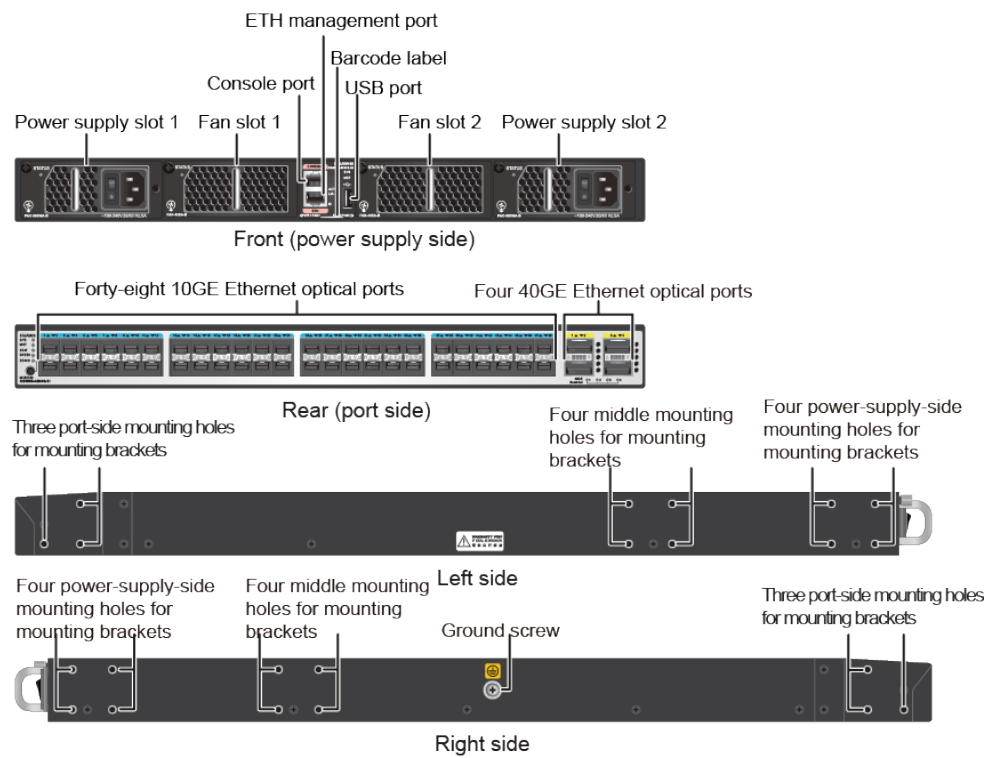
When a storage system uses a switch-connection network for capacity expansion, only some functions of the switches are used. For more information about the switches, see the *CloudEngine 8800&7800&6800&5800 Product Documentation*.

 **NOTE**

To obtain the latest *CloudEngine 8800&7800&6800&5800 Product Documentation*, log in to <http://e.huawei.com>. In the search bar, enter the document name to search, browse, and download the documents of the corresponding version.

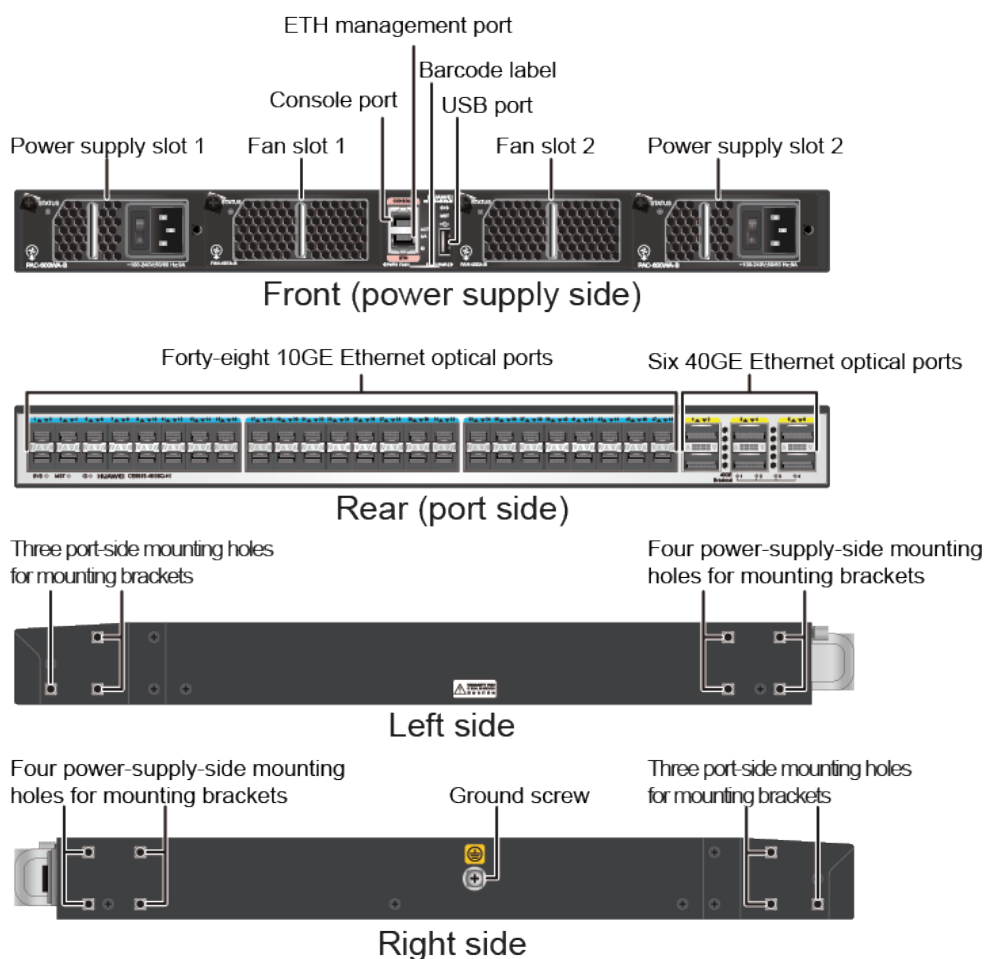
CE6850-48S4Q-EI Data Switch

Figure 4-59 Appearance of the data switch



CE6855-48S6Q-HI Data Switch

Figure 4-60 Appearance of the data switch



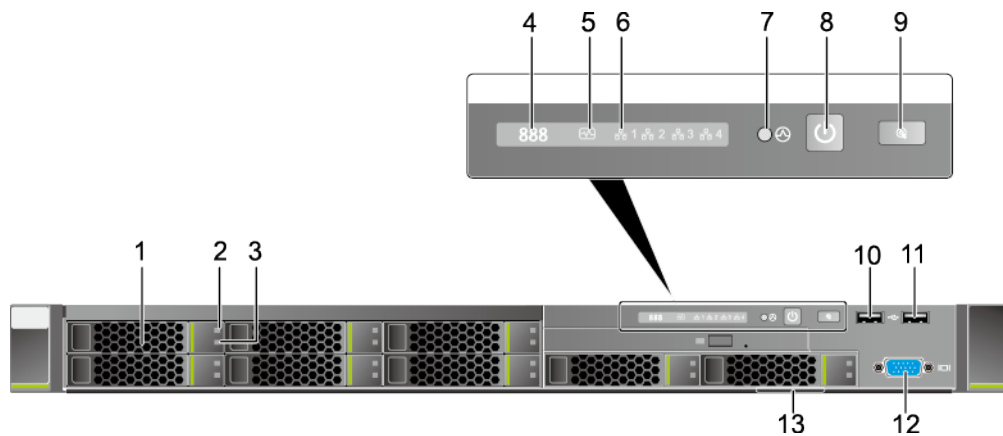
4.9 (Optional) Quorum Server

For HyperMetro, if the heartbeats between two storage arrays are interrupted, the quorum server decides which storage array continues providing services, thereby greatly improving host service continuity.

Front Panel of the Quorum Server

Figure 4-61 shows the front panel of the quorum server.

Figure 4-61 Front panel of the quorum server



- | | | | |
|----|--|----|---------------------------------|
| 1 | Disk | 2 | Disk Fault indicator |
| 3 | Disk Active indicator | 4 | Fault diagnosis LED |
| 5 | Health indicator | 6 | Network port indicator |
| 7 | NMI button | 8 | Power button/indicator |
| 9 | Unit Identification (UID) button/indicator | 10 | USB 2.0 port |
| 11 | USB 2.0 port | 12 | Video graphics array (VGA) port |
| 13 | Label (including ESN label) | | |

Table 4-34 describes the indicators and buttons on the quorum server front panel.

Table 4-34 Indicators and buttons on the front panel

Number	Meaning	Color	State Description
4	Fault diagnosis LED	None	<ul style="list-style-type: none"> ● ---: The quorum server is operating properly. ● Error Code: A fault occurs in quorum server hardware.
8	Power button/indicator	Yellow and green	<ul style="list-style-type: none"> ● Off: The quorum server is not powered on. ● Blinking yellow: The system is being started. ● Steady yellow: The system is in the standby state. ● Steady green: The system is properly powered on. <p>NOTE You can hold down the power button for 6 seconds to power off the quorum server.</p>

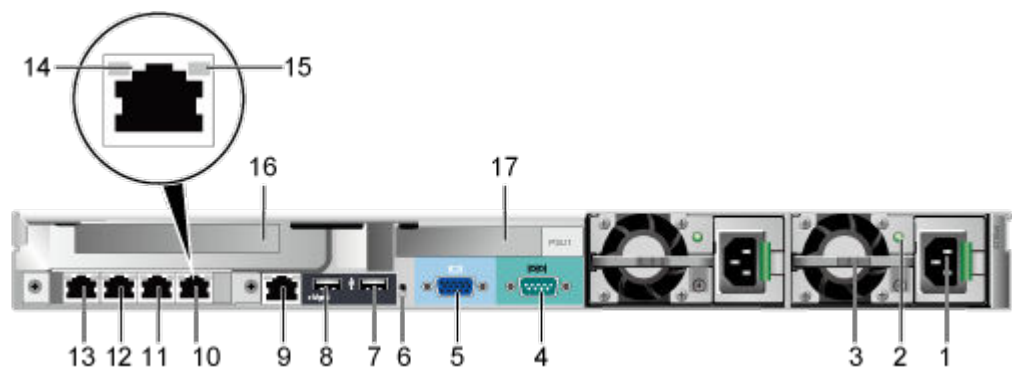
Number	Meaning	Color	State Description
9	UID button/ indicator	Blue	<p>The UID button/indicator helps identify and locate an quorum server in a rack. You can turn on or off the UID indicator by manually pressing the UID button or remotely running a command on the CLI.</p> <ul style="list-style-type: none"> ● Steady on: The quorum server is located. ● Off: The quorum server is not located. ● You can hold down the UID button for 4 to 6 seconds to reset the system.
5	Health indicator	Red and green	<ul style="list-style-type: none"> ● Steady green: The quorum server is operating properly. ● Blinking red at 1 Hz: A major alarm is generated. ● Blinking red at 5 Hz: A critical alarm is generated.
7	NMI button	None	<p>The NMI button triggers an quorum server to generate a non-maskable interrupt. You can press this button or control it remotely through the WebUI.</p> <p>NOTICE</p> <ul style="list-style-type: none"> ● Click the NMI button only when the OS is abnormal. Do not click this button when the quorum server is operating properly. ● Click the NMI button only for internal commissioning. Before clicking this button, ensure that the OS has the handler for NMI interrupt. Otherwise, the OS may crash. Exercise caution when clicking this button.
3	Disk Active indicator	Green	<ul style="list-style-type: none"> ● Off: The disk is not detected or is faulty. ● Blinking green: Data is being read from, written to the disk, or synchronized between disks. ● Steady green: The disk is inactive.

Number	Meaning	Color	State Description
2	Disk Fault indicator	Yellow	<ul style="list-style-type: none"> ● Off: The disk is working properly. ● Blinking yellow: The disk is being located, or the RAID is being reconstructed. ● Steady yellow: The disk is faulty, or hard disk members of the RAID array the hard disk is in are abnormal.
6	Network port Link status indicators	Green	<p>Each indicator shows the status of an Ethernet port on the network interface card (NIC).</p> <ul style="list-style-type: none"> ● Steady green: The port is properly connected. ● Off: The port is not in use. <p>NOTE If the NIC provides only two network ports, network port indicators 1 and 2 on the front panel are used.</p>

Rear View of the Quorum Server

Figure 4-62 show the rear view of the quorum server.

Figure 4-62 Rear view of the quorum server



- | | | | |
|----|-----------------------------------|----|-----------------------------------|
| 1 | Power socket for a power module | 2 | Power module indicator |
| 3 | Power module | 4 | Serial port |
| 5 | VGA port | 6 | UID indicator |
| 7 | USB 3.0 port | 8 | USB 3.0 port |
| 9 | Management network port of BMC | 10 | Management network port (Mgmt) |
| 11 | System management network port P3 | 12 | System management network port P2 |

13	System management network port P1	14	Data transmission status indicator
15	Connectivity status indicator	16	Full-height PCIe slot

NOTE

This slot is reserved and does not install PCIe here.

17	Half-height PCIe slot
----	-----------------------

 **NOTE**

The default IP addresses of management network port (Mgmt) on quorum server is 192.168.128.200, the default subnet mask is 255.255.255.0.

Table 4-35 describes the indicators on the quorum server rear panel.

Table 4-35 Indicators on the rear panel

Number	Indicator	Color	State
14	Data transmission status indicator	Yellow	<ul style="list-style-type: none"> ● Off: No data is being transmitted. ● Blinking: Data is being transmitted.
15	Connectivity status indicator	Green	<ul style="list-style-type: none"> ● Steady green: The port is properly connected. ● Off: The port is not in use.
6	Unit Identification (UID) indicator	Blue	<p>The UID button/indicator helps identify and locate an quorum server in a rack. You can turn on or off the UID indicator by manually pressing the UID button or remotely running a command on the CLI.</p> <ul style="list-style-type: none"> ● Steady on: The quorum server is located. ● Off: The quorum server is not located. ● You can hold down the UID button for 4 to 6 seconds to reset the system.
2	Power module indicator	Green	<ul style="list-style-type: none"> ● Steady green: Both the active output and the standby output are normal. ● Off: There is no AC power input; the input overvoltage or undervoltage occurs and the power module is not detected; the power module is abnormal.

4.10 Device Cables

Device cables used in the storage system include power cables, ground cables, and signal cables. This section displays their appearances and describes the functions and specifications of various cables.

4.10.1 Power Cables

Power cables are classified into AC power cables and PDU power cables. Power cables supply power to devices in a cabinet. One end of a power cable is connected to the power socket of the storage system, and the other end to an external power supply.

- Each AC power module is equipped with one AC power cable. [Figure 4-63](#) shows the appearance of an AC power cable.

Figure 4-63 AC power cable



- If a cabinet is equipped with power distribution units (PDUs), use PDU power cables to supply power to devices in the cabinet. [Figure 4-64](#) shows the appearance of a PDU power cable.

Figure 4-64 PDU power cable



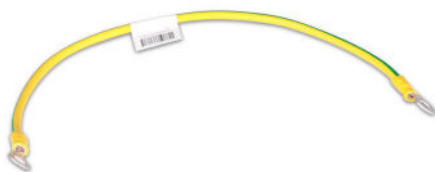
4.10.2 Ground Cables

Ground cables are used for device grounding to improve the security when you perform operations on a storage device.

Appearance

[Figure 4-65](#) shows the appearance of a ground cable.

Figure 4-65 Ground cable



4.10.3 Network Cables

The storage system uses network cables for its management network ports, service network ports, and other ports to connect to other devices or application servers for communication.

Appearance

The storage system communicates with the external network using network cables. One end of the network cable connects to the management network port, service network port, or other maintenance network port of the storage system, and the other end connects to the network switch, application server, or other devices.

Figure 4-66 shows the appearance of a network cable.

NOTE

GE electrical ports employ CAT5 network cables or CAT6A shielded network cables. 10GE electrical ports employ 1 m to 3 m CAT6A shielded network cables.

Figure 4-66 Network cable



4.10.4 Serial Cables

Serial cables are used to connect the serial ports of the storage system to other devices.

Appearance

A serial cable connects the serial port of the storage system to the port of the maintenance terminal.

One end of a serial cable is the RJ-45 port used to connect to the serial port of a storage system. The other end is a DB-9 port used to connect to the port of the maintenance terminal.

Figure 4-67 shows the appearance of a serial cable.

Figure 4-67 Serial cable



4.10.5 Mini SAS HD Cables

Mini SAS HD cables are used to connect expansion ports. Mini SAS HD cables are divided into mini SAS HD electrical cables and mini SAS HD optical cables.

 **NOTE**

- For the lengths of the mini SAS HD electrical and optical cables, see the "Hardware Specifications".
- Use mini SAS HD electrical cables to connect controller enclosures to disk enclosures. It is recommended that a controller enclosure and its connected disk enclosure be installed in the same cabinet.
- The mini SAS HD optical cables can be used to connect devices over distance, for example, cross-cabinet connections.
- The optical connector of a mini SAS HD optical cable has a built-in O/E conversion module and provides electrical ports.

4.10.5.1 Mini SAS HD Electrical Cables

Mini SAS HD electrical cables are used to connect a controller enclosure to a disk enclosure or connect two disk enclosures.

Figure 4-68 shows the appearance of a mini SAS HD electrical cable.

Figure 4-68 Mini SAS HD electrical cable



4.10.5.2 Mini SAS HD Optical Cables

Mini SAS HD optical cables are used to connect a controller enclosure to a standard disk enclosure or connect two standard disk enclosures.

Figure 4-69 shows the appearance of a mini SAS HD optical cable.

Figure 4-69 Mini SAS HD optical cable

 **NOTE**

The interface of a mini SAS HD optical cable is inconsistent with that of an optical fiber. Bind the mini SAS HD optical cable according to the cable binding method. For details about how to bind the mini SAS HD optical cable, see section "Cable Routing and Binding Basics" in *Installation Guide*.



4.10.6 Optical Fibers

The storage system communicates with Fibre Channel switches through optical fibers. One end of the optical fiber connects to the Fibre Channel host bus adapter (HBA), and the other end connects to the Fibre Channel switch or the application server. The two ends of the optical fiber are LC connectors.

Figure 4-70 shows the appearance of optical fibers.

 **NOTE**

- Huawei provides orange OM1 and blue OM3 optical fibers.
- Huawei provides no longer than 10 m OM1 optical fibers.
- When connecting cables, select proper cables according to site requirements and label information.
- For details about how to bind the cables, see section "Cable Routing and Binding Basics" in *Installation Guide*.

Figure 4-70 Optical fibers



4.10.7 MPO-4*DLC Fiber

MPO-4*DLC fiber is used for the 8 Gbit/s Fibre Channel interface module (eight ports) and 16 Gbit/s Fibre Channel interface module (eight ports).

Figure 4-71 shows the appearance of the MPO-4*DLC fiber.

Figure 4-71 MPO-4*DLC fiber



5 Software Architecture

Storage system software manages storage devices and the data stored on them, and assists application servers in data operations.

The storage system's software suite consists of software running on a storage system, software running on a maintenance terminal, and software running on an application server. These three types of software work jointly to deliver storage, backup, and disaster recovery services in a smart, efficient, and cost-effective manner.

Figure 5-1 shows the storage system software architecture.

Figure 5-1 Storage system software architecture

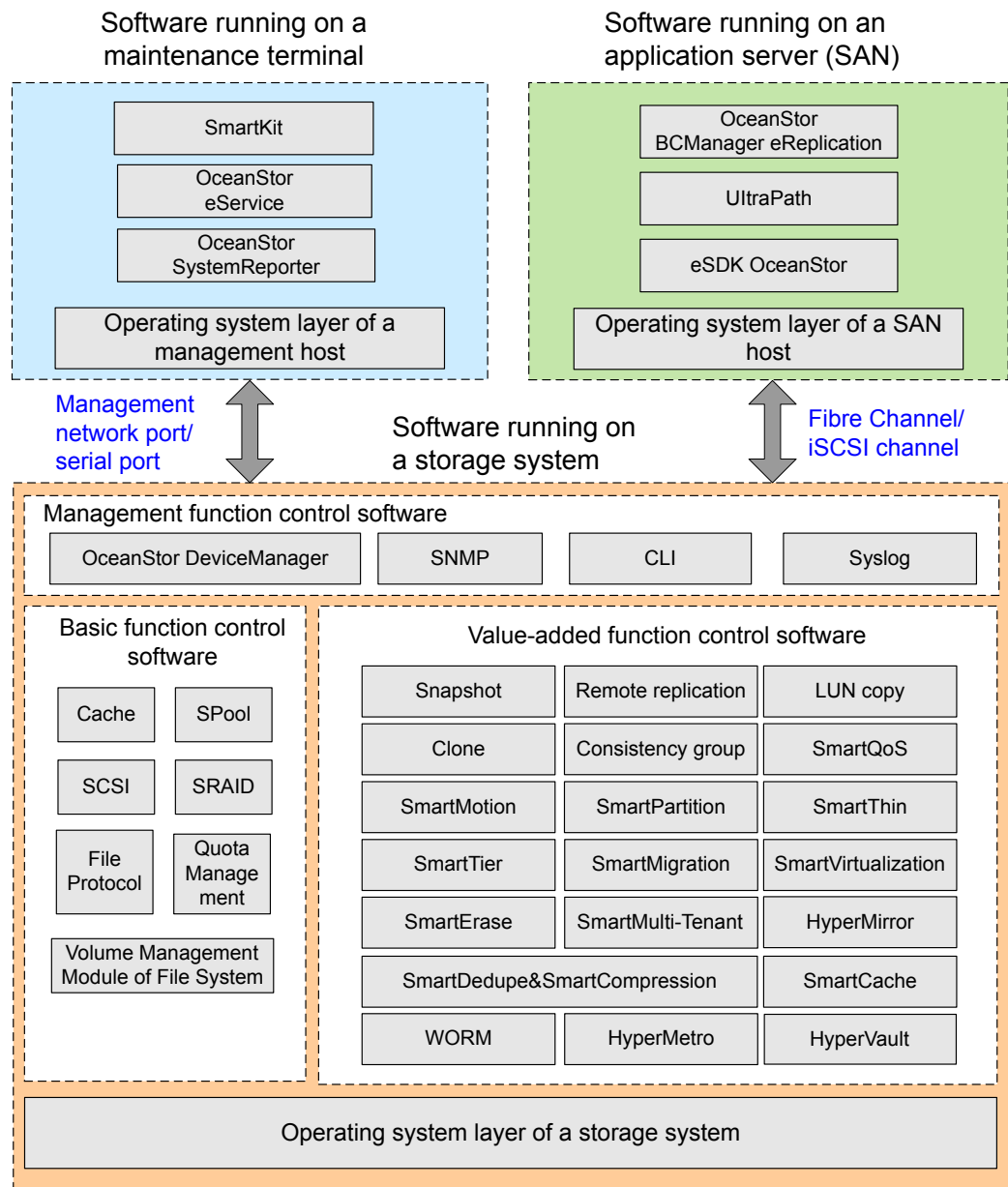


Table 5-1 describes the software running on a storage system. The dedicated operating system OceanStor OS manages storage system hardware and supports the running of storage service software. The basic function control software provides basic data storage and access functions. The value-added function control software provides advanced functions such as backup, disaster recovery, and performance tuning. The management function control software provides the management utilities to the storage system.

Table 5-1 Description of software running on a storage system

Software Set	Software	Function
Storage system operating system	-	Manages storage system hardware and supports the running of storage service software.
Management function control software	DeviceManager	DeviceManager is an integrated storage management platform developed by Huawei. DeviceManager provides easy configuration, management, and maintenance of storage devices.
	SNMP ^{ab}	The storage system can be connected to third-party management software using the SNMP protocol. In addition, the storage system provides the functions supported by the third-party management software using the MIB interface. A variety of network management software supports SNMP. Users can choose the software based on their requirements.
	CLI ^c	The storage system supports CLI-based management and configuration. Users can use a third-party terminal software to log in to the storage system through its serial port or management network port (over SSH), and manage the storage system on the CLI.
	Syslog	The storage system can send alarm information to a third party. Syslog software is used to receive and save the information. Among various third-party Syslog software, users can choose one based on site requirements.
Basic function control software	SCSI software module	Manages the status of SCSI commands, and dispatches, resolves, and processes SCSI commands.
	Cache software module	Converts a high-speed and small-capacity memory to a buffer of low-speed and large-capacity disks for tiered storage and improved system performance. Its major functions include data caching, delayed writes, and prefetch.
	SRAID software module	Uses data stripping and redundancy to provide high performance, large capacity, and high reliability for data storage. A wide range of RAID levels are provided for diversified data reliability and access performance.

Software Set	Software	Function
	SPool software module	Logically combines disks from different disk enclosures into a disk domain, in which storage pools are created to provide storage resources for services.
	File protocol module	Provides file system sharing and backup functions. It supports CIFS and NFS file sharing protocols.
	Quota management module	Provides quota management for file system sharing. A shared file system allows you to specify the maximum storage capacity available to a specific directory.
	Volume management module of file system	Implements virtualized management based on volumes.
Value-added function control software	SmartVirtualization software module	Provides the SmartVirtualization function. SmartVirtualization enables a local storage system to centrally manage storage resources of heterogeneous storage systems, simplifying storage system management and reducing maintenance costs.
	SmartErase software module	Provides the SmartErase function. SmartErase erases unnecessary data on a specified LUN several times so that the data on the LUN cannot be recovered in case of leakage.
	SmartMulti-Tenant software module	Provides the SmartMulti-Tenant function. SmartMulti-Tenant enables a storage system to provide different tenants with shared storage resources and to separate tenant access and management.
	SmartCache software module	Provides SmartCache function, which uses SSDs as cache resources to significantly promote system read performance when random, small I/Os with hot data require more read operations than write operations.
	SmartQoS software module	Provides the SmartQoS function. SmartQoS controls the storage performance of LUNs or file systems, and prioritizes the quality of service (QoS) of critical applications.
	SmartMotion software module	Provides the SmartMotion function. Based on the analysis on service status, SmartMotion dynamically balances capacity and performance by evenly distributing data across storage media of the same type.

Software Set	Software	Function
	WORM software module	Implements WORM to set critical data to read-only state, preventing unauthorized data change and deletion during a specified period of time.
	SmartPartition software module	Provides the SmartPartition function. SmartPartition allocates the cache resources from storage system engines on demand to improve QoS for mission-critical applications and high-level users.
	SmartDedupe&SmartComPression software module	Provides deduplication and compression. The deduplication function is used to analyze and delete duplicate data in a storage system. The compression function is used to minimize space occupied by data.
	HyperMetro software module	Provides the HyperMetro function of SAN and NAS. HyperMetro enables real-time data synchronization and access between two storage systems, improving resource utilization. When data access fails, HyperMetro implements seamless service switchover, ensuring data security and service continuity.
	HyperVault software module	Provides the HyperVault function. HyperVault enables storage systems to protect their data.
	SmartThin software module	Provides the SmartThin function. SmartThin achieves the on-demand space allocation. It allocates free storage space in quota to application servers only as needed, increasing the storage space usage.
	SmartTier software module	Provides the SmartTier function. SmartTier periodically detects hotspot data per unit time, and promotes them from low-speed storage media to high-speed one, boosting the system performance at an affordable cost.
	SmartMigration software module	Provides the SmartMigration function. SmartMigration migrates services on a source LUN transparently to a target LUN without interrupting host services. After the migration, the target LUN can replace the source LUN to carry the services.

Software Set	Software	Function
	HyperMirror module	Provides the HyperMirror function. HyperMirror backs up data in real time. If the source data becomes unavailable, applications can automatically use the data copy, ensuring data security and application continuity.
	Snapshot software module	Provides the snapshot function. Snapshot does not provide a complete physical duplicate but only an image of the source data, and locates the image through a mapping table.
	Remote replication software module	Provides the remote replication function. Remote replication creates an available data duplicate almost in real time on a storage system that resides in a different region from the local storage system. The duplicate can be used immediately without data recovery, protecting service continuity and data availability to the maximum.
	LUN copy software module	Provides the LUN copy function. LUN copy copies the source LUN data onto the target LUN, addressing the requirements of applications such as tiered storage, application upgrade, and remote backup.
	Clone software module	Provides the clone function. Clone generates a full data copy of the source data in the local storage system.
	Consistency group software module	Provides the consistency group function. A consistency group manages remote replication tasks in batches. Any operation to the consistency group is also applied to the remote replication tasks in the group, ensuring data consistency throughout those remote replication tasks.
a: Simple Network Management Protocol b: The supported character encoding is UTF-8. c: command-line interface		

Table 5-2 describes the software running on a maintenance terminal. Maintenance terminal software configures and maintains the storage system. The software includes SmartKit, OceanStor SystemReporter and OceanStor eService.

Table 5-2 Description of software running on a maintenance terminal

Software	Function
SmartKit	SmartKit helps service engineers and O&M engineers deploy, maintain, and upgrade devices.
OceanStor eService	OceanStor eService is a piece of remote maintenance and management software used for device monitoring, alarm reporting, and device inspection.
OceanStor SystemReporter	OceanStor SystemReporter is a dedicated performance and capacity report analysis tool for the storage system.

Table 5-3 describes the software running on an application server. On a SAN network, software running on an application server enables the application server to communicate and cooperate with the storage system. This software category includes BCManager eReplication, UltraPath, and eSDK OceanStor.

Table 5-3 Description of software running on an application server (SAN)

Software	Function
BCManager eReplication	Provides data protection and disaster recovery for application servers based on the related storage system value-added features (synchronous/asynchronous remote replication, snapshot, LUN copy, clone, HyperMetro, and HyperVault). It centrally manages the requirements for data protection and disaster recovery between the storage system and application servers.
UltraPath	A storage system driver program installed on application servers. When multiple data channels are set up between an application server and a storage system, the UltraPath selects an optimal channel for the application server to access the storage system. Therefore, UltraPath is an easy and efficient path management solution for proven data transmission reliability and high path security.
eSDK OceanStor	eSDK OceanStor is a Huawei-developed integration platform for storage devices. It has open capabilities and provides standard interfaces and preinstalled plug-ins. The plug-ins and providers of eSDK OceanStor enable the storage system to interconnect with vCenter and System Center so that customers can use their existing network management systems to manage Huawei's storage devices.

6 Product Specifications

About This Chapter

This chapter describes the hardware specifications and software specifications of the storage system.

6.1 Hardware Specifications

Hardware specifications cover the hardware configuration, port specifications, disk specifications, dimensions, weight, electrical specifications, and reliability specifications.

6.2 Software Specifications

Software specifications include basic specifications, feature specifications, performance specifications, supported operating systems, and license control.

6.1 Hardware Specifications

Hardware specifications cover the hardware configuration, port specifications, disk specifications, dimensions, weight, electrical specifications, and reliability specifications.

Table 6-1 describes the hardware specification categories to help you quickly find out the specification information you need.

Table 6-1 Description of hardware specification categories

Category	Description
Hardware configuration	Describes the configuration of major hardware components, such as processors, memory capacity, hard disks, and ports.
Port specifications	Describes the port specifications, such as the maximum number of ports provided by each type of interface module and the maximum number of interface modules supported by each controller.
Disk specifications	Describes the dimensions, rotational speed, capacity, and weight of each type of disks.

Category	Description
Dimensions and weight	Describes the dimensions and weight of controller enclosures and disk enclosures.
Electrical specifications	Describes the electrical specifications of controller enclosures and disk enclosures.
Reliability specifications	Describes the reliability specifications of the storage system.

Hardware Configuration

Item	5300 V5
Processors per controller	1 x 16-core processor
Cache size per controller	<ul style="list-style-type: none"> ● 32 GB ● 64 GB
Maximum number of controllers per enclosure	2
Maximum number of IP scale-out controllers	8
Maximum number of disks	500
Controller enclosure configuration	<ul style="list-style-type: none"> ● 2 U controller enclosure with twenty-five 2.5-inch disks ● 2 U controller enclosure with twelve 3.5-inch disks
Supported disk enclosure types	<ul style="list-style-type: none"> ● 2 U SAS disk enclosure with twenty-five 2.5-inch disks ● 4 U SAS disk enclosure with twenty-four 3.5-inch disks ● 4 U SAS high-density disk enclosure with seventy-five 75 x 3.5-inch disks
Maximum number of disk enclosures	<ul style="list-style-type: none"> ● 2 U SAS disk enclosure: 21 ● 4 U SAS disk enclosure: 21 ● 4 U SAS high-density disk enclosure: 7

Item	5300 V5
Maximum number of disk enclosures connected to back-end channels (ports)	<ul style="list-style-type: none"> ● A maximum of eight SAS disk enclosures can be connected to a pair of SAS ports. Two is recommended. ● A maximum of seven high-density disk enclosures can be connected to every two pairs of SAS ports (a pair consists of two adjacent ports on the same card). Two is recommended. ● Common disk enclosures and high-density disk enclosures cannot be connected in a mixed manner in the same back-end loop of a SAS interface module.
Supported disk types	SSD, SAS, and NL-SAS
Supported hot-swappable interface module types	<ul style="list-style-type: none"> ● 8 Gbit/s Fibre Channel ● 16 Gbit/s Fibre Channel ● GE ● 10GE (electrical) ● SmartIO^a
Supported hot-swappable expansion module type	12 Gbit/s SAS
Maximum number of hot-swappable I/O interface modules per controller	2
Length of expansion SAS cables	<p>Controller enclosure</p> <ul style="list-style-type: none"> ● Electrical cables: 1 m and 3 m <p>Common disk enclosure</p> <ul style="list-style-type: none"> ● Electrical cables: 1 m, 3 m, and 5 m ● Optical cables: 15 m <p>High-density disk enclosure</p> <ul style="list-style-type: none"> ● Electrical cables: 5 m <p>Controller enclosures interconnected with high-density disk enclosures support only 3 m electrical cables.</p>
Redundancy of main components	<ul style="list-style-type: none"> ● BBU: 1+1 ● Power modules: 1+1 ● Fans: 3+1
<p>a: Each front-end or nodes-interconnection module has four ports. The port types can be 8 Gbit/s Fibre Channel, 10 Gbit/s FCoE (VN2VF), 16 Gbit/s Fibre Channel, 10 Gbit/s Eth (optical port), and iWARP (the RDMA protocol is used for interconnection among scale-out nodes).</p>	

Port Specifications

Maximum Number of Ports Per Interface Module	5300 V5
8 Gbit/s Fibre Channel interface module	Four ports for each front-end module
8 Gbit/s Fibre Channel interface module	Eight ports for each front-end module
16 Gbit/s Fibre Channel interface module	Eight ports for each front-end module
GE electrical interface module	Four ports for each front-end module
10GE electrical interface module	Four ports for each front-end module
12 Gbit/s SAS expansion module	Four ports for each back-end module
SmartIO interface module	Four ports per module for each front-end or nodes-interconnection module ^a
<p>a: Each front-end or nodes-interconnection module has four ports. The port types can be 8 Gbit/s Fibre Channel, 10 Gbit/s FCoE (VN2VF), 16 Gbit/s Fibre Channel, 10 Gbit/s Eth (optical port), and iWARP (the RDMA protocol is used for interconnection among scale-out nodes).</p>	

Maximum Number of Ports Per Controller	5300 V5 ^a
8 Gbit/s Fibre Channel port	16
16 Gbit/s Fibre Channel port	16
GE port	12
10GE port	8
10 Gbit/s FCoE port (VN2VF)	8
12 Gbit/s SAS expansion port	6
<p>a: On OceanStor 5300 V5, the onboard front-end ports are GE ports and onboard back-end ports are SAS ports.</p>	

Disk Specifications

Disk Type ^a	Dimensions	Rotational Speed	Weight	Capacity
SAS	2.5-inch	10,000 rpm	0.25 kg (0.55 lb)	<ul style="list-style-type: none"> ● 600 GB^b ● 1.2 TB^b ● 1.8 TB

Disk Type ^a	Dimensions	Rotational Speed	Weight	Capacity
NL-SAS	3.5-inch	7200 rpm	0.725 kg (1.60 lb)	<ul style="list-style-type: none"> ● 2 TB ● 4 TB^d ● 6 TB^d ● 8 TB ● 10 TB^c
SSD	2.5-inch	-	0.25 kg (0.55 lb)	<ul style="list-style-type: none"> ● 600 GB ● 960 GB^b ● 1.92 GB^b ● 3.84 TB^b ● 7.68 TB

a: Restricted by the storage principles, SSDs and mechanical disks such as NL-SAS and SAS disks cannot be preserved for a long term while they are powered off.

- SSDs where no data is stored can be preserved for a maximum of 12 months while they are powered off. SSDs where data has been stored can be preserved for a maximum of 3 months while they are powered off. If the maximum preservation time is exceeded, data loss or SSD failure may occur.
- Packed mechanical disks and unpacked mechanical disks that are powered off can be preserved for a maximum of six months. If the maximum preservation time is exceeded, data loss or disk failure may occur. The maximum preservation time is determined based on the disk preservation specifications provided by the mechanical disk vendor. For details about the specifications, see the manual provided by the vendor.

b: Self-encrypting disks are supported.

c: High-density disk enclosures are supported.

d: Self-encrypting disks and high-density disk enclosures are supported.

Dimensions and Weight (Unpackaged)

Module	Parameter	5300 V5
Controller enclosure	Dimensions	<ul style="list-style-type: none"> ● Depth: 748 mm (29.45 in.) ● Width: 447 mm (17.60 in.) ● Height: 86.1 mm (3.39 in.) 35.06
	Weight (without disks)	31.8 kg (70.12 lb)
2 U SAS disk enclosure	Dimensions	<ul style="list-style-type: none"> ● Depth: 488 mm (19.21 in.) ● Width: 447 mm (17.60 in.) ● Height: 86.1 mm (3.39 in.)

Module	Parameter	5300 V5
	Weight (without disks)	17.5 kg (38.58 lb)
4 U SAS disk enclosure	Dimensions	<ul style="list-style-type: none"> ● Depth: 488 mm (19.21 in.) ● Width: 447 mm (17.60 in.) ● Height: 175 mm (6.89 in.)
	Weight (without disks)	26.5 kg (58.43 lb)
4 U high-density disk enclosure	Dimensions	Cable managers not included: <ul style="list-style-type: none"> ● Depth: 790 mm (31.10 in.) ● Width: 446 mm (17.56 in.) ● Height: 176.5 mm (6.95 in.) Cable managers included: <ul style="list-style-type: none"> ● Depth: 974 mm (38.4 in.) ● Width: 446 mm (17.56 in.) ● Height: 176.5 mm (6.95 in.)
	Weight (without disks)	50.5 kg (111.33 lb)

Electrical Specifications

Item		5300 V5
Power consumption	Controller enclosure	12 disk slots <ul style="list-style-type: none"> ● Max: 686 W ● Typical: 503 W ● Min: 378 W 25 disk slots <ul style="list-style-type: none"> ● Max: 782 W ● Typical: 552 W ● Min: 361 W
	2 U disk enclosure	<ul style="list-style-type: none"> ● Max: 323 W ● Typical: 209 W ● Min: 138 W
	4 U disk enclosure	<ul style="list-style-type: none"> ● Max: 582 W ● Typical: 406 W ● Min: 354 W
	4 U high-density disk enclosure	<ul style="list-style-type: none"> ● Max: 1250 W ● Typical: 995 W ● Min: 735 W

Item		5300 V5
Power voltage and rated currency	Controller enclosure	AC: <ul style="list-style-type: none"> ● 100 V to 240 V, AC±10%, 10 A, single-phase, 50/60 Hz ● Supports dual-live-line input (2 W+PE) High voltage DC (N/A for North America and Canada) <ul style="list-style-type: none"> ● High voltage DC: 240 V, ±20%, 6.5 A
	Disk enclosure	AC: 100 V to 240 V, AC±10%, 10 A, single-phase, 50/60 Hz High voltage DC (N/A for North America and Canada): 240 V, DC ±20%, 10 A
	High-density disk enclosure	AC: <ul style="list-style-type: none"> ● 100 V to 127 V, AC±10%, 10 A, single-phase, 50/60 Hz ● 200 V to 240 V, AC±10%, 5 A, single-phase, 50/60 Hz
	AC power input type (socket type)	<ul style="list-style-type: none"> ● AC: IEC60320-C14 ● High voltage DC: IEC60320-C14 ● DC: OT-M6
BBU power		16 Wh

Reliability Specifications

Item	Value
Solution reliability	99.9999%
Mean Time Between Failures (MTBF)	1,000,000 hours
Mean Time To Repair (MTTR)	2 hours

6.2 Software Specifications

Software specifications include basic specifications, feature specifications, performance specifications, supported operating systems, and license control.

Table 6-2 describes the categories of storage unit software specifications to help you quickly locate the specification information you need.

Table 6-2 Description of software specification categories

Category	Description
Basic specifications	Describes the basic software specifications of the storage unit, including the maximum number of connected application servers, maximum number of LUNs, and maximum number of mapping views.
Feature specifications	Describes the feature specifications of the storage unit, such as snapshot, remote replication, and LUN copy.
Supported operating systems	Describes the operating systems supported by the storage unit.
License control	Describes whether software features of the storage unit are controlled by licenses.

Basic Specifications

Item	5300 V5
Maximum number of connected application servers	<ul style="list-style-type: none"> ● Fibre Channel: 2048 ● iSCSI ports: 1024
Maximum number of hosts per host group	64
Maximum number of LUNs ^a	4096
Maximum number of LUN groups	2048
Maximum number of LUNs that can be mapped to a host	255
Maximum number of PE LUNs	64
Maximum number of VVol LUNs ^a	4096
Maximum number of mapping views	2047
Maximum number of disk domains	32
Maximum number of disks in a disk domain	500
Minimum number of disks in a disk domain per engine	4
Maximum number of storage pools	32

Item	5300 V5
Maximum number of LUNs in a storage pool	4096
RAID level	0, 1, 3, 5, 6, 10, 50
Minimum capacity of a LUN	512 KB
Maximum capacity of a LUN	256 TB
Maximum number of file systems	<ul style="list-style-type: none"> ● The total number of clone file systems and file systems cannot exceed 1024. ● The maximum number of clone file systems, file systems, LUNs, and their writable snapshots cannot exceed 4096.
Minimum capacity of a file system	1 GB
Maximum capacity of a file system	16 PB
Maximum number of files per file system	2 billion
Maximum capacity of a file	256 TB
Maximum number of sub-directories per directory	30 million
Maximum number of SMB shares	12,000
Maximum number of NFS shares	10,000
Maximum number of CIFS and NFS connections per controller	11,000
Maximum number of FTP connections per controller	32
Maximum number of HTTP connections per controller	32
Maximum NDMP flows per controller	8
Maximum number of local users	1000
Maximum number of local user groups	20,000
Maximum number of users in a user group	80,000
Maximum file path length	4096 bytes
Maximum length of a single file name or directory name	256 bytes
Maximum directory depth of a file system	256
Maximum number of files that can be opened at a time on a controller	100,000

Item	5300 V5
Maximum number of logical ports per controller	128
Maximum number of VLANs per controller	128
a: Maximum total number of clone file systems, file systems, LUNs, and their writable snapshots, plus the number of PE LUNs and VVol LUNs.	

Feature Specifications

Feature Name	Parameter	5300 V5
HyperSnap	Maximum number of LUN snapshots	2048
	Maximum number of read-only snapshots in a file system	32,000
	Maximum number of source LUNs	1024
	Maximum number of snapshots for a source LUN	256
	Maximum number of read-only snapshots for a source file system	2048
	Maximum number of LUNs that can be batch activated	64
	Minimum interval of periodic snapshots for a file system	1 minute
	Recovery time of a file system snapshot	< 10 seconds
LUN copy	Maximum number of LUN copies	64
	Maximum number of target LUNs for each source LUN	64
LUN clone	Maximum number of primary LUNs	128
	Maximum number of secondary LUNs	256
	Maximum number of secondary LUNs in a clone group	8

Feature Name	Parameter	5300 V5
	Maximum number of consistent split pairs	64
File system clone	Maximum number of clone file systems	<ul style="list-style-type: none"> ● The total number of clone file systems and file systems cannot exceed 1024. ● The maximum number of clone file systems, file systems, LUNs, and their writable snapshots cannot exceed 4096.
	Maximum levels of cascading clones	8
HyperReplication	Maximum number of pairs in a remote replication (synchronous + asynchronous) ^a	256
	Maximum number of secondary LUNs in a pair	<ul style="list-style-type: none"> ● Synchronous: 1 ● Asynchronous: 2
	Maximum number of secondary file systems in a pair	Asynchronous: 1
	Maximum number of connected remote storage devices	64
	Maximum number of remote replication consistency groups	64 (synchronous+asynchronous)
	Maximum number of pairs in a remote replication consistent group	64
	Maximum number of pairs in a remote replication	63
SmartQoS	Maximum number of SmartQoS policies	128
	Maximum number of LUNs supported by a policy	64
	Number of priority levels	3
SmartPartition	Number of cache partitions	8
	Minimum size of a cache partition	256 MB
	Maximum size of a cache partition	2 GB
SmartTier	Maximum number of tiers	3

Feature Name	Parameter	5300 V5
	Migration granularity (configurable)	512 KB, 1 MB, 2 MB, 4 MB, 8 MB, 16 MB, 32 MB, or 64 MB (4 MB by default)
SmartMotion	Granularity	64 MB
SmartThin	Maximum number of thin LUNs	4096
	Maximum capacity of a thin LUN	256 TB
	Granularity of a thin LUN	<ul style="list-style-type: none"> ● When SmartDedupe&SmartCompression is not enabled, the value is fixed at 64 KB. ● When SmartDedupe&SmartCompression is enabled, the default value is 64 KB. The value can be set to 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB on the CLI.
SmartMigration	Maximum number of LUNs that can be simultaneously migrated for each controller	8
	Maximum number of LUNs for which migration can be configured at a time	512
SmartErase	Maximum number of LUNs whose data can be simultaneously destructed on each controller	8
SmartMulti-Tenant	Maximum number of tenants	63
	Maximum number of tenant administrators	128
	Maximum number of tenant administrators for a tenant	32
SmartVirtualization	Maximum number of external LUNs	256
	Maximum number of external storage arrays	32
	Maximum number of paths for each external LUN	8

Feature Name	Parameter	5300 V5
	Maximum number of masqueraded LUNs	512
	Maximum number of links that connect to external arrays	256
	Maximum number of links that connect to external arrays on a single controller	128
HyperMirror	Maximum number of volume mirrors	128
	Number of copies per volume mirror	2
SmartQuota	Number of quota directory trees per file system	4096
	User quota	1000
	User group quota	20,000
SmartCompression	Granularity of data block compression	<ul style="list-style-type: none"> ● File system: 8 KB/16 KB/32 KB/64 KB auto-adjust ● LUN: 4 KB/8 KB/16 KB/32 KB/64 KB auto-adjust
SmartDeduplicate	Granularity of data block deduplication (configurable)	4 KB, 8 KB, 16 KB, 32 KB, or 64 KB self-adaptable
SmartCache	Total SSD cache capacity per controller	<ul style="list-style-type: none"> ● 1600 GB (32 GB per controller) ● 4800 GB (64 GB per controller)
	Number of SSD cache partitions for every two controllers	Eight user partitions and one default cache partition
	Data block granularity of SSD cache	4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB self-adaptable
NAS antivirus	Virus-scanning mode	CIFS share (scanning starts when files are closed)
	Maximum number of antivirus servers	128
	Maximum number of file systems that can be monitored	1024
	Maximum number of virus scanning policies	256
	Maximum number of antivirus servers per vStore	32

Feature Name	Parameter	5300 V5
HyperMetro (SAN)	Maximum number of HyperMetro domains	1 The number of NAS and SAN HyperMetro domains cannot exceed 1.
	Maximum number of HyperMetro LUN pairs in a consistency group	32
	Maximum number of HyperMetro pairs	128
	Maximum number of pairs in a consistency group	128
	Maximum number of pairs in a HyperMetro domain	128
	Maximum number of physical links that connect to a controller	256
	Maximum distance	< 300 km
	Supported physical link types	8 Gbit/s Fibre Channel, 16 Gbit/s Fibre Channel, or 10GE
	Supported protocol types	iSCSI or Fibre Channel
	Arbitration mode	Static priority mode Quorum server mode
HyperMetro (NAS)	Maximum number of HyperMetro domains	1 The number of NAS and SAN HyperMetro domains cannot exceed 1.
	Maximum number of tenant pairs	63
	Maximum number of file system pairs	64
	Maximum number of physical links that connect to a controller	256
	Maximum distance	< 300 km
	Supported physical link types	8 Gbit/s Fibre Channel, 16 Gbit/s Fibre Channel, or 10GE
	Supported protocol types	SMB3.0/NFSv3/NFSv4
	Arbitration mode	Static priority mode Quorum server mode

Feature Name	Parameter	5300 V5
Quorum client	Maximum number of quorum servers that can be connected to an array	2
	Maximum number of quorum servers that can be connected to a HyperMetro domain	2
	Maximum number of IP addresses that can be added to a quorum server	2
	Maximum number of links that can be connected from each controller of an array to the same quorum server	2
HyperVault	Maximum number of backup pairs	128
	Maximum number of backup copies	2048
	Backup speed	Fast, high, medium, low
	Backup period	5 minutes to 1 month
	Maximum number of backup policies per pair	Local backup policy: 4 Remote backup policy: 4
	Maximum number of backup copies per pair	Local backup policy: 256 Remote backup policy: 256
a: Maximum number of LUN remote replication pairs, file system remote replication pairs, SAN HyperMetro pairs, NAS HyperMetro pairs, and HyperVault pairs.		

Supported Operating Systems

Operating System	5300 V5
Windows	Mainstream Windows operating systems are supported, including but not limited to the following: <ul style="list-style-type: none"> ● Windows Server 2003 R2 Standard SP2 ● Windows Server 2003 R2 Datacenter SP2 ● Windows Server 2003 R2 Enterprise Edition SP2 ● Windows Server 2008 R2 Standard SP1 ● Windows Server 2008 R2 Datacenter SP1 ● Windows Server 2008 R2 Enterprise Edition SP1 ● Windows Server 2012 Standard ● Windows Server 2012 Datacenter ● Windows Server 2012 Essentials ● Windows Server 2012 Foundation X64 Edition
Linux	Mainstream Linux operating systems, including but not limited to the following: <ul style="list-style-type: none"> ● SUSE Linux Enterprise Server 10 ● SUSE Linux Enterprise Server 11 ● Red Hat Enterprise Server AS 5 ● Red Hat Enterprise Server AS 6
Other mainstream operating systems	<ul style="list-style-type: none"> ● HP-UX 11i v2 ● HP-UX 11i v3 ● AIX 6.1 ● AIX 7.1 ● Solaris 10 for Sparc ● Solaris 11 for Sparc ● VMware ESXi 4.1 ● VMware ESXi 5.0 ● Citrix XenServer 5.6 ● Citrix XenServer 6.0 ● MAC OS X 10.7 ● Other common operating systems

License Control

Function	Requiring License Control or Not
HyperSnap (Snapshot)	Yes ^a
HyperClone (Clone)	Yes
HyperCopy (LUN Copy)	Yes
HyperReplication (Remote replication)	Yes ^b
SmartQoS	Yes
SmartTier	Yes
SmartMotion	Yes
SmartThin	Yes
SmartPartition	Yes
SmartMigration	Yes
SmartErase	Yes
SmartMulti-Tenant	Yes
SmartVirtualization	Yes
HyperMirror	Yes
SmartCompression (for LUN&FS)	Yes
SmartDedupe (for LUN&FS)	Yes
SmartQuota	Yes
CIFS	Yes
NFS	Yes
SmartCache	Yes
WORM (HyperLock)	Yes
NDMP	Yes
HyperMetro (for LUN)	Yes
HyperMetro (for FS)	Yes
HyperVault	Yes

Function	Requiring License Control or Not
a: HyperSnap for block and file services requires the same license. After purchasing and importing the license file for the HyperSnap feature, a user can create snapshots for both block and file services. b: HyperReplication for block and file services requires the same license. After purchasing and importing the license file for the HyperReplication feature, a user can create remote replications for both block and file services.	

 **NOTE**

As the OceanStor SystemReporter and OceanStor UltraPath are not deployed on a storage system, you cannot check them on the license management page of the storage system. To view purchased features, you can obtain the product authorization certificate from your dealer, which shows the purchased features.

Interoperability and Host Connectivity

You can go to [OceanStor Interoperability Navigator](#) and select the components such as an operating system and multipathing software you want to check to obtain the compatibility information.

7 Environmental Requirements

About This Chapter

Environmental requirements cover the following aspects: temperature, humidity, particle contaminants, corrosive airborne contaminants, heat dissipation, and noise.

[7.1 Temperature, Humidity, and Altitude](#)

Temperature, humidity, and altitude requirements must be met so that storage systems can correctly work or be properly preserved.

[7.2 Vibration and Shock](#)

Vibration and shock requirements must be met so that storage systems can correctly work or be properly preserved.

[7.3 Particle Contaminants](#)

Particle contaminants and other negative environmental factors (such as abnormal temperature and humidity) may expose IT equipment to a higher risk of corrosive failure. This section specifies the limitation on particle contaminants with the aim at avoiding such risks.

[7.4 Corrosive Airborne Contaminants](#)

Corrosive airborne contaminants and other negative environmental factors (such as abnormal temperature and humidity) may expose IT equipment to higher risks of corrosive failure. This article specifies the limitation on corrosive airborne contaminants with an aim at avoiding such risks.

[7.5 Heat Dissipation and Noise](#)

A storage system can run steadily using the heat dissipation system carried in its own fan modules. An external device is necessary to remove the hot air discharged from a storage system into the equipment room to ensure proper air circulation.

7.1 Temperature, Humidity, and Altitude

Temperature, humidity, and altitude requirements must be met so that storage systems can correctly work or be properly preserved.

Table 7-1 lists the temperature, humidity, and altitude requirements of the storage systems.

Table 7-1 Requirements on ambient temperature and humidity

Parameter	Condition	Requirement
Temperature	Operating temperature	<ul style="list-style-type: none"> ● 5°C to 40°C (41°F to 104°F) when the altitude is between -60 m and +1800 m (-196.85 ft. and +5905.51 ft.) ● At altitudes between 1800 m and 3000 m (5905.51 ft. and 9842.52 ft.), the temperature drops by 1°C (1.8°F) for 220 m (721.78 ft.) of altitude increase.
	Temperature variation in the operating environment	<ul style="list-style-type: none"> ● Operating: 20°C/h ● Storage and transportation: 30°C/h
	Non-operating temperature	-40°C to 70°C (-40°F to 158°F)
	Storage temperature (during transportation and storage with packages)	-40°C to 70°C (-40°F to 158°F)
Humidity	Humidity	10% RH ^a to 90% RH
	Storage humidity	5% RH to 95% RH
	Non-operating humidity	5% RH to 95% RH
	Maximum humidity variation	10%/h
Altitude	Operating altitude of disks	-304.8 m to +3048 m (-1000 ft. to +10000 ft.)
	Non-operating altitude of disks	-305 m to +12192 m (-1000.66 ft. to +40000 ft.)
a: relative humidity (RH)		

7.2 Vibration and Shock

Vibration and shock requirements must be met so that storage systems can correctly work or be properly preserved.

Table 7-2 shows the vibration and shock requirements of storage systems.

Table 7-2 Vibration and shock requirements of storage systems

Parameter	Requirement
Operating vibration	5 to 350 Hz, PSD: 0.0002 g ² /Hz, 350 to 500 Hz, -3 dB, 0.3 Grms, 3 axes, 15min/axis
Non-operating vibration	10 to 500 Hz, 1.49 Grms, 3 axes, 15 min/axis PSD: ● 10 HZ@0.1g ² /HZ ● 20 HZ@0.1g ² /HZ ● 50 HZ@0.004g ² /HZ ● 100 HZ@0.001g ² /HZ ● 500 HZ@0.001g ² /HZ
Non-operating shock	Half sine, 70 Gs/2 ms, 1 shock/face, total 6 faces

7.3 Particle Contaminants

Particle contaminants and other negative environmental factors (such as abnormal temperature and humidity) may expose IT equipment to a higher risk of corrosive failure. This section specifies the limitation on particle contaminants with the aim at avoiding such risks.

The concentration level of particle contaminants in a data center should meet the requirements listed in the white paper entitled *Gaseous and Particulate Contamination Guidelines for Data Centers published in 2011* by the American Society of Heating Refrigerating and Air-conditioning Engineers (ASHRAE) Technical Committee (TC) 9.9.

ASHRAE, affiliated to International Organization for Standardization (ISO), is an international organization operated for the exclusive purpose of advancing the arts and sciences of heating, ventilation, air-conditioning, and refrigeration (HVAC & R). The *Gaseous and Particulate Contamination Guidelines for Data Centers* is widely accepted, which is prepared by the members of ASHRAE TC 9.9, AMD, Cisco, Cray, Dell, EMC, Hitachi, HP, IBM, Intel, Seagate, SGI, and Sun.

According to the Guidelines, particle contaminants in a data center shall reach the cleanliness of ISO 14664-1 Class 8:

- Each cubic meter contains not more than 3,520,000 particles that are greater than or equal to 0.5 μm.
- Each cubic meter contains not more than 832,000 particles that are greater than or equal to 1 μm.
- Each cubic meter contains not more than 29,300 particles that are greater than or equal to 5 μm.

It is recommended that you use an effective filter to process air flowing into the data center as well as a filtering system to periodically clean the air already in the data center.

ISO 14644-1, Cleanrooms and Associated Controlled Environments - Part 1: Classification of Air Cleanliness, is the primary global standard on air cleanliness classification. [Table 7-3](#) gives the air cleanliness classification by particle concentration.

Table 7-3 Air cleanliness classification by particle concentration of ISO 14664-1

ISO Class	Maximum allowable concentrations (particles/m ³) for particles equal to and greater than the considered sizes shown below					
	≥ 0.1 μm	≥ 0.2 μm	≥ 0.3 μm	≥ 0.5 μm	≥ 1 μm	≥ 5 μm
Class 1	10	2	-	-	-	-
Class 2	100	24	10	4	-	-
Class 3	1000	237	102	35	8	-
Class 4	10,000	2370	1020	352	83	-
Class 5	100,000	23,700	10,200	3520	832	29
Class 6	1,000,000	237,000	102,000	35,200	8320	293
Class 7	-	-	-	352,000	83,200	2930
Class 8	-	-	-	3,520,000	832,000	29,300
Class 9	-	-	-	-	8,320,000	293,000

7.4 Corrosive Airborne Contaminants

Corrosive airborne contaminants and other negative environmental factors (such as abnormal temperature and humidity) may expose IT equipment to higher risks of corrosive failure. This article specifies the limitation on corrosive airborne contaminants with an aim at avoiding such risks.

Table 7-4 lists common corrosive airborne contaminants and their sources.

Table 7-4 Common corrosive airborne contaminants and their sources

Symbol	Sources
H ₂ S	Geothermal emissions, microbiological activities, fossil fuel processing, wood rot, sewage treatment
SO ₂ , SO ₃	Coal combustion, petroleum products, automobile emissions, ore smelting, sulfuric acid manufacture
S	Foundries, sulfur manufacture, volcanoes
HF	Fertilizer manufacture, aluminum manufacture, ceramics manufacture, steel manufacture, electronics device manufacture
NO _x	Automobile emissions, fossil fuel combustion, chemical industry
NH ₃	Microbiological activities, sewage, fertilizer manufacture, geothermal emissions, refrigeration equipment

Symbol	Sources
C	Incomplete combustion (aerosol constituent), foundry
CO	Combustion, automobile emissions, microbiological activities, tree rot
Cl ₂ , ClO ₂	Chlorine manufacture, aluminum manufacture, zinc manufacture, refuse decomposition
HCl	Automobile emissions, combustion, forest fire, oceanic processes, polymer combustion
HBr, HI	Automobile emissions
O ₃	Atmospheric photochemical processes mainly involving nitrogen oxides and oxygenated hydrocarbons
C _N H _N	Automobile emissions, animal waste, sewage, tree rot

The concentration level of corrosive airborne contaminants in a data center should meet the requirements listed in the white paper entitled *Gaseous and Particulate Contamination Guidelines for Data Centers published in 2011* by the American Society of Heating, Refrigerating and Air-conditioning Engineers (ASHRAE) Technical Committee (TC) 9.9.

According to the Guidelines, corrosive airborne contaminants in a data center should meet the following requirements:

- Copper corrosion rate
Less than 300 Å/month per ANSI/ISA-71.04-1985 severity level G1.
- Silver corrosion rate
Less than 200 Å/month.

 **NOTE**

Å, or angstrom, is a unit of length. One Å is equal to 1/10,000,000,000 meter.

According to ANSI/ISA-71.04-1985 Environmental Conditions for Process Measurement and Control Systems: Airborne Contaminants, the gaseous corrosivity levels are G1 (mild), G2 (moderate), G3 (harsh), and GX (severe), as described in [Table 7-5](#).

Table 7-5 Gaseous corrosivity levels per ANSI/ISA-71.04-1985

Severity Level	Copper Reactivity Level	Description
G1 (mild)	300 Å/month	An environment sufficiently well-controlled such that corrosion is not a factor in determining equipment reliability.
G2 (moderate)	300 Å/month to 1000 Å/month	An environment in which the effects of corrosion are measurable and may be a factor in determining equipment reliability.

Severity Level	Copper Reactivity Level	Description
G3 (harsh)	1000 Å/month to 2000 Å/month	An environment in which there is high probability that corrosion will occur.
GX (severe)	> 2000 Å/month	An environment in which only specially designed and packaged equipment would be expected to survive.

See [Table 7-6](#) for the copper and silver corrosion rate requirements.

Table 7-6 Concentration limitation of corrosive airborne contaminants in a data center

Group	Gas	Unit	Concentration
Group A	H ₂ S	ppb ^a	< 3
	SO ₂	ppb	< 10
	Cl ₂	ppb	< 1
	NO ₂	ppb	< 50
Group B	HF	ppb	< 1
	NH ₃	ppb	< 500
	O ₃	ppb	< 2
a: Part per billion (ppb) is the number of units of mass of a contaminant per billion units of total mass.			

Group A and group B are common gas groups in a data center. The concentration limits of Group A or group B that correspond to copper reactivity level G1 are calculated based on the premise that relative humidity in the data center is lower than 50% and that the gases in the group interact with each other. A 10% of increase in the relative humidity will heighten the gaseous corrosivity level by 1.

Corrosion is not determined by a single factor, but by comprehensive environmental factors such as temperature, relative humidity, corrosive airborne contaminants, and ventilation. Any of the environmental factors may affect the gaseous corrosivity level. Therefore, the concentration limitation values specified in the previous table are for reference only.

7.5 Heat Dissipation and Noise

A storage system can run steadily using the heat dissipation system carried in its own fan modules. An external device is necessary to remove the hot air discharged from a storage system into the equipment room to ensure proper air circulation.

Heat Dissipation

Traditional heat dissipation modes are as follows:

- **Controller enclosure**
 Cooling air enters from the front end through small holes on the interface modules. After dissipating the heat of interface modules, controllers, and power modules, the air is discharged out of its back end by fans. The controller enclosure dynamically adjusts rotational speed of the fans based on the operational temperature of the storage system.
- **Disk enclosure**
 Cooling air enters from the front end through the space between disks, passing the midplane, into the power modules and expansion modules. After dissipating the heat, the air is discharged out of its back end by fans. The disk enclosure dynamically adjusts rotational speed of the fans based on the operational temperature of the storage system.

For better maintenance, ventilation, and heat dissipation, pay attention to the following when installing the storage system in the cabinet:

- To ensure smooth ventilation, the cabinet should be at least 100 cm (39.4 inches) away from the equipment room walls and at least 120 cm (47.24 inches) away from other cabinets (that are in front of or behind).
- To keep air convection between the cabinet and the equipment room, no enclosed space is allowed in the cabinet. 1 U (44.45 mm or 1.75 inches) space should be left above and below each device.

The airflow parameters of the storage system are shown in [Table 7-7](#).

Table 7-7 Airflow parameters of storage systems

System Airflow	5300 V5
Controller enclosure	<ul style="list-style-type: none"> ● 183 CFM^a (maximum fan speed) ● 83 CFM (25°C)
2 U disk enclosure	<ul style="list-style-type: none"> ● 117 CFM (maximum fan speed) ● 38 CFM (25°C)
4 U disk enclosure	<ul style="list-style-type: none"> ● 151 CFM (maximum fan speed) ● 52 CFM (25°C)
4 U high-density disk enclosure	<ul style="list-style-type: none"> ● 210 CFM (maximum fan speed) ● 116 CFM (25°C)
a: cubic feet per minute (CFM)	

The heat dissipation parameters of the storage system are shown in [Table 7-8](#).

Table 7-8 Heat dissipation parameters of a storage system

Maximum Heat Dissipation (in running)	5300 V5
Controller enclosure	<ul style="list-style-type: none"> ● 2339 BTU^a/h (twelve 3.5-inch disks) ● 2667 BTU/h (twenty-five 2.5-inch disks)
2 U disk enclosure	1101 BTU/h
4 U disk enclosure	1985 BTU/h
4 U high-density disk enclosure	4263 BTU/h
a: British thermal unit (BTU)	

Noise

The disks and fans make noise when in operation, with fans being the major noise source. The intensity of fan rotation is associated with the temperature. A higher temperature leads to greater rotational speed by the fans, which in return creates greater noise. Therefore, there is a direct correlation between the noise made by a storage system and the ambient temperature in the equipment room.

When the temperature is 25°C, the parameters of the noise generated by the storage system are shown in [Table 7-9](#).

Table 7-9 Noise parameters of storage systems

Sound Power	5300 V5
Controller enclosure	63.1 dB
2 U disk enclosure	67.5 dB
4 U disk enclosure	66.3 dB
4 U high-density disk enclosure	75.4 dB

8 Standards Compliance

The chapter describes the protocol standards, the safety specifications and electromagnetic compatibility (EMC) standards, the industry standards that the storage system complies with.

Protocol Standards

Table 8-1 lists the protocol standards that the storage system complies with.

Table 8-1 Protocol standards

Name	Standard No.
SCSI system	FC-PH: ANSI X3.230
	FC-PH2: ANSI X3.297
	SCSI-FCP: ANSI X.269
	FC-AL: ANSI X.272
	FC-AL-2: ANSI NCITS 332-1999
	FC-SW: ANSI NCITS 321
	FC-SW-2: ANSI NCITS 355-2001
	FC-GS: ANSI X.288 (for FC switch)
	FC-GS2: ANSI NCITS 288 (for FC switch)
	SAS Serial Attached SCSI-1.1 (SAS-1.1)
	SAS Serial Attached SCSI-2.0 (SAS-2.0)
	SAS Serial Attached SCSI-3.0 (SAS-3.0)
	T10/1562D Rev.05 Serial Attached SCSI (SAS)
	T10/1601D Rev.07 Serial Attached SCSI Model-1.1 (SAS-1.1)

Name	Standard No.
	T10/1601D Rev.07 Serial Attached SCSI Model-1.1 (SAS-2.0)
	T10/1601D Rev.07 Serial Attached SCSI Model-1.1 (SAS-3.0)
	SFF 8301 form factor of 3.5' disk drive
	SFF 8323 3.5' disk drive form factor with serial connector
	SFF 8482 SAS plug connector
	SCSI 3 SAM-2: ANSI INCITS 366-2003
	SPC-2: ANSI INCITS 351-2001
	SBC: ANSI INCITS 306-1998
	PICMG3.0 Advanced Telecommunications Computing Architecture
	PICMG3.1 Ethernet/Fibre Channel Over PICMG3.0
	iSCSI RFC 3720/7143
TCP/IP system	SNMP v1
	SNMP v2c
	SNMP v3
PCIe system	PCI Express Base Specification R1.1
	PCI Express to PCI or PCI-X Bridge Specification v1.0
	PCI Express Base Specification v2.0

Interface Standards

Table 8-2 describes the interface standards that the storage systems comply with.

Table 8-2 Interface standards that the storage systems comply with

Name	Description
VAAI	An application programming interface (API) framework from VMware. It enables some storage-related tasks (such as thin provisioning) to be offloaded from a VMware server to a storage array.
VASA	An API used for VMware vSphere ESXi hosts to communicate with storage devices. It enables vCenter to manage storage arrays in a unified manner.

Name	Description
SRA	An interface between VMware Site Recovery Manager (SRM) and a storage system. It enables SRM to perform the following operations: discovery of storage systems, non-disruptive failover test, emergency or planned failover, reverse replication, backup, and restoration.
SMI-S	<p>A storage standard developed and maintained by the Storage Networking Industry Association (SNIA). It aims to simplify the management of a storage area network (SAN) that contains devices from various manufacturers. It provides a universal management interface for all types of network elements and simplifies the management of a heterogeneous SAN environment.</p> <p>NOTE Log in to http://support.huawei.com/enterprise/, in the search field, enter eSDK Storage, and select a path from the paths that are automatically displayed to go to the document page. Search, browse, and download the SMI-S Provider documents of the corresponding version to get more information.</p>
ODX	Offloaded data transfer (ODX) is a feature of Windows Server 2012. The feature unloads files into storage arrays for transmission. High transmission bandwidth between storage arrays largely shortens the data transmission delay and improves the data copy speed, as well as reduces host server resource occupation.

Safety Specifications and EMC Standards

Table 8-3 lists the safety specifications and EMC standards that the storage system complies with.

Table 8-3 Safety specifications and EMC standards

Name	Standard No.
China safety standard	GB 4943
North America safety standard	UL 60950-1
European safety directive	2014/35/EU
European safety standard	EN 60950-1
China EMC standard	GB9254-2008
	GB17625.1-2012
Canada EMC standard	ICES-003
	CAN/CSA-CEI/IEC CISPR 22:02

Name	Standard No.
North America EMC standard	FCC, CFR 47 Part 15, Subpart B
European EMC directive	EMC Directive 2004/108/EC
European EMC standard	EN 55032
	EN 55024

Industry Standards

Table 8-4 lists the industry standards that the storage system complies with.

Table 8-4 Industry standards

Name	Standard No.
Ethernet	IEEE 802.3
Fast Ethernet	IEEE 802.3u
Gigabit Ethernet	IEEE 802.3z
	IEEE 802.3ab
10-Gigabit Ethernet	IEEE 802.3ae
VLAN	IEEE 802.1q
IEEE standard test access port and boundary-scan architecture	IEEE 1149.1-2001
Procedure for failure modes and effects analysis (FMEA)	IEC 812
Presentation of reliability, maintainability and availability predictions	IEC 863
ETSI standard (environment)	ETS 300 019
ETSI standard (power)	ETS 300 132
ETSI standard (noise)	ETS 300 753
ETSI standard (environment)	ETS 300 119
ETSI standard (grounding)	ETS 300 253
ITUT standard (grounding)	ITUT K.27

Name	Standard No.
Environmental protection	ECMA TR/70
Reliability	GR-929, Telcordia SR-332
Clean room and related controlled environments	ISO 14664-1 Class8
Airborne contaminants and environment standards	ANSI/ISA-71.04-1985 severity level G1

9 Certifications

The chapter describes the certifications of the storage system.

Table 9-1 lists the certifications that the storage system obtains.

Table 9-1 Certifications

Name	Description
CB	<p>The IEC System for Conformity Testing and Certification of Electrical Equipment (IECEE) is based on the use of specific IEC standards for electrical equipment. The Certification Bodies (CB) Scheme is applicable to electrical equipment within the scope of IEC standards for safety, accepted for use in the IECEE. The Scheme becomes operative for such standards as soon as at least one National Certification Body has declared their recognition of CB Test Certificates. The CB scheme is designed for eliminating the international commerce barriers resulted from the compliance with certifications and approval guidelines of different countries.</p> <p>The IEC System for Conformity Testing to Standards for Safety of Electrical Equipment (referred to as the IECEE) is based on the use of specific IEC standards for electrical equipment. The CB Scheme is applicable to electrical equipment within the scope of IEC standards for safety, accepted for use in the IECEE. The Scheme becomes operative for such standards as soon as at least one National Certification Body has declared their recognition of CB Test Certificates.</p>
CCC	<p>China Compulsory Certification (CCC) is a three-in-one authoritative certification incorporating the Conformity Certification of Electrical Equipment (CCEE), the certificate for the safe license of import granted by China Commodity Inspection Bureau (CCIB), and Safety and Electro Magnetic Compatibility (EMC).</p> <p>The China Compulsory Certificate (CCC) mainly involves the products related to human health and security, animal and plant life and health, environmental protection, and public security.</p>

Name	Description
FCC	Federal Communications Commission (FCC) authorizes and manages all RF transmission facilities and devices except for those used by the federal government. It is also responsible for the environmental damages generated by the facilities and devices it approves.
IC	Industry Canada (IC) sets up the test standards for analog and digital terminal devices and specifies corresponding EMC certificates that all import electronic products must obtain.
UL	<p>Underwriters Laboratories Inc. (UL): The UL is a non-profit agency engaged in product safety testing.</p> <p>UL has its own certification system for the entire system, components, and materials. All electric products that are exported to the USA must pass the UL certification.</p> <p>The UL safety certification is classified into the following three methods:</p> <ul style="list-style-type: none"> ● Labeling The UL labeling service is the best known service of the UL safety certification. The UL label on the product indicates that UL has tested the sample of the product according to the safety standards approved by the USA. The sample does not cause fire, creepage, or other dangers if predictable. ● Classification UL tests the product according to different features, in the specified danger range, or under specific cases. In general, the classified products are mostly construction materials or industrial instruments. The classified products include industrial or commercial products. Some specified features must be tested, such as inflammability, hazardous performance, or specifications specified by the government. ● Approval UL tests parts of the product or unfinished product. These parts will be used in the UL labeled product list. This service covers millions of plastics, wires, circuit boards, various finished products, and even some large components, such as motorcycles or power supplies.
CE	<p>Conformite Europeenne (CE): Products marked with CE conform to EMC (2014/30/EU) and low-voltage (2014/35/EU) specifications published by EU.</p> <p>If this product has telecommunication functionality, the R_TTE Directive (1999/5/EC) that complies with the directives mentioned previously implies conformity to the following European norms (in parentheses are the equivalent international standards and regulations):</p> <ul style="list-style-type: none"> ● EN 55032 (CISPR 32)-Electro Magnetic Interference ● EN 55024 (IEC61000-4-2, 3, 4, 5, 6, 8, 11)-Electro Magnetic Immunity ● EN 60950 (IEC 60950)-Product Safety
REACH	REACH is a set of comprehensive regulations that require all chemical products that are both imported and produced in Europe must be registered, assessed, authorized, and restricted. In this way, customers can easily recognize the chemical elements. As a result, both humans and environment are protected.

Name	Description
RoHS	<p>The restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) is the directive that restricts the use of certain hazardous substances in the electrical, electronic equipment.</p> <p>RoHS is the European Union (EU) compulsory standard that is designed to regulate the materials and the technical standard of the electrical and electronic products. In this way, it does good to human health and environment protection. That is, the six hazardous substances of lead (Pb), mercury (Hg), cadmium (Cd), hexavalent chromium (Cr6+), polybrominated biphenyl (PBB), polybrominated diphenyl ethers (PBDE) cannot exceed the specified limits.</p>
WEEE	<p>The EU Directive on Waste of Electric and Electronic Equipment. Electrical and electronic products sold in the EU market must comply with this directive and have the mark of cross out wheeled bin.</p>
CU-TR	<p>Russia, Kazakhstan, and Belarus have integrated their own certification technology requirements and formulated a unified Customs Union (CU) certification. The products within the scope of control are subject to mandatory certification of customs union technical regulations (CU-TR), unified technical regulations and evaluation modes, product qualification directories, certificate forms, and technical supervision and registration.</p>
RCM	<p>The Australian & New Zealand Regulatory Compliance Mark (RCM) is the mandatory compliance for selling electrical equipment products in the market.</p>
SONCAP	<p>A certification issued by Standards Organization of Nigeria. The products in the certification item list must acquire SONCAP for the entrance to Nigeria market.</p>

Security Symbol (CCC)

The product is a Class A device based on the CCC. Use of it in a residential area is likely to cause radio interference. Users may be required to prevent the interference by taking protective measures.

10 Operation and Maintenance

The storage systems can be operated and maintained by using DeviceManager and the command-line interface (CLI), adapting to different environments and user habits.

Introduction to DeviceManager

Figure 10-1 shows the DeviceManager main window.

Figure 10-1 DeviceManager main window

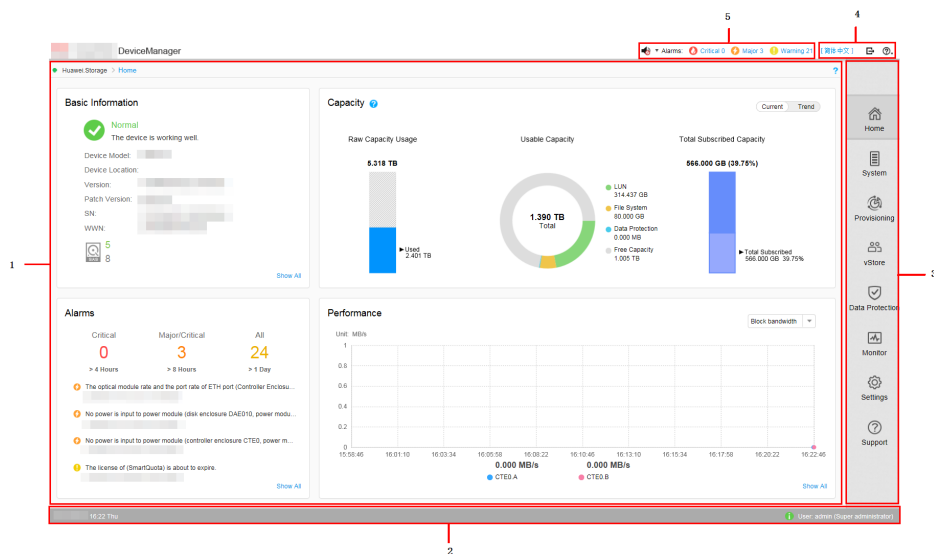


Table 10-1 describes the components of the DeviceManager main window.

Table 10-1 Components of the DeviceManager main window

No.	Name	Description
1	Function pane	The function pane shows a page associated with the current operation.

No.	Name	Description
2	Status bar	The status bar shows information such as the user name currently logged in and the login time.
3	Navigation bar	The navigation bar shows the function modules of a storage system. Users can click a function module to configure the corresponding functions.
4	Exit, help, and language selection area	This area displays an exit button, a help button, and a language selection button. DeviceManager supports two languages: simplified Chinese and English.
5	Fault statistics area	The fault statistics area shows the number of each level of system faults, helping users understand the running status of a storage system.

Users can log in to DeviceManager using a common browser.

To master GUI-based operations, you are advised to read this document and practice the operations using the DeviceManager Demo. As a simulation program of storage system management software, the DeviceManager Demo simulates configuration and management operations on a storage system.

Introduction to the CLI

After logging in to the storage system through CLI, you can query, set, manage, and maintain the storage system.

Users need to log in to the CLI by using terminal software, such as the HyperTerminal provided by Windows, or PuTTY.

There are two ways to log in to the CLI.

- Log in through a serial port of a storage system. To connect to a serial port, the maintenance terminal must be located next to the storage system. Therefore, this login mode is applicable to the scenario where a user does not know the management IP address of a storage system or a storage system is faulty.
- Log in through a management network port of a storage system. When there are reachable routes, a user can log in to the CLI by entering the IP address of the management network port of a storage system in the terminal software. IP networks are easily accessible. Therefore, a user can log in to a storage system remotely, and this login mode is more popular.

11 Privacy Statement on Personal Data Collection

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
System alarm	Mobile phone number	Mobile phone number set by the system administrator for receiving alarm notification	Optional	Configured by the system administrator	To notify users of the system alarm	Transferred to the server through HTTP/SSH	Plaintext	Determine minimumed by users

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/ Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
								to m e r s
System alarm	Email address and account	Email address and account set by the system administrator for receiving alarm notification	Optional	Configured by the system administrator	To notify users of the system alarm	Transferred to the server through HTTP/SSH	Plaintext	Determined by customer

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
System management	LDAP user name and LDAP user group name	<ul style="list-style-type: none"> ● LDAP user name: user name registered by an enterprise or user for device management ● LDAP user group name: user group allocated for an enterprise or user during the registration 	Optional	Configured by the system administrator	To manage and maintain in the system	Transferred to the server through HTTP/S/SSH	Plaintext	Determined by customers

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/ Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
NAS file sharing service	User name/ID and user group name/ID	<ul style="list-style-type: none"> ● User name/ID: user name/ID registered by an enterprise or user for device management ● User group name/ID: user group/ID allocated for an enterprise or user during the registration 	Optional	Configured by the system administrator	To access shared files in the NAS file sharing service	Transferred to the server through HTTP/S/SSH	Plaintext	Determined by customers

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
NAS file sharing service	Domain user name/ID or domain user group name/ID	<ul style="list-style-type: none"> ● Domain user name/ID: user name/ID registered by an enterprise or user for device management ● Domain user group name/ID: user group/ID allocated for an enterprise or user during the registration 	Optional	Configured by the system administrator	To access shared files in the NAS file sharing service	Through file share protocol	Plaintext	Determined by customers

Service Type (System/Application Name/Function/Product)	Personal Data Collection Item	Data Meaning (Data Description)	Mandatory or Optional (Forced or Not/Provided by Users by Default)	Personal Data Collection Source, Method, and Basis	Personal Data Collection Purpose and Application Scenario	Transfer Mode	Storage Mode	Storage Period
NAS file sharing service	Client IP address	IP address of the client for the user to access shared files	Optional	Configured by the system administrator	To configure the IP address of the client for accessing the NAS file sharing service	Transferred to the server through HTTP/S/SSH	Plaintext	Determined by customers

A How to Obtain Help

If a tough or critical problem persists in routine maintenance or troubleshooting, contact Huawei for technical support.

[A.1 Preparations for Contacting Huawei](#)

To better solve the problem, you need to collect troubleshooting information and make debugging preparations before contacting Huawei.

[A.2 How to Use the Document](#)

Huawei provides guide documents shipped with the device. The guide documents can be used to handle the common problems occurring in daily maintenance or troubleshooting.

[A.3 How to Obtain Help from Website](#)

Huawei provides users with timely and efficient technical support through the regional offices, secondary technical support system, telephone technical support, remote technical support, and onsite technical support.

[A.4 Ways to Contact Huawei](#)

Huawei Technologies Co., Ltd. provides customers with comprehensive technical support and service. For any assistance, contact our local office or company headquarters.

A.1 Preparations for Contacting Huawei

To better solve the problem, you need to collect troubleshooting information and make debugging preparations before contacting Huawei.

A.1.1 Collecting Troubleshooting Information

You need to collect troubleshooting information before troubleshooting.

You need to collect the following information:

- Name and address of the customer
- Contact person and telephone number
- Time when the fault occurred
- Description of the fault phenomena
- Device type and software version

- Measures taken after the fault occurs and the related results
- Troubleshooting level and required solution deadline

A.1.2 Making Debugging Preparations

When you contact Huawei for help, the technical support engineer of Huawei might assist you to do certain operations to collect information about the fault or rectify the fault directly.

Before contacting Huawei for help, you need to prepare the boards, port modules, screwdrivers, screws, cables for serial ports, network cables, and other required materials.

A.2 How to Use the Document

Huawei provides guide documents shipped with the device. The guide documents can be used to handle the common problems occurring in daily maintenance or troubleshooting.

To better solve the problems, use the documents before you contact Huawei for technical support.

A.3 How to Obtain Help from Website

Huawei provides users with timely and efficient technical support through the regional offices, secondary technical support system, telephone technical support, remote technical support, and onsite technical support.

Contents of the Huawei technical support system are as follows:

- Huawei headquarters technical support department
- Regional office technical support center
- Customer service center
- Technical support website: <http://support.huawei.com/enterprise/>

You can query how to contact the regional offices at <http://support.huawei.com/enterprise/>.

A.4 Ways to Contact Huawei

Huawei Technologies Co., Ltd. provides customers with comprehensive technical support and service. For any assistance, contact our local office or company headquarters.

Huawei Technologies Co., Ltd.

Address: Huawei Industrial Base Bantian, Longgang Shenzhen 518129 People's Republic of China

Website: <http://enterprise.huawei.com/>

B Glossary

If you want to obtain information about glossaries, visit <http://support.huawei.com/enterprise/>. In the search field, enter a product model, and select a path from the paths that are automatically displayed to go to the document page of the product. Browse or download the *OceanStor V5 Series V500R007 Glossary*.

C Acronyms and Abbreviations

A

ANSI American National Standards Institute

B

BBU Backup Battery Unit

C

CLI Command Line Interface

E

ESN Equipment Serial Number

F

FC Fibre Channel

FC-AL Fibre Channel Arbitrated Loop

FCoE Fibre Channel over Ethernet

G

GUI Graphical User Interface

GE Gigabit Ethernet

H

HBA Host Bus Adapter

HD	High Density
I	
IP	Internet Protocol
ISA	Instrument Society of America
iSCSI	Internet Small Computer Systems Interface
ISO	International Organization for Standardization
L	
LUN	Logical Unit Number
M	
MTBF	Mean Time Between Failures
MTTR	Mean Time to Repair
N	
NL-SAS	Near Line Serial Attached SCSI
P	
PDU	Power Distribution Unit
U	
USB	Universal Serial Bus
R	
RAID	Redundant Array of Independent Disks
RSCN	Registered State Change Notification
S	
SAN	Storage Area Network
SAS	Serial Attached SCSI
SCSI	Small Computer System Interface

SSD	Solid State Drive
V	
VLAN	Virtual Local Area Network
VPN	Virtual Private Network